



## PLANNING, OPERATIONS & ACCESS COMMITTEE MINUTES

**DATE:** Thursday, May 21, 2026  
**TIME:** 5:30 PM  
**PLACE:** 1430 Collier Street  
Austin, TX 78704

**MEMBERS PRESENT:** Dr. Guadalupe Zamora, Emmitt Hayes and Ed Calahan

**MEMBERS ABSENT:** Stephanie Bazan

**OTHER BOARD MEMBERS PRESENT:** None

### **Integral Care staff were present**

Chair Dr. Guadalupe Zamora called the meeting to order at 5:30 p.m.

### **PUBLIC COMMENTS**

None.

### **APPROVAL OF MINUTES**

The minutes of the March 19, 2026 meeting stand approved as submitted.

**RECOMMENDATION TO APPROVE CAREMARK PBM ENROLLMENT** Dr. Ziyad Nuwayhid provided the Committee with information on the CVS Caremark Pharmacy Benefit Manager (PBM) enrollment application. No recommendation was made, and this item will be discussed at the full Board meeting. All in favor. Motion carried. *This item will be added to the non-consent agenda.*

**RECOMMENDATION TO APPROVE BP 09.01 “ESTABLISHING OPERATING PROCEDURES FOR SERVICE DELIVERY SYSTEMS”** Lisa Laky provided the Committee with an update on changes to the policy. Emmitt Hayes called for a motion to recommend to the Board the approval of proposed recommendation. Ed Calahan seconded the motion. All in favor. Motion carried. *This item will be added to the consent agenda.*

**INFORMATION ITEM: THE PLANNING NETWORK AND ADVISORY COMMITTEE (PNAC) QUARTERLY REPORT** Teresa Williams provided the Committee with an update on the Planning Network Advisory Committee activities for the last quarter.

**INFORMATION ITEM: COUNTY PROGRAM INITIATIVES** Marlene Buchanan, Juliana Guirguis and Marisa Malik provided the Committee with a Programs update.

**INFORMATION ITEM: CHIEF MEDICAL OFFICER REPORT** Dr. Ziyad Nuwayhid provided the Committee with an update on Regulatory Compliance, Clinical Quality Improvement Projects and collaborations.

**NEW BUSINESS**

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

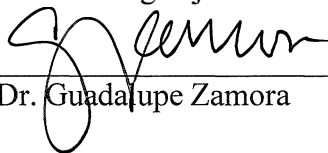
*Recommendation to Approve BP 09.01 “Establishing Operating Procedures for Service Delivery Systems”*

Non-Consent:

*Recommendation to Approve Caremark PBM Enrollment*

**ADJOURNED**

The meeting adjourned at 6:35 p.m.

  
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Dr. Guadalupe Zamora

  
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Kendra Drake, Recording Secretary

June 18, 2026  
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Date