

What We Do

Integral Care provides high-quality, low-cost healthcare and social services to anyone affected by **mental health conditions, substance use disorders, and intellectual or developmental disabilities** within Austin/Travis County.

QUALITY HEALTH CARE PROVIDER

As a Certified Community Behavioral Health Clinic, we provide high-quality, person-centered, trauma-informed care — psychiatric care and counseling, substance use treatment, housing and service coordination — available in multiple languages.

CRITICAL COMMUNITY SUPPORT

We ensure a local system of mental health services through a 24-hour helpline, mobile crisis teams that respond at home, at school and on the street, a mental health urgent care clinic, and community education classes.

LOCAL AUTHORITY

As the state-designated local authority, we evaluate community needs and develop the local service plan for Travis County. We administer and allocate local, state and federal dollars and manage a large network of quality service providers.

VITAL COMMUNITY COLLABORATOR

We collaborate with The City of Austin, Travis County and Central Health, criminal justice, first responders, school districts, and non-profits to improve access to care, and raise awareness of mental health, substance use disorder and IDD

OUR VISION

Mental Health and Well-Being for Everyone.

OUR MISSION

To support the health and well-being of Travis County residents living with mental health challenges, substance use disorders, and intellectual & developmental disabilities.

WHO GOVERNS US

Founded in 1967, Integral Care is a governmental agency led by a Board of Trustees appointed by Central Health, the City of Austin and Travis County. We are accredited by **4 national accreditation and certification organizations** and are **Joint Commission accredited**, working to ensure quality standards and client satisfaction across all contracted providers.

I have transformed from a dark, empty shell of a woman, broken and spinning out of control, to a whole woman excited to greet each day with happiness. Integral Care gave me the tools for healing and changing my life.

— INTEGRAL CARE CLIENT

WHO WE ARE

Care where people are: clinics, homes, schools & beyond.

Integral Care's more than **1,170 dedicated staff** provide community-based mental health, substance use and IDD services at our locations and out in the community: in homes, schools, other organizations, and criminal justice settings. We help people recover from mental health crises, support adults living with mental illness and substance use disorder, nurture children's emotional health, and help people with intellectual and developmental disabilities reach their full potential.

29,327

Total Clients Served
in Austin/Travis County

4

National Accreditations
& Certifications

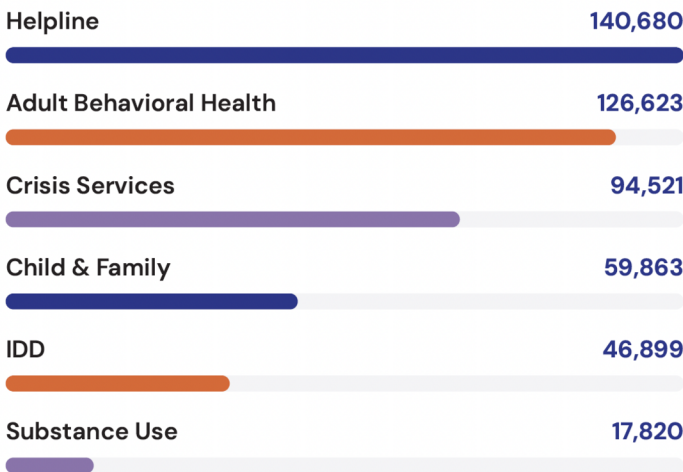
60

Years of Proud Service
to Our Community

OUR SERVICES

Total services provided in FY2025

486,406



HELPLINE CALLS IN FY2025

197,192

In **FY2025** Integral Care delivered **486,406 services** to **29,327 people** across Austin & Travis County, with a total **revenue of \$163.7M** reinvested in whole-person care.

LANGUAGES
WE SERVE IN

English

Spanish

American Sign Language

Arabic

Vietnamese