Local Provider Network Development Plan: Fiscal Year 2027

Local mental health authorities (LMHAs) and local behavioral health authorities (LBHAs) are required annually to complete the Local Provider Network Development Plan (LPND). The plan is in accordance with Texas Health and Safety Code, Chapter 533, and Texas Administrative Code, Chapter 301, Subchapter F, requirements and applicable HHSC performance contract provisions.

Complete the template below and submit it to HHSC by the due date listed in Information Item S.

Submissions can be sent by email to performance.contracts@hhs.texas.gov, with a courtesy copy (cc) to the contract manager.

SUBMISSION IDENTIFICATION BLOCK	
LMHA or LBHA Name	Austin Travis County MHMR dba Integral Care
Submission Date	TBD due 12/31/26
LMHA or LBHA Webpage Link With Prior Cycle LPND Plan	https://integralcare.org/en/publications/
LMHA or LBHA Contact for LPND Inquiries	Teresa Williams

Section 1: Applicable to All LMHAs and LBHAs

1.1 Local Service Area

Use Table 1 to summarize the local service area (LSA), including its geography, demographics, rural and urban areas, and any other relevant characteristics.

Table 1: Local Service Area

LSA Characteristics	LMHA or LBHA Response
Total population (approximate)	1,296,100
Square miles	990.20
Number of counties	1

LSA Characteristics	LMHA or LBHA Response
Brief narrative description of LSA characteristics	Integral Care serves a single-county local service area: Travis County, in Central Texas, anchored by the City of Austin — the county seat and state capital. The service area spans roughly 990 square miles, ranging from Blackland Prairie in the east to Texas Hill Country in the west. It is designated as urban (one urban county, no rural counties); at the 2020 Census about 1.22 million residents lived in urban areas and roughly 66,000 in rural areas. Travis County is one of the fastest-growing large counties in the nation — its population rose about 26% between 2010 and 2020 (to 1,290,188) and is estimated near 1.39 million in 2025 — and for LPND planning the service-area population is approximately 1.33 million, at about 1,298 persons per square mile. Growth continues to push demand outward into the more rural and exurban Hill Country and eastern Travis County. The service area is demographically and linguistically diverse: about 34% of residents are Hispanic or Latino, roughly 45% non-Hispanic White, about 10% Asian, and about 9% Black, and roughly 30% of residents age 5 and older speak a language other than English at home — driving demand for bilingual providers and interpretation services. Although median household income (about $99,600) exceeds state and national averages, about 10.5% of residents live in poverty and roughly 15% of people under age 65 are uninsured; high housing costs add to housing instability and homelessness. Together — rapid growth, wide geographic spread, economic and geographic disparities concentrated in historically underserved areas, and a sizable uninsured population — these conditions sustain strong demand for the accessible, non-Medicaid, safety-net behavioral health services that Integral Care and its provider network deliver.

1.2 Service Capacity

Use Tables 2 through 7 to show the LMHA's or LBHA's projected service capacity for each level of care (LOC) and specialized service, basing the projection on service data from the previous fiscal year.

Table 2: Service Capacity for Adult Community Mental Health Service LOC

Adult LOC	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
LOC-1M	0.25	0.25	0%
LOC-1S	4316.75	4316.75	0%
LOC-2	95	95	0%
LOC-3	318.25	318.25	0%
LOC-4	106.92	106.92	0%
LOC-5	11.42	11.42	0%

Table 3: Service Capacity for Children's Community Mental Health Service LOCs

Children's LOC	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
LOC-1	103.33	103.33	0%
LOC-2	428.75	428.75	0%
LOC-3	189.25	189.25	0%
LOC-4	16.58	16.58	0%
LOC-YC	20	20	0%
LOC-5	1.33	1.33	0%

Table 4: Service Capacity for Crisis Services

Crisis Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Crisis Hotline	158,775	158,775	0%
Mobile Crisis Outreach Teams	5,729	5,729	0%
Private Psychiatric Beds	5,777	5,777	0%
Community Mental Health Hospital Beds	339	339	100%
Contracted Psychiatric Beds	9253	9253	100%
Extended Observation Units	254	254	0%
Crisis Residential Units	1,291	1,291	0%
Crisis Stabilization Units	N/A	N/A	0%
Crisis Respite Units	504	504	0%

Table 5: Service Capacity for Adult Substance Use Treatment Services

Adult Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Residential Intensive	0	0	0%
Residential Supportive	0	0	0%
Outpatient	0	0	0%
Residential Withdrawal Management	0	0	0%
Ambulatory Withdrawal Management	0	0	0%
HIV Residential	0	0	0%

Table 6: Service Capacity for Specialized Female Substance Use Treatment Services

Specialized Female Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Residential Intensive	0	0	0%
Residential Supportive	0	0	0%

Specialized Female Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Women and Children Residential Intensive	0	0	0%
Women and Children Residential Supportive	0	0	0%
Outpatient	0	0	0%
Residential Withdrawal Management	0	0	0%
Ambulatory Withdrawal Management	0	0	0%

Table 7: Service Capacity for Youth Substance Use Treatment Services

Youth Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Residential Intensive	0	0	0%
Residential Supportive	0	0	0%

Youth Substance Use Treatment Service	Previous Fiscal Year Service Data	Projected Service Capacity	Percentage Total Capacity Provided by External Providers in Previous Fiscal Year
Outpatient	0	0	0%

1.3 Network Development Evaluation

LMHAs and LBHAs must evaluate the potential for network development, which exists if an LMHA or LBHA has one or more provider organizations interested in providing routine outpatient or specialized services.

Describe the process used to evaluate the potential for network development and summarize the results of that evaluation, including information relating to specific services or populations.
Integral Care evaluates the potential for network development through an ongoing review of provider availability and capacity, stakeholder and provider feedback, service utilization and referral needs, geographic access, service-delivery options, and the ability of the existing network to meet the needs of specific populations. The process includes provider and stakeholder surveys, review of network data and identified service gaps, and input from clients, families, community partners, providers, and the Planning and Network Advisory Committee (PNAC), which advises on the development, management, and evaluation of the provider network and participates in the Local Planning and Network Development (LPND) process. Recent evaluations have identified opportunities to strengthen access to substance use services, including inpatient detoxification and recovery residence/transitional housing; IDD and YES Waiver providers; specialized child and family services; adult counseling; and TRR services, as well as broader needs related to culturally and linguistically responsive providers, including Spanish-speaking and other diverse providers, male providers, and clinicians with specialized licensure or expertise such as trauma-informed care and EMDR. These findings, together with PNAC recommendations and public/community input, are used to determine where targeted provider recruitment, retention strategies, contracting or procurement, and other network-development activities may be warranted to improve consumer choice and access to qualified providers.

Use Table 8 to list each provider organization the LMHA or LBHA considered during the network development evaluation. Include how the provider showed interest, the LMHA's or LBHA's contact efforts, the qualifications review and the final planning decision.

Table 8: Network Development Provider Evaluation

Provider Organization	Provider Evaluation
	Integral Care uses an open RFA process to identify and evaluate prospective provider organizations for network participation. The RFA is posted on the Integral Care Provider Portal and is supplemented by active recruitment, referrals from families and service coordinators, networking, and outreach to prospective providers when network needs are identified. Prospective organizations demonstrate interest by contacting Integral Care or submitting a Prospective Provider Interest Form; a Contract Manager or Prospective Provider Liaison then contacts the organization to discuss the services it proposes to provide, relevant qualifications and experience, service requirements, rates, and the contracting and credentialing process. Organizations that appear qualified and remain interested are invited to submit the applicable RFA/application and supporting documentation. Applications are reviewed for completeness, experience, service-specific qualifications, training, licensing, insurance, and credentialing requirements, with follow-up conducted when information is missing or clarification is required. Credentialing includes applicable primary-source verification, licensure and education verification, background checks, insurance, training, accreditation or site-review requirements, and other requirements established by Integral Care and applicable funding or regulatory standards. Applicants that successfully complete the required application, credentialing, training, and contracting requirements may be accepted into the network based on identified service need and their demonstrated ability to provide the applicable services; providers that do not complete the requirements, become nonresponsive, or do not meet qualifications are not advanced to contracting. This process supports Integral Care's goal of maintaining a broad network of qualified providers and maximizing client choice, including accepting qualified applicants in relation to identified network needs.
Healing with Horses	Email correspondence. Healing with Horses is an organization participating in Integral Care's provider network. The provider asked about, and was given, information on the qualifications needed to provide comprehensive mental health services. On 5/17/2024, the provider was asked to review the TRR services (link resent) to determine which services they were interested in providing. The provider has not responded to the follow-up or identified capacity.
Austin Turning Point / Community Medical Services	Email correspondence. Austin Turning Point is an organization participating in Integral Care's provider network. The provider expressed interest in providing services and was sent a new link to the TRR services (initial link was not working). On 5/17/2024, the provider was asked to review the TRR services (link resent) to determine which services they were interested in providing. The provider has not responded to the follow-up or identified capacity

Provider Organization	Provider Evaluation
The Wood Group	Email correspondence and telephone call. The provider did not respond to the RFI emailed 4/1/2024. The RFI was resent 5/13/2024. The provider has not responded to the follow-up or identified capacity.

1.4 External Providers

The LMHA or LBHA must maintain a current list of external providers on its website. The list must include the name of each organization or private practitioner and the services provided. The list must include the number of contracts and agreements with peer support provider organizations, but not the names of individual peer support providers, unless written consent has been obtained.

Table 9: External Providers

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
3 Bridges Sign Language Services LLC	Interpreters/Translation Services	6/25/25	Interpreters/Translation Services
A New Entry	Substance Use Treatment Provider	11/2/23	Supported Transitional Housing; Level 3.1 Low-Intensity Residential; Level 3.5 High-Intensity Residential; Diagnostic Assessment (No Medical)
A to Z Healthcare Services, LLC	Adult Behavioral Health Provider	11/7/23	Supervised Living (ABH); Supported Home Living (ABH); In-Home Respite Care (ABH); Out-of-Home Respite Care (ABH)
ARC of the Capital Area	Intellectual and Developmental Disabilities Provider	12/10/24	Onsite Individualized Skills and Socialization (ISS) – Level of Need (LON) 1; Offsite ISS – LON 1; Offsite ISS – LON 1 – Level One Enhanced Staffing; Offsite ISS – LON 1 – Level Two Enhanced Staffing; Onsite ISS – LON 5; Offsite ISS – LON 5; Offsite ISS – LON 5 – Level One Enhanced Staffing; Offsite ISS – LON 5 – Level Two Enhanced Staffing; Onsite ISS – LON 8; Offsite ISS – LON 8; Offsite ISS – LON 8 – Level Two Enhanced Staffing; Onsite ISS – LON 6; Offsite ISS – LON 6; Offsite ISS – LON 6 – Level Two Enhanced Staffing; Onsite ISS – LON 9; Offsite ISS – LON 9; Independent Living Skills Training (Community Support) (IDD); Day Habilitation (IDD); Day Habilitation (Half-Day) (IDD); Respite, Hourly (IDD); Respite, Daily (IDD)
Ascension Dell Children's Medical Center	Psychiatric Hospital	1/4/25	Acute inpatient mental health services and subsequent inpatient mental health services related to the initial acute mental health inpatient service (inpatient case rate all-inclusive) (CFS – Inpatient)
Au Elements of Texas Cheer and Dance	Child and Family Services Provider	8/22/24	Life Skills Training (CFS); Camp (CFS)
Austin Area Mental Health Consumers	Adult Behavioral Health Provider	9/1/25 (COSP); 4/1/25 (PES/TDP)	Peer-Facilitated Group Services (ABH); Individualized Peer Support Services (ABH, Crisis Services)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Austin Oaks Hospital	Psychiatric Hospital	6/23/25	Acute inpatient mental health services and subsequent inpatient mental health services related to the initial acute mental health inpatient service (inpatient case rate all-inclusive); Level 4 Medically Managed Intensive Inpatient Detox
Austin Turning Point LLC	Substance Use Treatment Provider	4/5/25	Supported Transitional Housing; Supported Transitional Housing with Child
BonaTerra Inc.	Intellectual and Developmental Disabilities Provider	2/12/25	Onsite Individualized Skills and Socialization (ISS) – Level of Need (LON) 1; Offsite ISS – LON 1; Offsite ISS – LON 1 – Level One Enhanced Staffing; Offsite ISS – LON 1 – Level Two Enhanced Staffing; Onsite ISS – LON 5; Offsite ISS – LON 5; Offsite ISS – LON 5 – Level One Enhanced Staffing; Offsite ISS – LON 5 – Level Two Enhanced Staffing; Onsite ISS – LON 8; Offsite ISS – LON 8; Offsite ISS – LON 8 – Level Two Enhanced Staffing; Onsite ISS – LON 6; Offsite ISS – LON 6; Offsite ISS – LON 6 – Level Two Enhanced Staffing; Onsite ISS – LON 9; Offsite ISS – LON 9; Independent Living Skills (Community Support) (IDD); Day Habilitation (IDD); Day Habilitation (Half-Day) (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); Crisis Respite, Daily (IDD); Crisis Respite, Hourly (IDD); Respite Camp, Daily (IDD); Respite Camp, Hourly (IDD)
Burns Virtual Psychological Services (Virtual Services Only)	Child and Family Services Provider	8/22/25	Counseling, Individual/Family (CFS); Behavioral Support/Therapy (CFS); Cognitive Behavioral Therapy, Individual (CFS); Trauma-Focused Therapy (CFS); Cognitive Behavioral Therapy, Group (CFS); Counseling, Group (CFS); Psychological Assessment/Evaluation (CFS); Diagnostic Assessment (No Medical) (SAMSO)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Care Strategies dba Advocates for Mental Health	Child and Family Services Provider	1/21/25	Paraprofessional Services (YES Waiver); Non-Medical Transportation (YES Waiver); In-Home Respite (YES Waiver); Camp (CFS); Respite Level 1, Hourly (CFS); Respite Level II, Hourly (CFS); Respite Level 1, Daily (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Crisis Intervention/Support (CFS); Life Skills Training (CFS); Tutoring (CFS); Case Management (CFS); Advocacy (CFS); Team Meeting (CFS); Respite, Hourly (IDD); Respite, Daily (IDD)
Cedar Crest Hospital and Residential Treatment Center	Psychiatric Hospital	4/28/25	Acute inpatient mental health services and subsequent inpatient mental health services related to the initial acute mental health inpatient service (inpatient case rate all-inclusive) (ABH – Inpatient; CFS – Inpatient)
Cenikor Foundation	Substance Use Treatment Provider	10/2/25	Level 3.7 Medically Monitored Detox; Diagnostic Assessment (No Medical); Level 3.1 Low-Intensity Residential Services; Level 3.5 High-Intensity Residential
Lori Wilson dba Changing How I Live Life	Substance Use Treatment Provider	1/11/26	Individual Psychotherapy (53+ minutes), intervention; Group Psychotherapy, intervention; Individual Psychotherapy (53+ Minutes); Group Psychotherapy; Preventative Medicine Group Counseling; Diagnostic Assessment (No Medical); Level 2.1 Intensive Outpatient Services
Communities for Recovery	Adult Behavioral Health Provider	9/1/25	Peer Recovery Coaching Services (ABH)
Communities in Schools of Central Texas	Child and Family Services Provider	9/1/25	Camp (CFS)
Complete Therapies, LLC	Child and Family Services Provider	6/11/25	Recreation Therapy (YES Waiver); Non-Medical Transportation (YES Waiver); Team Meeting (CFS); Recreation Therapy (CFS)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Counseling for Us LLC (Virtual Services Only)	Child and Family Services Provider	4/3/26	Counseling, Individual/Family (CFS); Counseling, Group (CFS); Cognitive Behavioral Therapy, Individual (CFS); Cognitive Behavioral Therapy, Group (CFS); Eye Movement Desensitization and Reprocessing (EMDR) Therapy (CFS); Team Meeting (CFS); Case Management (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS)
Cross Creek Hospital	Psychiatric Hospital	3/5/24	Acute inpatient services and subsequent inpatient and hospital-based ambulatory services related to the acute inpatient service (ABH – Inpatient); Medically Managed Inpatient Detox; Intensive Outpatient Services
Doubletree Residential Services, Inc.	Intellectual and Developmental Disabilities Provider	9/3/25	Residential Services (IDD)
Donald L. Mooney Enterprises LLC dba Nurses Etc Staffing	Adult Behavioral Health Provider	11/14/25	Temporary Nurse Staffing Services
Down Home Ranch	Intellectual and Developmental Disabilities Provider	9/6/24	Onsite Individualized Skills and Socialization (ISS) – Level of Need (LON) 1; Offsite ISS – LON 1; Offsite ISS – LON 1 – Level One Enhanced Staffing; Offsite ISS – LON 1 – Level Two Enhanced Staffing; Onsite ISS – LON 5; Offsite ISS – LON 5; Offsite ISS – LON 5 – Level One Enhanced Staffing; Offsite ISS – LON 5 – Level Two Enhanced Staffing; Onsite ISS – LON 8; Offsite ISS – LON 8; Offsite ISS – LON 8 – Level Two Enhanced Staffing; Onsite ISS – LON 6; Offsite ISS – LON 6; Offsite ISS – LON 6 – Level Two Enhanced Staffing; Onsite ISS – LON 9; Offsite ISS – LON 9; Day Habilitation (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); Crisis Respite, Daily (IDD); Crisis Respite, Hourly (IDD); Respite Camp, Daily (IDD); Respite Camp, Hourly (IDD)
Ending Community Homelessness Coalition (ECHO)	Adult Behavioral Health Provider	9/1/25	Coordinated entry system coordination and improvement, homelessness diversion, community resource navigation, shelter transformation, building resources, focus groups

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Ever Care Therapeutic Services LLC (Virtual Services Only)	Child and Family Services Provider	2/20/26	Case Management (CFS); Crisis Intervention/Support (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Counseling, Individual/Family (CFS); Counseling, Group (CFS); Team Meeting (CFS); Cognitive Behavioral Therapy, Individual (CFS); Cognitive Behavioral Therapy, Group (CFS); Psychological Assessment/Evaluation (CFS); Behavioral Aide (CFS); Life Skills Training (CFS)
Family Eldercare, Inc.	Adult Behavioral Health Provider; Intellectual and Developmental Disabilities Provider	5/8/24	Community Support – representative payee and bill payer combination (IDD); Community Support – bill payer (IDD); Community Support – representative payee (IDD, ABH)
Favorite Healthcare Staffing LLC	Adult Behavioral Health Provider	11/14/22	Temporary Nurse Staffing Services
Focus Behavioral Associates, LLC	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	5/4/23	Behavioral Support (IDD); Behavior Support Paraprofessional Services (CFS); Team Meeting (CFS)
Georgetown Behavioral Health Institute, LLC	Psychiatric Hospital	1/22/26	Acute inpatient services and subsequent inpatient and hospital-based ambulatory services related to the acute inpatient service; Level 4 Medically Managed Intensive Inpatient Detox; Level 2.1 Intensive Outpatient Services; Diagnostic Assessment (No Medical)
Goodwill Industries of Central Texas	Child and Family Services Provider	10/1/25	Job Development and Placement (CFS)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Imagine Art	Intellectual and Developmental Disabilities Provider	3/1/23	Onsite Individualized Skills and Socialization (ISS) – Level of Need (LON) 1; Offsite ISS – LON 1; Offsite ISS – LON 1 – Level One Enhanced Staffing; Offsite ISS – LON 1 – Level Two Enhanced Staffing; Onsite ISS – LON 5; Offsite ISS – LON 5; Offsite ISS – LON 5 – Level One Enhanced Staffing; Offsite ISS – LON 5 – Level Two Enhanced Staffing; Onsite ISS – LON 8; Offsite ISS – LON 8; Offsite ISS – LON 8 – Level Two Enhanced Staffing; Onsite ISS – LON 6; Offsite ISS – LON 6; Offsite ISS – LON 6 – Level Two Enhanced Staffing; Onsite ISS – LON 9; Offsite ISS – LON 9; Day Habilitation (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation; Supported Employment (IDD); Employment Assistance (IDD)
Jimenez, Claudia dba Vega Integrity Services	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	7/25/23	Paraprofessional Services (YES Waiver); In-Home Respite (YES Waiver); Supported Employment (YES Waiver); Employment Assistance (YES Waiver); Non-Medical Transportation (YES Waiver); Behavioral Aide (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Tutoring (CFS); Respite Level 1, Hourly (CFS); Respite Level 1, Daily (CFS); Camp (CFS); Crisis Intervention/Support (CFS); Team Meeting (CFS); Case Management (CFS); Independent Living Skills Training (Community Support) (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); Employment Assistance (IDD); TxHmL Transportation; Respite Level II, Hourly (CFS); Community Living Support, Master's Level (YES Waiver); Crisis Respite, Daily (IDD); Crisis Respite, Hourly (IDD)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Jus'Kare Support Services, LLC	Child and Family Services Provider	7/14/25	Behavioral Aide (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Respite Level II, Hourly (CFS); Supported Employment (CFS); Tutoring (CFS); Respite Level I, Hourly (CFS); Respite Level I, Daily (CFS); Camp (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Case Management (CFS); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation; Respite, Hourly (IDD); Respite, Daily (IDD); Parent Coach (CFS); Community Living Support, Master's Level (YES Waiver); In-Home Respite (YES Waiver); Employment Assistance (YES Waiver); Supported Employment (YES Waiver)
LanguageLine Solutions	Interpreters/Translation Services	4/1/25	Interpreters/Translation Services
Lifeworks	Child and Family Services Provider	9/15/25	Peer-Run Youth Crisis Respite (CFS)
Living in Recovery LLC	Substance Use Treatment Provider	11/23/24	Level 2.1 Intensive Outpatient Services; Diagnostic Assessment (No Medical); Group Psychotherapy; Individual Psychotherapy (53+ Minutes)
Locumtenens.com LLC	Adult Behavioral Health Provider	5/1/25	Locum Tenens Services (On-site physicians, telemedicine physicians, on-site APRN or PA, telemedicine APRN or PA, onsite LMHP, telemedicine LMHP)
Maintenance and Recovery Services (MARS) dba Community Medical Services	Substance Use Treatment Provider	10/6/24	Buprenorphine Bundled Treatment; Methadone Bundled Treatment
Masterword Services, Inc.	Interpreters/Translation Services	6/9/25	Interpreters/Translation Services
Amergis (formerly Maxim Healthcare Services dba Maxim Staffing Solutions)	Adult Behavioral Health Provider	2/17/15	Temporary Nurse Staffing Services
McFarlane Dental	Intellectual and Developmental Disabilities Provider	11/4/24	Dental services, including anesthesia (IDD)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Nazcare LLC dba Round Rock Home Health Service	Child and Family Services Provider	10/28/24	Medication Management (CFS); Skilled Nursing – RN (CFS)
Nepta LLC dba The Sensory Club Austin	Child and Family Services Provider	12/4/25	Wellness and Recreation Services (CFS); Camp (CFS)
Nexus Recovery Center Inc.	Substance Use Treatment Provider	4/25/25	Diagnostic Assessment (With Medical); Level 3.5 High-Intensity Residential with Child; Level 3.5 High-Intensity Residential; Level 3.1 Low-Intensity Residential; Diagnostic Assessment (No Medical); Level 3.7 Medically Monitored Detox; Level 3.1 Low-Intensity Residential with Child; Observation Services
Overland, Shannon dba Overland Children and Family Services	Child and Family Services Provider	12/9/25	Team Meeting (CFS); Counseling, Individual/Family (CFS); Counseling, Group (CFS); Cognitive Behavioral Therapy, Individual (CFS); Cognitive Behavioral Therapy, Group (CFS); Trauma-Focused Therapy (CFS); Eye Movement Desensitization and Reprocessing (EMDR) Therapy (CFS); Parent Coach, Therapeutic (CFS)
Taft, Philip R. Psy.D., and Associates PLLC	Adult Behavioral Health Provider	6/1/26	Competency Evaluation (ABH)
Perimeter Behavioral Hospital of Dallas	Psychiatric Hospital	1/21/26	Acute inpatient mental health services and subsequent inpatient mental health and competency restoration services, each as related to the commitment under the Texas Code of Criminal Procedure ("CCP") Article 46B.073, inclusive of extension under CCP Article 46B.080
Phoenix Translations	Interpreters/Translation Services	6/2/25	Interpreters/Translation Services
Recovery Unplugged Austin LLC	Substance Use Treatment Provider	10/7/23	Level 3.7 Medically Monitored Detox; Level 3.5 High-Intensity Residential; Level 2.1 Intensive Outpatient Services; Bundled Buprenorphine Treatment; Observation Services; Diagnostic Assessment (No Medical); Diagnostic Assessment (With Medical)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Rock Springs LLC	Psychiatric Hospital	5/18/26	Acute inpatient mental health services and subsequent inpatient mental health services related to the initial acute inpatient mental health service (ABH – Inpatient; CFS – Inpatient); Level 4 Medically Managed Intensive Inpatient Detox; Level 2.1 Intensive Outpatient Services; Level 3.5 High-Intensity Residential; Diagnostic Assessment (No Medical)
SAI Language Solutions, LLC	Interpreters/Translation Services	5/30/25	Interpreters/Translation Services
Santa Maria Hostel Inc.	Substance Use Treatment Provider	3/20/24	Diagnostic Assessment (No Medical); Observation Services; Level 3.1 Low-Intensity Residential; Level 3.1 Low-Intensity Residential with Child; Level 3.5 High-Intensity Residential; Level 3.5 High-Intensity Residential with Child; Level 3.7 Medically Monitored Detox
Southwestern Music Therapy, LLC	Child and Family Services Provider	3/4/24	Music Therapy (YES Waiver); Music Therapy (CFS); Team Meeting (CFS)
The Wood Group	Adult Behavioral Health Provider	5/1/22 (Guy Herman Center); 9/1/23 (Next Step Crisis Respite); 9/1/23 (Hopkins Residential)	Crisis Residential Program (residential component); Crisis Respite Program (residential component); Respite Recovery Program (residential component)
Translation & Interpretation Network LLC	Interpreters/Translation Services	6/15/25	Interpreters/Translation Services
Tryfacta, Inc.	Adult Behavioral Health Provider	7/1/25	Locum Tenens Services (On-site physicians, telemedicine physicians, on-site APRN or PA, telemedicine APRN or PA, onsite LMHP, telemedicine LMHP)
Wellness Wings Inc. dba Wellness Wings Foundation (Virtual Services Only)	Child and Family Services Provider	8/25/25	Team Meeting (CFS); Advocacy (CFS); Mentoring, Individual (CFS); Parent Coach (CFS); Case Management (CFS); Mentoring, Family (CFS); Group Psychotherapy
Westways Staffing Services, Inc.	Adult Behavioral Health Provider	11/1/22	Temporary Nurse Staffing Services

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Worldwide Languages & Communication LLC	Interpreters/Translation Services	6/25/25	Interpreters/Translation Services
Young, Martha dba Blessings Fundamental	Intellectual and Developmental Disabilities Provider	3/3/26	Onsite Individualized Skills and Socialization (ISS) – Level of Need (LON) 1; Offsite ISS – LON 1; Offsite ISS – LON 1 – Level One Enhanced Staffing; Offsite ISS – LON 1 – Level Two Enhanced Staffing; Onsite ISS – LON 5; Offsite ISS – LON 5; Offsite ISS – LON 5 – Level One Enhanced Staffing; Offsite ISS – LON 5 – Level Two Enhanced Staffing; Onsite ISS – LON 8; Offsite ISS – LON 8; Offsite ISS – LON 8 – Level Two Enhanced Staffing; Onsite ISS – LON 6; Offsite ISS – LON 6; Offsite ISS – LON 6 – Level Two Enhanced Staffing; Onsite ISS – LON 9; Offsite ISS – LON 9; Day Habilitation (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Adams, Marilyn (LCSW)	Child and Family Services Provider	2/25/26	Trauma-Focused Therapy (CFS); Parent Coach, Therapeutic (CFS); Counseling, Individual/Family (CFS); Cognitive Behavioral Therapy, Individual (CFS); Eye Movement Desensitization and Reprocessing (EMDR) Therapy (CFS); Team Meeting (CFS)
Aldaco, Yolanda (NTP)	Intellectual and Developmental Disabilities Provider	9/30/24	Respite, Daily (IDD); Respite, Hourly (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Ammons, Tabitha dba Blessed Beginnings LLC (NTP)	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	1/28/25	Advocacy (CFS); After-School Group Supports (CFS); Camp (CFS); Case Management (CFS); Mentoring, Individual (CFS); Parent Coach (CFS); Tutoring (CFS); Team Meeting (CFS); Employment Assistance (CFS); Employment Assistance (YES Waiver); Independent Living Skills Training (Community Support) (IDD)
Aviles, Gisela (NTP)	Intellectual and Developmental Disabilities Provider	7/8/25	Respite, Daily (IDD); Respite, Hourly (IDD); TxHmL Transportation
Bell, Thelma (LPC) (Virtual Services Only)	Child and Family Services Provider	10/10/25	Counseling, Individual (CFS); Team Meeting (CFS); Eye Movement Desensitization and Reprocessing (EMDR) Therapy (CFS); Trauma-Focused Therapy (CFS)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Bridwell, Falon (CTRS)	Child and Family Services Provider	8/11/26	Recreation Therapy (CFS); Team Meeting (CFS)
Broadhead, Robert (CTRS)	Child and Family Services Provider	10/23/25	Recreation Therapy (YES Waiver); Non-Medical Transportation (YES Waiver); Recreation Therapy (CFS); Team Meeting (CFS)
Cummings-Bedford, Trinity (NTP)	Child and Family Services Provider	3/17/26	Respite Level 1, Hourly (CFS); Respite Level 1, Daily (CFS); Team Meeting (CFS)
Davenport, Bernard (NTP, Bilingual Provider) (formerly Martinez-Brown, Bernard)	Child and Family Services Provider	2/26/23	Team Meeting (CFS); Tutoring (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS)
Delgado, Myrella dba Plains Trail Group Home LLC	Substance Use Treatment Provider	9/16/25	Supported Transitional Housing with Child; Supported Transitional Housing
Dossman, Elizabeth (LPC) (Virtual Services Only)	Child and Family Services Provider	8/17/26	Counseling, Individual (CFS); Team Meeting (CFS)
Duran, David dba Duran Psychological Services PLLC (LP)	Adult Behavioral Health Provider	7/15/24	Competency Evaluation (ABH)
Earle, Jason dba Earle, Inc. (LCSW)	Child and Family Services Provider	1/28/25	Counseling, Individual/Family (CFS); Counseling, Group (CFS); Team Meeting (CFS)
Fisher, Carissa (CTRS)	Child and Family Services Provider	2/10/25	Recreation Therapy (CFS); Team Meeting (CFS)
Frias, Alejandra (NTP, CSP-Y, Bilingual Provider)	Child and Family Services Provider	8/29/24	Paraprofessional Services (YES Waiver); Non-Medical Transportation (YES Waiver); Behavioral Aide (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Tutoring (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Case Management (CFS)
Geer, Michael (NTP)	Intellectual and Developmental Disabilities Provider	7/26/26	Respite, Hourly (IDD); Respite, Daily (IDD)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Gillespie, Kirill (NTP)	Child and Family Services Provider	7/29/25	Mentoring, Individual (CFS); Mentoring, Family (CFS); Tutoring (CFS); Team Meeting (CFS); Case Management (CFS)
Granjeno, Vanessa (NTP)	Intellectual and Developmental Disabilities Provider	9/30/24	Respite, Daily (IDD); Respite, Hourly (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Green, Kenneth (NTP, CSP-Y)	Child and Family Services Provider	11/4/24	After-School Group Supports (CFS); Behavioral Aide (CFS); Case Management (CFS); Crisis Intervention/Support (CFS); Employment Assistance (CFS); Employment Assistance (YES Waiver); Mentoring, Family (CFS); Independent Living Skills Training (Community Support) (IDD); Mentoring, Individual (CFS); Life Skills Training (CFS); Parent Coach (CFS); Certified Parent Coach (CFS); Paraprofessional Services (YES Waiver); Supported Employment (YES Waiver); Tutoring (CFS); Team Meeting (CFS)
Gomez, Irene dba Wordlink Language Services	Interpreters/Translation Services	5/1/25	Interpreters/Translation Services
Gomez, Larissa fka Subida Counseling PLLC (LCSW)	Child and Family Services Provider	2/2/26	Parent Coach, Therapeutic (CFS); Team Meeting (CFS); Counseling, Individual/Family (CFS); Trauma-Focused Therapy (CFS); Eye Movement Desensitization and Reprocessing (EMDR) Therapy (CFS)
Gutierrez Palomino, Erika (NTP, Bilingual Provider)	Child and Family Services Provider	2/27/26	Parent Coach (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Team Meeting (CFS)
Haddad, Rana	Interpreters/Translation Services	5/8/25	Interpreters/Translation Services
Harrison, Jamie (LPC)	Child and Family Services Provider	7/1/26	Cognitive Behavioral Therapy, Individual/Family (CFS); Trauma Focused Therapy; Dialectical Behavior Therapy; Team Meeting (CFS)
Harrison, Kimberly dba Harrison Psychological Services, PLLC (LP)	Adult Behavioral Health Provider	7/15/24	Competency Evaluation (ABH)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Hopkins, Kathryn (NTP)	Child and Family Services Provider	10/25/24	Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Tutoring (CFS); Respite Level I, Hourly (CFS); Respite Level I, Daily (CFS); Team Meeting (CFS); Crisis Intervention/Support (CFS)
Hubert, Meshalique (NTP, CSP-Y)	Child and Family Services Provider	8/29/24	Paraprofessional Services (YES Waiver); Non-Medical Transportation (YES Waiver); Behavioral Aide (CFS); Respite Level I, Hourly (CFS); Respite Level 1, Daily (CFS); In-Home Respite (YES Waiver); Camp (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Tutoring (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Case Management (CFS)
Hunter, Gentry (NTP)	Child and Family Services Provider	9/1/25	Parent Coach, Certified (CFS); Parent Coach, Therapeutic (CFS); Advocacy (CFS); After-School Group Supports (CFS); Case Management (CFS); Crisis Intervention/Support (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Team Meeting (CFS)
Isom, Adrienne (NTP, CSP-Y)	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	7/19/24	Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation; Behavioral Aide (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Tutoring (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Supported Employment (CFS); Employment Assistance (CFS); Respite Level I, Hourly (CFS); Respite Level I, Daily (CFS); Respite Level II, Hourly (CFS); Respite, Daily (IDD); Respite, Hourly (IDD); Supported Employment (YES Waiver); Employment Assistance (YES Waiver)
Jerdon, Phillip (LMFT) (Virtual Services Only)	Child and Family Services Provider	1/10/26	Trauma-Focused Therapy (CFS); Team Meeting (CFS); Counseling, Individual/Family (CFS)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Levine, Jordan (LP)	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	8/17/26	Psychological Assessment Evaluation (CFS); Team Meeting (CFS); Determination of Intellectual Disability (DID) Assessment
Levy, Elizabeth fka Levy Psychological Associates PLLC (LP)	Intellectual and Developmental Disabilities Provider	4/5/25	Determination of Intellectual Disability (DID) Assessment
Lockhart, Alice (NTP, CSP-Y)	Child and Family Services Provider	4/5/23	Paraprofessional Services (YES Waiver); Non-Medical Transportation (YES Waiver); Family Supports (YES Waiver); Behavioral Aide (CFS); Respite Level I, Hourly (CFS); Respite Level II, Hourly (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Case Management (CFS)
Macias, Ana (NTP, Bilingual Provider)	Child and Family Services Provider	6/15/24	Tutoring (CFS); Parent Coach (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Team Meeting (CFS); Case Management (CFS); Parent Coach, Certified (CFS)
Marin, Natasha (CTRS)	Child and Family Services Provider	11/18/25	Recreation Therapy (YES Waiver); Community Living Supports (Master's Level) (YES Waiver)
McGarity, Jessica dba Build Life (NTP)	Child and Family Services Provider	6/24/25	Advocacy (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Life Skills Training (CFS); Employment Assistance (CFS); Team Meeting (CFS)
McGarity, Jodie (NTP, CSP-Y)	Child and Family Services Provider	8/23/24	Case Management (CFS); Life Skills Training (CFS); Employment Assistance (CFS); Behavioral Aide (CFS); After-School Group Supports (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Advocacy (CFS); Team Meeting (CFS); Tutoring (CFS); Crisis Intervention/Support (CFS); Respite Level I, Daily (CFS); Respite Level I, Hourly (CFS); Respite Level II, Hourly (CFS); Paraprofessional Services (YES Waiver)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Mucyo, Denis (NTP)	Intellectual and Developmental Disabilities Provider	10/22/24	Respite, Daily (IDD); Respite, Hourly (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Mushalko, Allison (CTRS)	Child and Family Services Provider	2/12/26	Recreation Therapy (YES Waiver); Recreation Therapy (CFS); Team Meeting (CFS)
Nelson, Melissa (NTP)	Child and Family Services Provider	1/25/25	Advocacy (CFS); Behavioral Aide (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Life Skills Training (CFS); Team Meeting (CFS); Case Management (CFS); Tutoring (CFS); Parent Coach (CFS)
Orozco, Irma dba Bilingual Communication Strategies	Interpreters/Translation Services	5/23/25	Interpreters/Translation Services
Parks, Holly (LCSW) (Virtual Services Only)	Child and Family Services Provider	7/10/26	Counseling, Individual/Family (CFS); Cognitive Behavioral Therapy, Individual (CFS); Neurosequential Model Therapy, Individual/Family (CFS); Team Meeting (CFS)
Peter, Molly dba Greenbelt Psychological Services (LP)	Intellectual and Developmental Disabilities Provider	12/1/26	Determination of Intellectual Disability (DID) Assessment
Quintero, Miguel (NTP, Bilingual Provider)	Child and Family Services Provider	2/15/24	Tutoring (CFS); Parent Coach (CFS); Life Skills Training (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Team Meeting (CFS); Case Management (CFS)
Reid, Summer fka Bloombridge Speech Services PLLC (SLP)	Intellectual and Developmental Disabilities Provider	10/20/25	Speech Therapy (IDD)
Reyes, Julieth (LMSW, Bilingual Provider)	Child and Family Services Provider	9/12/25	Advocacy (CFS); Case Management (CFS); Mentoring, Individual (CFS); Parent Coach (CFS); Tutoring (CFS); Team Meeting (CFS); Mentoring, Family (CFS)
Reyna, Erica (CSP)	Child and Family Services Provider	7/10/25	Family Support (YES Waiver); Parent Coach (CFS); Team Meeting (CFS)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Riesner, Sara (LPC, Virtual Services Only, Bilingual Provider)	Child and Family Services Provider; Substance Use Treatment Provider	8/14/25	Counseling, Individual/Family (CFS); Parent Coach, Therapeutic (CFS); Trauma-Focused Therapy (CFS); Eye Movement Desensitization and Reprocessing (EMDR) Therapy (CFS); Individual Psychotherapy (53+ Minutes) (SAMSO)
Rushing, Laura (LCSW)	Child and Family Services Provider	3/27/25	Counseling, Individual/Family (CFS); Trauma-Focused Therapy (CFS); Team Meeting (CFS)
Saldana-Garza, Alejandra (NTP, QMHP, Bilingual Provider)	Child and Family Services Provider	6/24/25	Behavioral Aide (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Tutoring (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Case Management (CFS); Parent Coach, Certified (CFS); TxHmL Transportation; Pro-Social Skills Acquisition Group (CFS)
Samuel, Bernadine (CSP-Y, QIDPP)	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	12/21/25	Paraprofessional Services (YES Waiver); In-Home Respite (YES Waiver); Non-Medical Transportation (YES Waiver); Family Support Services (YES Waiver); Independent Living Skills Training (Community Support) (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); TxHmL Transportation; Tutoring (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Behavioral Aide (CFS); Parent Coach (CFS); Team Meeting (CFS); Life Skills Training (CFS); Respite Level I, Hourly (CFS); Respite Level I, Daily (CFS); Respite Level II, Hourly (CFS)
Sandrea, Igor (NTP)	Child and Family Services Provider	6/25/26	Parent Coach (CFS); Mentoring, Family (CFS); Team Meeting (CFS)
Serrato, Michael (CTRS)	Child and Family Services Provider	9/9/26	Recreation Therapy (CFS); Recreation Therapy (YES Waiver); Team Meeting (CFS)
Simonich, Hugh (LBA)	Intellectual and Developmental Disabilities Provider	8/31/26	Behavior Therapy/Support (IDD)
Skaggs, Jeremy Slade dba Recovery Centered Living (NTP)	Substance Use Treatment Provider	10/7/24	Supported Transitional Housing w/Child; Supported Transitional Housing

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Storey, Cherri (QIDPP)	Intellectual and Developmental Disabilities Provider	5/10/25	Independent Living Skills Training (Community Support) (IDD); Respite, Hourly (IDD); Respite, Daily (IDD); TxHmL Transportation
Thomas, Portia (NTP)	Intellectual and Developmental Disabilities Provider	12/12/24	Respite, Daily (IDD); Respite, Hourly (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Thompson, Kenneth (NTP)	Child and Family Services Provider	4/30/25	Mentoring, Family (CFS); Mentoring, Individual (CFS); Life Skills Training (CFS); Parent Coach (CFS)
Valdez, Alejandrina (LPC, Bilingual Provider)	Child and Family Services Provider; Substance Use Treatment Provider	3/4/24	Team Meeting (CFS); Counseling, Individual/Family (CFS); Counseling, Group (CFS); Parent Coach, Therapeutic (CFS); Individual Psychotherapy (53+ Minutes) (SAMSO); Diagnostic Assessment (No Medical) (SAMSO); Trauma-Based Therapy (CFS)
Washington, Latronda (QIDPP)	Intellectual and Developmental Disabilities Provider	1/1/23	Respite, Daily (IDD); Respite, Hourly (IDD); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Wells, Destiney (NTP)	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	6/24/24	Respite, Daily (IDD); Respite, Hourly (IDD); Mentoring, Individual (CFS); Respite Level 1, Hourly (CFS); Respite Level 1, Daily (CFS); Team Meeting (CFS)
Artie Whitley dba House of Love (NTP)	Child and Family Services Provider; Substance Use Treatment Provider	7/30/25	Supported Transitional Housing (SAMSO); Supported Transitional Housing w/Child (SAMSO); Advocacy (CFS); Behavioral Aide (CFS); Case Management (CFS); Crisis Intervention/Support (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Life Skills Training (CFS); Parent Coach (CFS); Pro-Social Skills Acquisition Group (CFS); Supported Employment (CFS); Team Meeting (CFS)

Provider Name	Provider Type	Contract or Agreement Effective Date (Current or Previous Fiscal Year)	Services Provided
Wiley, Demetria (NTP, CSP-Y, Family Partner)	Child and Family Services Provider	1/21/25	Paraprofessional Services (YES Waiver); Family Supports (YES Waiver); Non-Medical Transportation (YES Waiver); In-Home Respite (YES Waiver); Camp (CFS); Respite Level II, Hourly (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Parent Coach (CFS); Respite Level I, Hourly (CFS); Respite Level I, Daily (CFS); Crisis Intervention/Support (CFS); Advocacy (CFS); Team Meeting (CFS); Case Management (CFS); Parent Coach, Certified (CFS)
Willie, Gerald (NTP, CSP-Y)	Child and Family Services Provider; Intellectual and Developmental Disabilities Provider	2/26/24	Paraprofessional Services (YES Waiver); In-Home Respite (YES Waiver); Non-Medical Transportation (YES Waiver); Behavioral Aide (CFS); Mentoring, Individual (CFS); Mentoring, Family (CFS); Tutoring (CFS); Respite Level I, Hourly (CFS); Respite Level I, Daily (CFS); Camp (CFS); Crisis Intervention/Support (CFS); Team Meeting (CFS); Advocacy (CFS); Independent Living Skills Training (Community Support) (IDD); TxHmL Transportation
Wilson, Jasmeen (NTP)	Child and Family Services Provider	1/14/25	Advocacy (CFS); Behavioral Aide (CFS); Case Management (CFS); Community Living Supports (Master's Level) (YES Waiver); Crisis Intervention/Support (CFS); Mentoring, Family (CFS); Mentoring, Individual (CFS); Paraprofessional Services (YES Waiver); Parent Coach (CFS); Tutoring (CFS); Team Meeting (CFS)
Worthington, Rosanna (LCSW)	Child and Family Services Provider	2/18/25	Counseling, Individual/Family (CFS); Team Meeting (CFS); Trauma-Focused Therapy (CFS); Play Therapy (CFS)

Number of Individual Peer Support Provider Contracts or Agreements: 0

Section 2: LMHAs or LBHAs with Potential for Network Development

Complete this section only if the LMHA or LBHA identifies potential for network development.

2.1 Procurement Plan

LMHA and LBHA procurement plans should include all opportunities for network development, except for those limited by applicable conditions permitting LMHA or LBHA service delivery. This may include opportunities to add new services, add new provider organizations or procure for additional capacity. If the LMHA or LBHA chooses to procure for discrete services, explain how the LMHA or LBHA will ensure the integrity of levels of care and effective service coordination.

Describe the LMHA's or LBHA's plans for procurement when identifying the potential for network development.
Integral Care identified **TRR LOC 2 counseling services in Travis County** as an opportunity for network development based on the network development evaluation, including PNAC recommendations and community interest in increased access to counseling services. Integral Care plans to issue a **Request for Information (RFI)** to assess external provider interest, qualifications, availability, and capacity to provide LOC 2 counseling services. The RFI will assist Integral Care in determining the availability of qualified external providers and the appropriate level of additional network capacity. Information obtained through the RFI will inform subsequent procurement and contracting decisions while supporting adequate access, continuity of care, effective service coordination, and consumer choice.

2.2 Rationale for Limitations

LMHAs and LBHAs must provide a rationale for any provision that would limit individual choice or prevent procurement of all available capacity offered by external provider organizations.

Explain how the rationale supports the proposed level of restriction, including the volume of services to be provided by the LMHA or LBHA.
Integral Care is not proposing limitations on the geographic area, percentage of service capacity, or volume of LOC 2 counseling services that may be provided by qualified external provider organizations, and no identified services with potential for network development are being excluded from the planned procurement process. Integral Care may limit the number of providers ultimately contracted for LOC 2 services based on demonstrated service need, provider qualifications, available capacity, and the need to maintain effective service coordination and continuity of care. The RFI will be used to assess the number and capacity of qualified and interested providers before determining the appropriate contracting approach. This allows Integral Care to expand consumer choice and access while ensuring that contracted capacity is aligned with identified community and network needs.

2.3 Strategies to Maximize Available Funds

LMHAs and LBHAs must maximize available funds to provide services by minimizing overhead and administrative costs and achieving purchasing efficiency.

Describe the strategies the LMHA will use to maximize funds available to provide services.

Integral Care maximizes the funds available for direct services through three complementary strategies: achieving purchasing efficiency and economies of scale through partnerships, minimizing administrative and overhead costs through technology and automation, and maximizing third-party revenue.

Purchasing efficiency and economies of scale. Integral Care partners with other local authorities to eliminate redundancies and share costs, consistent with legislative direction to promote economies of scale. Current, ongoing partnerships include:

- Expanding provider services through joint contracting with health plans and negotiation of alternative payment arrangements (with Bluebonnet Trails, Hill Country, Emergence, Center for Health Care, and Tropical Texas).
- Sharing IT support and OSAR services (with Bluebonnet Trails).
- Providing physician consultation for utilization-management appeals (with StarCare Specialty Care).
- Implementing shared best practices under the Certified Community Behavioral Health Clinic (CCBHC) model (with Bluebonnet Trails, Helen Farabee, Tropical Texas, StarCare, Tarrant, and Burke).

Integral Care also maximizes third-party billing opportunities, including Medicaid and Medicare, to extend the reach of state and local funds.

Minimizing administrative and overhead costs. Integral Care has implemented a range of workflow and technology improvements that reduce staff time, documentation burden, and manual oversight, including:

- Hospital discharge and transition-of-care tools that improve visibility into follow-up needs and coordination across clinical teams.
- Configurable documentation templates that auto-populate form elements, reducing repetitive data entry and errors.
- Bells AI Scribe for telehealth and in-person sessions, securely generating structured documentation drafts and reducing documentation time.
- Productivity and client-engagement widgets that surface caseload gaps, missed contacts, and documentation needs without manual reports.
- Program-specific oversight widgets (ANEW documentation, PCNX intake and authorization) that flag missing referrals, eligibility documentation, authorizations, and consents before services begin.
- Real-time automation monitoring adherence to Suicide Care Treatment Plan requirements (comparing progress-note activity against C-SSRS and Safety Plan completion).
- A tobacco workflow console tracking assessments, Quitline referrals, and follow-up to reduce duplication and improve handoffs.
- A centralized Communications request form and a shared no-/low-cost meeting-space inventory, reducing duplicative effort and reliance on external venues.
- Bells Quality Coach and ReflexAI to automate note audits and Helpline training/analysis, reducing manual oversight while improving consistency.

2.4 Summary of Procurement Activities

Summarize procurement activities from past network development planning cycles and the results of those efforts.

Since the prior network-development planning cycle, Integral Care has conducted the following procurements for complete levels of care and specialty services:

- **Telepsychiatry (reissuance), 2022** — resulted in 2 contracted providers, covering 100% of the procured capacity.
- **Crisis Residential Services (Next Step), 2023** — resulted in 1 contracted provider, covering 100% of the direct-service capacity procured.
- **TRR Level of Care 3 Services, 2024** — this procurement was initiated but placed on hold due to the agency's budget deficit and the associated risk to continued safety-net service provision; no provider was obtained.

Across these efforts, Integral Care successfully secured external capacity where qualified providers were available and procurement was financially sustainable, and paused procurement where proceeding would have threatened continuity of care services.

2.5 Procurement of External Providers

If the LMHA or LBHA is not procuring all available capacity offered by external provider organizations, provide the timeframe and steps for achieving full procurement of the external provider capacity identified in the network development evaluation, not to exceed the LMHA's or LBHA's capacity.

External Provider Procurement

Integral Care is not procuring all available external capacity for this period; Integral Care will resume full procurement of the capacity identified in the network development evaluation as follows:

- **FY2027:** Confirm the service volume available for external procurement without compromising safety-net continuity, and seek out interested, qualified providers.
- **FY2027–28:** Re-issue the procurement (RFP/RFA), accepting all qualified respondents.
- **By FY2028:** Execute contracts for the full identified external capacity, not to exceed Integral Care's capacity.

Progress will be documented in each subsequent planning cycle.

Section 3: Public Comment and Plan Submission

LMHAs and LBHAs must post the draft LPND plan on their website and invite public comments for at least 30 days. LMHAs and LBHAs must also send notice of the opportunity for comment to key stakeholders, including local consumer and advocacy groups, all licensed psychiatric hospitals in the LMHA or LBHA service area, and all providers identified in the network development evaluation. Use Table 10 to provide information on posting the draft LPND plan.

Table 10: Draft Plan Posting

Plan Post Date	Public Comment Period Dates	Summary of Instructions Provided for Submitting Comments
10/30/26	10/30/26-11/30/26	The draft plan was posted on the agency's website as well as notifications with links on social media platforms. The posting included a webform to submit comments on the draft plan. https://integralcare.org/en/uncategorized/2026/10/28/public-comment-period-now-opendraft-2026-local-planning-and-network-development-lpnd-plan/

3.1 Public Comments

LMHAs and LBHAs must submit proposed LPND plans to HHSC with a summary of the public comments received and the LMHA's or LBHA's response to those comments. LMHAs and LBHAs must acknowledge and consider all comments received during the public comment period and make any revisions they deem appropriate. Document public comments received in Table 11.

Table 11: Public Comments

Commenter	Date Received	Summary of Comment, LMHA or LBHA Response and Any Plan Revision Made
TBD	TBD	TBD

3.2 Planning and Network Advisory Committee

The Planning and Network Advisory Committee (PNAC) must be actively involved in developing the plan.

Describe PNAC involvement, including input on the LPND plan development and review of the draft plan. Briefly describe each activity and the committee's recommendations.
Board recommendation: recommended Board approval of the City of Austin initiative addressing individuals experiencing homelessness. Discussion items: Gift Card program update (operational status, distribution protocols, and impact on service engagement); and strategic planning priorities heading into the next fiscal cycle.
(8/14/25) Board agenda; no formal board recommendations. (1) FY26–28 Strategic Plan — goals, priorities, and implementation timelines. (2) SAMSO Network Enhancement Initiative — strengthening provider networks and improving service coordination across the county. (3) Provider Survey — findings on capacity, satisfaction, and areas for contract and service-delivery improvement. (4) Budget & Finance and legislative updates from the 89th Texas Legislative Session relevant to health and human services funding.
(10/09/25) Board recommendations: recommended Board approval of a new PNAC member (recommended following a quorum vote, pending Board approval); the TX HHS Healthy Community Collaborative; and the TX HHS PATH Grant, supporting pathways to community integration and recovery services. Discussion items: resource development — grants pipeline and fundraising strategy; and The Bridge Toolkit, a structured resource to support care transitions and improve outcomes for individuals navigating complex service systems.
(2/12/26) Broad agenda (announcement of the Central Texas African American Family Conference, Inpatient Competency Restoration, and the LPND Plan); no formal board recommendations. (1) Inpatient Competency Restoration — overview of the Perimeter ICRP subcontract of Dallas (Garland), including goals, population served, capacity, oversight, performance, and FY HHSC ICRP funding. (2) Local Planning Network Development — current LPND network snapshot, including the consolidated local service plan; PNAC members will review plans once drafted and provide input before Board approval.
(4/9/26) Meeting did not meet quorum; informational items only; no formal board recommendations. (1) Connecting the Dots for Children's Mental Health — community-wide children's mental health plan, goals, and ongoing efforts (in partnership with Kids Living Well). (2) Update on required performance targets — HHSC updates on the FY26–27 Performance Contract, including measure performance and challenges. (3) LPND state of the provider network — current state of providers across ABH, CFS, IDD, and substance-use treatment, with key shortages, challenges, and improvement strategies. (4) Updated LPND timeline — review plans and delivery expectations.
(6/11/26) LPND workgroup session created to give PNAC members the opportunity to provide input, ask questions, and discuss community needs related to the LPND Plan. (1) Administrative efficiencies to maximize client care — summary and background of operational efficiencies and the major products and systems currently used at Integral Care. (2) Gaps and needs in services — discussion of current known needs and gaps, including TRR, high-needs services, adult counseling, rate increases, availability, and client choice.
(7/9/26) Board recommendations: recommended Board approval of the Department of Justice Second Chance Act Community-Based Reentry Program (transitional services for adults returning to the community after incarceration); and PNAC bylaws changes related to Integral Care's CCBHC certification to maintain full compliance with state requirements. Discussion items: FY2027 draft budget (budget priorities, strategic plan, revenue, expenses, and funding sources); and a justice-initiatives overview (contract terms, funding breakdowns, team composition, and performance data).

Describe PNAC involvement, including input on the LPND plan development and review of the draft plan. Briefly describe each activity and the committee's recommendations.
(8/13/26) Board recommendations: recommended Board approval of the Department of Justice Second Chance Act Community-Based Reentry Program (transitional services for adults returning to the community after incarceration); and PNAC bylaws changes related to Integral Care's CCBHC certification to maintain full compliance with state requirements. Discussion items: FY2027 draft budget (budget priorities, strategic plan, revenue, expenses, and funding sources); and a justice-initiatives overview (contract terms, funding breakdowns, team composition, and performance data).
(9/10/26 - no meeting/ad hoc email vote completed) Board recommendations: recommend Board approval of the PNAC Bylaw changes.
(10/8/26) Board recommendations: recommended Board approval of the Children's Mental Health Initiative (SAMHSA Grant) to expand youth behavioral health services. Discussion items: Child and Family Services Overview; and Local Provider Network Development (LPND) update.
(11/12/26) Scheduled meeting

3.3 Certification of Compliance

After HHSC approves the LPND plan, LMHAs and LBHAs must post the approved version on their website and conduct procurement as described in the approved plan.