

# Request for Applications

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## I. Introduction

To support our Vision of “Healthy Living for Everyone,” Integral Care is committed to supporting the health and well-being of adults and children throughout Travis County. Integral Care proudly improves the lives of individuals affected by behavioral health and developmental and/or intellectual challenges by providing innovative and quality services.

Integral Care seeks to collaborate with local individuals and organizations to strengthen our contracted community provider network.

We want to ensure that Integral Care and its broad network of contracted community-based providers can meet the unique needs of all individuals seeking mental health, substance use disorder, and intellectual and developmental disability services throughout our service area.

Network providers are key to the overall success of the individuals who depend on our agency for their healthcare needs. Integral Care is seeking applications from individual and organizational providers in support of our agency goals to:

1. Deliver accessible and timely care to meet community needs.
2. Expand access to prevention, treatment, and recovery services.

## II. General Information

AUSTIN-TRAVIS COUNTY MENTAL HEALTH AND MENTAL RETARDATION CENTER, dba INTEGRAL CARE “Integral Care” or “Local Authority” (Local Mental Health Authority ‘LMHA’ and Local Intellectual and Developmental Disability Authority ‘LIDDA’) is the Texas Health and Human Services (“HHS”) designated authority established to plan, coordinate, develop policy, develop and allocate resources, supervise, and ensure the provision of community-based mental health and intellectual and developmental disability (IDD) services for the residents of Travis County, Texas. Integral Care receives funding from varied sources that enables it to provide a variety of services for people who have needs related to behavioral health and/or intellectual/developmental disabilities.

### **Integral Care’s Mission:**

To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.

### **Integral Care’s Vision:**

Healthy Living for Everyone

Pursuant to Texas Health and Safety Code Sections 534.054 and 534.105, the LMHA and LIDDA have the authority to acquire services to address mental health and/or intellectual/developmental disabilities needs in their service area by certain procurement methods. This Request for Applications (RFA) invites and encourages the submission of applications (each, an “Application” and collectively, the “Applications,” and any party applying, an “Applicant”) from those interested in entering one or more contracts (each a “Contract” and collectively the “Contracts”) with Integral Care. Each qualified Applicant(s) under this RFA (each a “Successful Applicant” and collectively, the “Successful Applicants”) will be eligible to enter a Contract with Integral Care to provide one or more of the community-based services more specifically described in Section VII of this RFA. (“Services”).

The individuals who will be served under this arrangement (each, a “Client” and collectively, “Clients”) must always (a) meet the then-current requirements of the funder of the Services, and (b) reside in Travis County, Texas. An individual’s designation as a Client may only be made by the Local Authority and must be documented in their record.

This RFA invites the submission of Applications from those interested in being considered for a Contract with Integral Care for the purpose of offering Services for Clients.

### **Integral Care’s Board of Trustees and local leadership are committed to:**

- Identifying and addressing barriers to care within Integral Care’s programs and practices to better serve all communities.
- Fostering a culture of transparency and accountability to meet the needs of clients and staff.
- Improving access to behavioral health services in areas with a limited number of providers.

To achieve these goals, the strategies and commitments above will guide efforts in the following areas:

- Organizational Development & Accountability: Aligning programs with community needs.
- Client Services: Improving accessibility and responsiveness of services.

- Workforce Development: Recruiting staff and providers who understand the needs of the communities they serve.
- Community Collaboration: Working with local organizations to enhance service delivery.

[Strategic Plan](#)

[CLAS Standards](#)

### III. Eligibility Requirements

A Successful Applicant must do the following in order to become a contracted provider on Integral Care's network ("Contracted Provider"):

- 1) Demonstrate the ability to provide Services in compliance with Local Authority's Contract requirements.
- 2) Comply on an ongoing basis with the then-current version of the Local Authority's Provider Manual. The most up-to-date version of the Provider Manual can be found on Integral Care's website.
- 3) Meet minimum training, educational, licensing and credentialing requirements for Services delivered under this RFA, as described in this RFA.
- 4) Provide official documentation indicating that Successful Applicant and, as applicable, each employee of Successful Applicant who will provide Services, has undergone screening for tuberculosis within the prior year and thereafter complete such screening on an annual basis. Successful Applicant shall also follow Local Authority's policies and procedures for further requirements if screening results in a positive reading. TB testing is not required for Contracted Providers delivering virtual or telehealth only services.

### IV: Required Provider Training

To become a Contracted Provider, a Successful Applicant is required to, among other things, successfully complete mandatory pre-Services training in 1) Client Rights, Abuse, Neglect, Exploitation, Client Grievance, 2) HIPAA/Confidentiality, 3) Infection Control, 4) Corporate Compliance, 5) CPR, and 6) Standard First Aid. Contracted Providers must also complete refresher trainings annually. Some pre-Services training

and annual refresher training may be completed in class at Integral Care, some may be taken through a third-party vendor, and some may be completed by accessing Integral Care’s web-based training. Information on options for completing required pre-Services training, as well as information on any additional training requirements specific to the Service(s) to be considered for inclusion in the Contract, will be sent to each Successful Applicant once the Application has been received and processed.

Unless Contracted Provider is contracted for TC Child and Family Services or otherwise permitted in a Contract, Integral Care does not reimburse Applicants or Contracted Providers for any costs associated with required pre-Services or annual training. Time spent completing required pre-Services and annual refresher training is not billable to Integral Care.

## **V: Responsibilities**

### **Local Authority Responsibilities**

The Local Authority will ensure provision of service coordination/case management to most Clients and facilitate a Client’s selection of service providers, authorize Services, review claims and pay for appropriate authorized services rendered by Contracted Providers. The Local Authority is also responsible for utilization management and quality assurance. The Local Authority ensures that contracted Services addressing client needs are provided as required by HHS and other funders. The Local Authority does not guarantee that any referrals will be made to any service provider within its network of providers, although some Contracts may contain language that requires differing responsibilities for certain Contracted Providers.

### **Contracted Provider Responsibilities**

Each Contracted Provider must submit all original documentation reflecting Services provision and will maintain additional secondary records regarding Services rendered to Clients and allow the Local Authority access to such records upon request. Each Contracted Provider is required to comply with all state and federal laws regarding the confidentiality of Clients’ records and nondiscrimination. Contracted Providers who provide Services will actively assist in the disbursement of Client and advocate satisfaction surveys, and will obtain prior authorization, provide acceptable levels of care, maintain acceptable levels of liability insurance, and appropriate licenses and accreditations. Each Contracted Provider’s name, contact information and certain other pertinent information may be used, along with a description of its facilities,

care, and Services, in any information distributed by the Local Authority listing its network providers. Contracted Providers must comply with the rules and standards adopted under Section 534.052 of the Texas Health and Safety Code, applicable local, state, and federal laws, rules and regulations, and the applicable contract between the Local Authority and HHS and/or any other funding entity, as applicable.

## **VI: Instructions for Submission of Applications**

To facilitate and ensure an objective review, Applicants must follow the instructions below regarding Application submission. Integral Care reserves the right not to evaluate any Application that is not submitted according to the following instructions.

The following six attachments/links are provided to assist in the Application process:

Attachment A: Service Rate Chart

Attachment B: Key Persons List

Attachment C: Local Authority's Bars to Employment/Contracting

Attachment D: E-Verify Information

Attachment E: Acronyms Glossary

Attachment F: Safe Driving Standard: Poor Driver Guidelines

Applicants must submit the completed Application online via the appropriate form (e.g., Application for Individuals or Application for Organizations). Applications will be processed upon receipt. In the future, other open enrollment periods for various services may be announced to ensure availability of adequate numbers of network Services providers to meet the volume of demand for those Services. False statements or information provided by an Applicant may result in disqualification from or termination of enrollment into the network. The Local Authority reserves the right to reject Applications, to waive technicalities, and to accept any advantages deemed beneficial to the Local Authority and/or the Clients. Each Applicant is responsible for ensuring that documents are submitted completely and within the time frame specified by Integral Care. The Local Authority expressly reserves the right not to evaluate any Application documents that are incomplete or late.

Each Application may be disclosed as provided by the Texas Public Information Act, Chapter 552 of the Texas Government Code, and any other applicable laws, rules and/or regulations. Applicants must clearly identify any claimed trade secrets and confidential information contained in the Application.

## VII: Services/Rates

Applicant agrees that, if chosen to receive a Contract, it will accept the fees listed below as payment in full for approved Services contained within the Contract. Credentialing is required for submission of claims, bills, and to receive compensation for Services. Contracted Providers shall ONLY submit a claim or bill or collect compensation from Local Authority for any Services for which it is authorized to provide in its Contract. Applicant agrees that compensation for providing services not covered by any Contract that it receives will be solely between the Client and the Applicant, and subject to the Contract terms. The Client must be informed in writing of his/her obligation to pay for services not included in a Contracted Provider’s Contract before they are provided, and that the Local Authority is not responsible for payment for such services. The rates listed below are set by state and federal government regulations and/or other third party requirements. Integral Care does not have the authority to set or alter these rates. The Services outlined herein do not represent an exhaustive list. Integral Care remains open to considering additional therapeutic service modalities that are evidence-based or demonstrate potential to meet the evolving needs of Clients.

### Services/Rates Chart

Service (CPT Code)	Service Requires a Professional License, Certification, or Registration	Rate	Additional Information	Funding Program
Acudetox (1127)	Yes	\$25.00 per treatment		Substance Use Disorder Services (SAMSO)
Inpatient Case Rate All- Inclusive (0100)	Yes	\$5215.50 per episode of care	Hospital Providers Only	Inpatient Psychiatric

Advocacy (1105)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. Child and Family Services Flex Funds not eligible.	TC Child and Family Services MSO Child and Family Services Flex Funds
Aftercare Recovery Services	Yes	\$19.00 per Client, per group		Substance Use Disorder Services (SAMSO)
After-School Group Supports (5508)	No	\$15.00 per Client per hour		Child and Family Services Flex Funds Families With Voices
AMH (Adult Mental Health) In-home Respite (742)	Yes	\$236.60 per day	Organization Providers Only	Adult Behavioral Health (ABH)
AMH- Out-of-Home Respite (729)	Yes	\$147.12 per day	Organization Providers Only	Adult Behavioral Health (ABH)
AMH Supervised Living (717)	Yes	\$147.12 per day	Organization Providers Only	Adult Behavioral Health (ABH)
AMH Supported Home Living (716)	Yes	\$22.41 per hour	Organization Providers Only	Adult Behavioral Health (ABH)
Animal Assisted Therapy – Equine EAGALA Certified (5707)	Yes	\$77.44 per hour		Child and Family Services (YES Waiver)
Animal Assisted Therapy – Equine PATH Certified (5708)	Yes	\$77.44 per hour		Child and Family Services (YES Waiver)

Animal Assisted Therapy – Equine EAGALA Certified (5707)	Yes	\$150.00 per hour		TC Child and Family Services MSO
Animal Assisted Therapy – Equine EAGALA Certified (5707)	Yes	\$85.00 per hour		Child and Family Services Flex Funds Families With Voices
Animal Assisted Therapy – Equine PATH Certified (5708)	Yes	\$100.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO
Animal Assisted Therapy – Equine PATH Certified (5708)	Yes	\$72.00 per hour		Child and Family Services Flex Funds Families with Voices
Animal Assisted Therapy – Pet (Certified) (5710)	Yes	\$77.44 per hour		Child and Family Services (YES Waiver)
Animal Assisted Therapy – Pet Therapy (5710)	Yes	\$135.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if services are provided in the Client’s home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care	TC Child and Family Services MSO

Aquatic Therapy (5724)	Yes	\$65.00 per hour		Child and Family Services Flex Funds
Art Therapy (5709)	Yes	\$135.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO
Art Therapy (5709)	Yes	\$85.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds Families With Voices
Art Therapy (5709)	Yes	\$77.44 per hour		Child and Family Services (YES Waiver)
ASAM Level 2.1 Intensive Outpatient Services (905)	Yes	\$119.00 per day	Organization Providers Only Minimum of 3 days per calendar week.	Substance Use Disorder Services (SAMSO)
ASAM Level 3.1 Low Intensity Residential (128)	Yes	\$200.00 per day	Organization Providers Only	Substance Use Disorder Services (SAMSO)
ASAM Level 3.1 Low Intensity Residential w/child (H2036:SK)	Yes	\$250.00 per day	Organization Providers Only	Substance Use Disorder Services (SAMSO)
ASAM Level 3.5 High Intensity Residential (134)	Yes	\$250.00 per day	Organization Providers Only	Substance Use Disorder Services (SAMSO)

ASAM Level 3.5 High Intensity Residential w/child (H2036:HD)	Yes	\$300.00 per day	Organization Providers Only	Substance Use Disorder Services (SAMSO)
ASAM Level 3.7 Medically Monitored Detox (525)	Yes	\$350.00 per day	Organization Providers Only	Substance Use Disorder Services (SAMSO)
ASAM Level 4.0 Medically Managed Intensive Patient Detox (525:H)	Yes	\$757.65 per day	Hospital Providers Only	Substance Use Disorder Services (SAMSO)
Attendant Care	No	\$25.00 per hour	Organization Providers Only	TC Child and Family Services MSO
Audiology (817)	Yes	\$50.00 per hour		Intellectual and Developmental Disabilities (IDD) Services
Behavior Therapy Applied Behavior Analysis - Board Certified and Licensed (837)	Yes	\$75.00 per hour		Intellectual and Developmental Disabilities (IDD) Services
Behavior Therapy Applied Behavior Analysis - Board Certified and Licensed (5534)	Yes	\$135.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO

Behavior Support- Aide (5200)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds TC Child and Family Services MSO
Behavioral Support Paraprofessional Services- Registered Behavioral Technician (5535)	Yes	\$40.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds TC Child and Family Services MSO
Camp, Daily (5202)	No	\$90.00 per day		Child and Family Services Flex Funds TC Child and Family Services MSO Families With Voices
Case Management (400)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO

Community Living Supports (Bachelor's Level) (5700)	No	\$25.00 per hour		Child and Family Services (YES Waiver)
Community Living Supports (Master's Level) (5702)	No	\$33.00 per hour		Child and Family Services (YES Waiver)
Community Support – Bill Payer (744)	No	\$81.00 per month	Organization Providers Only	Intellectual and Developmental Disabilities (IDD) Services
Community Support – Representative Payee (745)	No	\$141.00 per month	Organization Providers Only	Adult Behavioral Health (ABH)  Intellectual and Developmental Disabilities (IDD) Services
Community Support – Representative Payee and Bill Payer Combination (746)	No	\$175.00 per month	Organization Providers Only	Intellectual and Developmental Disabilities (IDD) Services
Community Support (CFC PAS/HAB) (716)	No	\$16.00 per hour		Intellectual and Developmental Disabilities (IDD) Services
Competency Restoration	Yes	Minimum of \$750.00 per assessment		Adult Behavioral Health (ABH)
Counseling, Group (29:G)	Yes	\$30.00 per hour per Client up to a maximum of 7 Client per group		TC Child and Family Services MSO

Counseling, Individual/Family (29)	Yes	\$125.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care	TC Child and Family Services MSO
Crisis Intervention/Support (5155)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds TC Child and Family Services MSO
Dance/Movement Therapy (5725)	Yes	\$135.00 per hour		TC Child and Family Services MSO
Dance/Movement Therapy (5725)	Yes	\$85.00 per hour		Child and Family Services Flex Funds
Dental Services (672)	Yes	Maximum of \$1000.00 per Client per Individual Plan of Care year		Intellectual and Developmental Disabilities (IDD) Services
Determination of Intellectual Disability (DID) Assessment (Community-Based Rate)	Yes	\$800.00 per assessment		Intellectual and Developmental Disabilities (IDD) Services
Determination of Intellectual Disability (DID) Assessment	Yes	\$500.00 per assessment		Intellectual and Developmental Disabilities (IDD) Services

Diagnostic Assessment (no medical) (90791)	Yes	\$48.00 per assessment		Substance Use Disorder Services (SAMSO)
Diagnostic Assessment (with medical) (90792)	Yes	\$48.00 per assessment		Substance Use Disorder Services (SAMSO)
Dietary Services (809)	Yes	\$55.00 per hour		Intellectual and Developmental Disabilities (IDD) Services
Employment Assistance (798)	No	\$22.00 per hour		Child and Family Services Flex Funds Child and Family Services (YES Waiver)
Eye Movement Desensitization and Reprocessing Therapy (EMDR) (30)	Yes	\$145.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or in the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO
Family Supports (5118)	No	\$24.00 per hour	Must be, or have been, the primary caregiver to a child diagnosed with a Severe Emotional Disturbance	Child and Family Services (YES Waiver)
Home Health Aide	Yes	\$40.00 per hour	Organization Providers Only	Adult Behavioral Health (ABH)
Individualized Skills and Socialization (ISS) Offsite (795)	Yes	\$8.51 per hour thru \$22.43 per hour depending on Client's LON and the Enhanced Staffing Level required	Organization Providers Only	Intellectual and Developmental Disabilities (IDD) Services

Individualized Skills and Socialization (ISS) Onsite (794,796,797)	Yes	\$5.89 per hour thru \$22.43 per hour depending on Client's LON	Organization Providers Only	Intellectual and Developmental Disabilities (IDD) Services
In-Home Respite (743)	No	\$16.00 per hour		Child and Family Services (YES Waiver)
Life Skills Training (5119)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds TC Child and Family Services MSO
Massage Therapy (5552)	Yes	\$70.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO
Medication Assisted Therapy (Methadone-H0020;Buprenorphine-H0047)	Yes	\$18.84 per day for methadone bundled treatment; \$34.15 per day for buprenorphine bundled treatment.	Organization Providers Only	Substance Use Disorder Services (SAMSO)

Mentoring, Family (5532:F)	No	\$30.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices Child and Family Services Flex Funds TC Child and Family Services MSO
Mentoring, Individual (5532)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices Child and Family Services Flex Funds TC Child and Family Services MSO
Music Therapy (5712)	Yes	\$77.44 per hour		Child and Family Services (YES Waiver)
Music Therapy (Bachelor's level certification) (5712)	Yes	\$100.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO

<p>Music Therapy (Bachelor’s level with certification) (5712)</p>	<p>Yes</p>	<p>\$85.00 per hour</p>	<p>A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible</p>	<p>Families With Voices  Child and Family Services Flex Funds</p>
<p>Music Therapy (LPHA with certification) (5712)</p>	<p>Yes</p>	<p>\$135.00 per hour</p>	<p>A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.</p>	<p>TC Child and Family Services MSO</p>
<p>Non-Medical Transportation</p>	<p>No</p>	<p>Current Integral Care Mileage Rate</p>	<p>Provider will be reimbursed the current reimbursement mileage rate observed by Integral Care, not to exceed the then current IRS Standard Business Mileage Rate</p>	<p>Child and Family Services (YES Waiver)</p>

Nursing (RN) (808)	Yes	\$60.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds  TC Child and Family Services MSO
Nutritional Counseling (5712)	Yes	\$55.00 per hour		Child and Family Services Flex Funds
Nutritional Counseling (5712)	Yes	\$55.28 per hour		Child and Family Services (YES Waiver)
Observation Services (0762)	Yes	\$225.00 per day	Organization Providers Only	Substance Use Disorder Services (SAMSO)
Occupational Therapy (814)	Yes	\$70.00 per hour		Intellectual and Developmental Disabilities (IDD) Services
Other Adjunctive Therapies	Yes	\$15.00-\$65.00 per hour or per treatment depending on therapy modality		Substance Use Disorder Services (SAMSO)
Other Evidence-Based Therapy (must specify in application)	Yes	Rate depending on therapy type and credential		TC Child and Family Services MSO
Out-of-Home Respite: DFPS General Residential Operational (GRO) Facility (5823)	Yes	\$115.00 per day	Organization Providers Only	Child and Family Services (YES Waiver)
Out-of-Home Respite: Licensed Childcare Center	Yes	\$5.32 per hour (ages 35); \$5.17 per hour (ages 6 and older)	Organization Providers Only	Child and Family Services (YES Waiver)

Out-of-Home Respite: Licensed Childcare Center (TRSP Certified)	Yes	\$5.61 per hour (ages 35); \$5.54 per hour (ages 6 and older)	Organization Providers Only	Child and Family Services (YES Waiver)
Out-of-Home Respite: Licensed Childcare Home (TRSP Certified)	Yes	\$5.17 per hour (ages 35); \$5.62 per hour (ages 6 and older)		Child and Family Services (YES Waiver)
Out-of-Home Respite: Registered Childcare Home	Yes	\$4.75 per hour (ages 35); \$3.83 per hour (ages 6 and older)		Child and Family Services (YES Waiver)
Out-of-Home Respite: Registered Childcare Home (TRSP Certified)	Yes	\$4.99 per hour (ages 35); \$4.08 per hour (ages 6 and older)		Child and Family Services (YES Waiver)
Out-of-Home Respite: Accredited Full-Day Camp	Yes	Not to exceed \$9.84 per hour	Organization Providers Only	Child and Family Services (YES Waiver)
Out-of-Home Respite: DFPS Residential Child Care – Foster Family	Yes	\$88.62 per day	Organization Providers Only	Child and Family Services (YES Waiver)
Out-of-Home Respite: DFPS Residential Child Care Child Placing Agency	Yes	\$67.98 per day	Organization Providers Only	Child and Family Services (YES Waiver)
Out-of-Home Respite: Licensed Childcare Home	Yes	\$4.90 per hour (ages 35); \$4.86 per hour (ages 6 and older)		Child and Family Services (YES Waiver)
Paraprofessional Services (5707)	No	\$24.00 per hour		Child and Family Services (YES Waiver)

Parent Coach (5117)	No	\$25.00 hour per	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices  Child and Family Services Flex Funds  TC Child and Family Services MSO
Parent Coach, Bachelor's level Certified (5728)	Yes	\$60.00 hour per	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO
Parent Coach, Bachelor's level Certified (5728)	Yes	\$40.00 hour per	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices  Child and Family Services Flex Funds

Parent Coach, Therapeutic (5727)	Yes	\$125.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds TC Child and Family Services MSO
Parent Coach, Trust-Based Relational Intervention (1227)	Yes	\$45.00		TC Child and Family Services MSO
Peer Recovery Support/Self-help, Group (H0038:HQ)	Yes	\$25.00 per hr. per group		Substance Use Disorder Services (SAMSO)
Peer Recovery Support/Self-help, Individual (H0038)	Yes	\$25.00 per hour		Substance Use Disorder Services (SAMSO)
Peer Support Specialist	Yes	\$40.00 per hour		Adult Behavioral Health (ABH)
Physical Therapy (815)	Yes	\$75.00 per hour		Intellectual and Developmental Disabilities (IDD) Services
Play Therapy (5726)	Yes	\$145.00 per hour		TC Child and Family Services Managed Service Organization
Play Therapy (5726)	Yes	\$85.00 per hour		Child and Family Services Flex Funds
Preventative Medicine Group Counseling (99412)	Yes	\$19.00 per Client per hour		Substance Use Disorder Services (SAMSO)
Pro-social Skills Acquisition Group (5553)	No	\$22.00 per hour		Child and Family Services Flex Funds

Psychological Assessment/Evaluation (9010)	Yes	\$220.00 per hour with a maximum of five (5) hours per Client	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO
Psychological Counseling/Therapy (PhD )	Yes	\$125.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care	TC Child and Family Services MSO
Psychological Testing and Evaluation	Yes	\$125.00 per hour with a maximum of 5 hours per Client		Adult Behavioral Health (ABH)
Psychotherapy, Group (90853)	Yes	\$19.00 per Client per hour		Substance Use Disorder Services (SAMSO)
Psychotherapy, Individual (53+ minutes) (90837)	Yes	\$51.00 per session		Substance Use Disorder Services (SAMSO)
Recreation Therapy (5714)	Yes	\$80.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO

Recreation Therapy (5714)	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices Child and Family Services Flex Funds
Recreation Therapy (5714)	Yes	\$77.44 per hour		Child and Family Services (YES Waiver)
Respite Level I– Daily (729)	No	\$130.00 per day	Must be ten or more hours in a calendar day. A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices Child and Family Services Flex Funds TC Child and Family Services MSO
Respite Level I– Hourly (728)	No	\$13.00 per hour	Must be less than 10 hours in a calendar day. A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices Child and Family Services Flex Funds TC Child and Family Services MSO

Respite Level II – Hourly (730)	No	\$25.00 per hour	Must be less than 10 hours in a calendar day	TC Child and Family Services Managed Service Organization
Respite Level I, Daily-In Home (742)	No	\$85.00 per day	Must be greater than 10 hours in a Calendar day	Intellectual and Developmental Disabilities (IDD) Services
Respite Level 1, Daily-Community (729)	No	\$85.00 per day	Must be greater than 10 hours in a Calendar day	Intellectual and Developmental Disabilities (IDD) Services
Respite Level I , Hourly- In Home (743)	No	\$8.50 per hour	Must be 10 or less hours in a calendar day	Intellectual and Developmental Disabilities (IDD) Services
Respite Level I, Hourly-Community (728)	No	\$8.50 per hour	Must be 10 or less hours in a calendar day	Intellectual and Developmental Disabilities (IDD) Services
Skilled Psychiatric Nursing (RN) - Comprehensive Assessment	Yes	\$130.00 per assessment	Organization Providers Only, Rates apply to Services received by uninsured Clients	Adult Behavioral Health (ABH)
Skilled Psychiatric Nursing (RN) – Visit	Yes	\$120.00 per visit	Organization Providers Only, Rates apply to Services received by uninsured Clients	Adult Behavioral Health (ABH)
Speech Therapy (816)	Yes	\$75.00 per hour		Intellectual and Developmental Disabilities (IDD) Services

Supported Employment (758)	No	\$22.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds TC Child and Family Services MSO
Supported Employment (758)	No	\$22.00 per hour		Child and Family Services (YES Waiver)
Supported Family Based Alternatives – Child Placement Agency	Yes	\$69.25 per day	Organization Providers Only	Child and Family Services (YES Waiver)
Supported Family Based Alternatives – Foster Family	Yes	\$67.98 per day	Organization Providers Only	Child and Family Services (YES Waiver)
Supported Transitional Housing (H0043)	No	\$31.00 per day		Substance Use Disorder Services (SAMSO)
Supported Transitional Housing w/child (H0038:WC)	No	\$60.00 per day		Substance Use Disorder Services (SAMSO)
Team Meeting (5223)	Yes	\$65.00 per hour for licensed professional	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.	TC Child and Family Services MSO

Team Meeting (5223)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Families With Voices Child and Family Services Flex Funds TC Child and Family Services MSO
Trauma Focused Therapy (CBT-TF) (31)	Yes	\$135.00 / hour		TC Child and Family Services MSO
Tutoring (5523)	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care. *Child and Family Services Flex Funds not eligible	Child and Family Services Flex Funds Families with Voices TC Child and Family Services MSO
TxHmL Transportation (750)	No	\$16.00 per hour		Intellectual and Developmental Disabilities (IDD) Services

## Attachment A: Key Persons List

NAME	TITLE	BUSINESS ADDRESS
Hassan Abdallah	Human Resources Manager	1430 Collier St., Austin, TX 78704
Kim Alderson	Director of MIS	6937 N Interstate Hwy 35, Austin, TX 78752
Rene Alli	Senior Accountant	1430 Collier St., Austin, TX 78704
Aurora Amador	Practice Administrator	6600 E Ben White Blvd., Austin, TX 78741
Russell Bach, MD	Associate Medical Director	5015 S. IH-35, Austin, TX 78744
Amanda Banks	Chief Public Health Officer	1430 Collier St., Austin, TX 78704
Mesha Barnes	Chief of Staff	1430 Collier St., Austin, TX 78704
Matthew Beasley	Director of Reimbursement	1430 Collier St., Austin, TX 78704
Martin Blumberg	Director of Learning and Development	6937 N Interstate Hwy 35, Austin, TX 78752
Marlene Buchanan	Director of System of Care	1430 Collier St., Austin, TX 78704
Barbara Buie	Director of Compensation and Benefits	1430 Collier St., Austin, TX 78704
Lesa Brown-Valades	Director of Operations – Provider/Network Authority	5015 S. IH-35, Austin, TX 78744
Joe Carrington	Director of Budget and Financial Analysis	1430 Collier St., Austin, TX 78704
Kathleen Casey	Chief Strategy and Innovation Officer	1430 Collier St., Austin, TX 78704
Tom Cobb	Financial Analyst	1430 Collier St., Austin, TX 78704
Patricia Corrigan-Strickland	Director of Pharmacy	6937 N Interstate Hwy 35, Austin, TX 78752
Jodie Eldridge	Director of Resource Development	1700 S. Lamar Blvd., Ste. 230, Austin, TX 78704
Stephanie Flores	Director of OneData	1430 Collier St., Austin, TX 78704
Rodney Guinn	Chief Human Resources Officer	1430 Collier St., Austin, TX 78704
Julie Guirguis	Practice Administrator	5015 S. IH-35, Austin, TX 78744
Brooke Hammond	Director of Operations/Compliance Officer	1430 Collier St., Austin, TX 78704
Vaughn Hancock	Practice Manager	5015 S. IH-35, Austin, TX 78744

Dawn Handley	Vice President and Chief Operations Officer	1430 Collier St., Austin, TX 78704
Kali Holyfield	Deputy Assistant Director of Practice Management – Housing	3000 Oak Springs Dr., Austin, TX 78702
Andrea Jenssen	Director of Security	6937 N Interstate Hwy 35, Austin, TX 78752
Debra Joiner	Director of Communications and Engagement	1430 Collier St., Austin, TX 78704
Nancy Jones	Credentialing Coordinator	1430 Collier St., Austin, TX 78704
Matthew Kinman	Operations and Maintenance Project Manager	6937 N Interstate Hwy 35, Austin, TX 78752
Kristi Kaiser	Practice Administrator– Housing and Health Care for the Homeless Initiatives	5015 S. IH-35, Austin, TX 78744
Sarah Kuykendall	IDD Practice Manager	5225 N. Lamar Blvd., Austin, TX 78751
Lisa Ott Laky	General Counsel	1430 Collier St., Austin, TX 78704
Dione Lewis	Office Manager	5225 N. Lamar Blvd., Austin, TX 78751
Marisa Malik	Director of Practice Management – Crisis and Substance Use	1430 Collier St., Austin, TX 78704
Elizabeth Marrero	Provider Network and Authority Officer	1430 Collier St., Austin, TX 78704
Ziyad Nuwayhid, MD	Chief Medical Officer	1430 Collier St., Austin, TX 78704
Melody Palmer-Arizola	Practice Administrator	1430 Collier St., Austin, TX 78704
Jaime Parker	Practice Manager	6937 N Interstate Hwy 35, Austin, TX 78752
Kedra Priest	Practice Administrator – Crisis Services	1165 Airport Blvd., Austin, TX 78721
Jeff Richardson	Chief Executive Officer	1430 Collier St., Austin, TX 78704
Hans Riedel	Director of Facilities	6937 N Interstate Hwy 35, Austin, TX 78752
Michelle Riffle	Budget Analyst	1430 Collier St., Austin, TX 78704
Scott Ruff	Chief Administrative and Technology Officer	6937 N Interstate Hwy 35, Austin, TX 78752
Tera Stallard	Director of Application Support	6937 N Interstate Hwy 35, Austin, TX 78752
Rusty Taylor	Chief Financial Officer	1430 Collier St., Austin, TX 78704
Kaci Thomas, MD	Associate Medical Director	1165 Airport Blvd., Austin, TX 78721

Luis Torres	Chief Accounting Officer	1430 Collier St., Austin, TX 78704
Ruth Valencia	RN Supervisor	1631 E. 2 <sup>nd</sup> St., Bldg. A, Austin, TX 78702
Melody Visser	Director of Quality	1430 Collier St., Austin, TX 78704
Mark Watson	Director of Accounting Services	1430 Collier St., Austin, TX 78704
Brittany Whittington	Director of Accountable Care Systems	1430 Collier St., Austin, TX 78704
Teresa Williams	Director of Clinical Services	1430 Collier St., Austin, TX 78704
Lori Wilson	Provider Network and Authority Committee Chair	1430 Collier St., Austin, TX 78704
Ken Winston	Director of Practice Management - IDD	5225 N. Lamar Blvd., Austin, TX 78751
Arnold Zimmerman	Health Informatics Coordinator	1430 Collier St., Austin, TX 78704
Stephanie Bazan	Board Secretary/Treasurer	P.O. Box 3548, Austin, TX 78764-3548
H. Ed Calahan	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Emmitt Hayes	Board Vice Chair	P.O. Box 3548, Austin, TX 78764-3548
Sally Hernandez	Ex-Officio Board Member	P.O. Box 3548, Austin, TX 78764-3548
Hal Katz	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Ann Kitchen	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Sarah Churchill Llamas	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Deborah Smith	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Patricia Young Brown	Board Chair	P.O. Box 3548, Austin, TX 78764-3548
Guadalupe Zamora, MD	Board Member	P.O. Box 3548, Austin, TX 78764-3548

## Attachment B: Bars to Employment/Contracting

The names of all Integral Care prospective employees and Contracted Providers are cleared through a criminal history and registry clearance. The clearance will search data from the Texas Department of Public Safety, Crime Records Division Criminal History Search; the U.S. Department of Health and Human Services Office of the Inspector General (OIG) List of Excluded Individuals; Texas Health and Human Services, OIG Exclusions List; the DADS Nurse Aide Registry and Employee Misconduct Registry, and the DSHS Client Abuse and Neglect Reporting System (“CANRS”). Additionally, a Federal Bureau of

Investigation (FBI) fingerprint clearance is conducted for those individuals who have resided outside the state of Texas within the two years immediately prior to the Application date or whose services will be funded through the Child and Family Services System of Care. A conviction for any of the offenses listed below is a bar to employment with and to providing Services under a Contract with Local Authority:

(a) A person for whom the facility or the individual employer is entitled to obtain criminal history record information may not be employed in a facility or by an individual employer if the person has been convicted of an offense listed in this subsection:

- (1) an offense under Chapter 19, Penal Code (criminal homicide);
- (2) an offense under Chapter 20, Penal Code (kidnapping and unlawful restraint);
- (3) an offense under Section 21.02, Penal Code (continuous sexual abuse of young child or children), Section 21.11, Penal Code (indecent exposure with a child);
- (4) an offense under Section 22.011, Penal Code (sexual assault);
- (5) an offense under Section 22.02, Penal Code (aggravated assault);
- (6) an offense under Section 22.04, Penal Code (injury to a child, elderly individual, or disabled individual);
- (7) an offense under Section 22.041, Penal Code (abandoning or endangering child);
- (8) an offense under Section 22.08, Penal Code (aiding suicide);
- (9) an offense under Section 25.031, Penal Code (agreement to abduct from custody);
- (10) an offense under Section 25.08, Penal Code (sale or purchase of a child);
- (11) an offense under Section 28.02, Penal Code (arson);
- (12) an offense under Section 29.02, Penal Code (robbery);
- (13) an offense under Section 29.03, Penal Code (aggravated robbery);
- (14) an offense under Section 21.08, Penal Code (indecent exposure);
- (15) an offense under Section 21.12, Penal Code (improper relationship between educator and student);
- (16) an offense under Section 21.15, Penal Code (improper photography or visual recording);
- (17) an offense under Section 22.05, Penal Code (deadly conduct);
- (18) an offense under Section 22.021, Penal Code (aggravated sexual assault);
- (19) an offense under Section 22.07, Penal Code (terroristic threat);
- (20) an offense under Section 32.53, Penal Code (exploitation of child, elderly individual, or disabled individual);
- (21) an offense under Section 33.021, Penal Code (online solicitation of a minor);
- (22) an offense under Section 34.02, Penal Code (money laundering);
- (23) an offense under Section 35A.02, Penal Code (Medicaid fraud);

- (24) an offense under Section 36.06, Penal Code (obstruction or retaliation);
- (25) an offense under Section 42.09, Penal Code (cruelty to livestock animals) or under Section 42.092, Penal Code (cruelty to nonlivestock animals); or
- (26) a conviction under the laws of another state, federal law, or the Uniform Code of Military Justice for an offense containing elements that are substantially similar to the elements of an offense listed under this subsection.

(b) A person may not be employed in a position the duties of which involve direct contact with a client in a facility or may not be employed by an individual employer before the fifth anniversary of the date the person is convicted of:

- (1) an offense under Section 22.01, Penal Code (assault), that is punishable as a Class A misdemeanor or as a felony;
- (2) an offense under Section 30.02, Penal Code (burglary);
- (3) an offense under Chapter 31, Penal Code (theft), that is punishable as a felony;
- (4) an offense under Section 32.45, Penal Code (misapplication of fiduciary property or property of a financial institution), that is punishable as a Class A misdemeanor or a felony;
- (5) an offense under Section 32.46, Penal Code (securing execution of a document by deception), that is punishable as a Class A misdemeanor or a felony;
- (6) an offense under Section 37.12, Penal Code (false identification as peace officer); or
- (7) an offense under Section 42.01(a)(7), (8), or (9), Penal Code (disorderly conduct).

In addition, Integral Care will not enter into a Contract with an Applicant that:

- 1. Has been convicted of other types of criminal offenses that may be considered a contraindication to contracting with Local Authority, in Local Authority's sole discretion;
- 2. Is listed as "revoked" in the Nurse Aide Registry;
- 3. Is listed as "unemployable" in the Employee Misconduct Registry; or
- 4. Is listed as having a confirmed finding with CANRS.

(c) In addition to the prohibitions on employment prescribed by Subsections (a) and (b), a person for whom a facility licensed under Chapter 242 or 247 is entitled to obtain criminal history record information may not be employed in a facility licensed under Chapter 242 or 247 if the person has been convicted:

(1) of an offense under Section 30.02, Penal Code (burglary); or

(2) under the laws of another state, federal law, or the Uniform Code of Military Justice for an offense containing elements that are substantially similar to the elements of an offense under Section 30.02, Penal Code.

(d) For purposes of this section, a person who is placed on deferred adjudication community supervision for an offense listed in this section, successfully completes the period of deferred adjudication community supervision, and receives a dismissal and discharge in accordance with Article 42A.111, Code of Criminal Procedure, is not considered convicted of the offense for which the person received deferred adjudication community supervision.

No Applicant will be permitted to become a Contracted Provider if the Application is falsified in any way.

A Contract will be terminated if the Contracted Provider has provided false information regarding the Application or the Services.

### **Attachment C: E-Verify**

E-verify is an Internet-based system that allows businesses to determine the eligibility of individuals to work in the United States. Integral Care requires proof of US citizenship and/or other legally sufficient authorization to legally work in the United States. Organizational Applicants are required to submit I-9 verification information through the E-verify system on each organizational group member applying for credentialing under the Application. Individual Applicants will be required to show original I-9 documents and sign the I-9 form in person at Integral Care. For a list of acceptable I-9 documents go to: <https://www.uscis.gov/i-9-central/acceptable-documents>. Integral Care will provide the Social Security Administration (SSA) and, if necessary, the Department of Homeland Security (DHS) and/or other appropriate agencies, with information from each prospective individual contractor's Form I-9 to confirm work authorization through the E-verify System.

## Attachment D: Acronyms Glossary

LIDDA	Local Intellectual and Developmental Disability Authority
LMHA	Local Mental Health Authority
CANRS	Client Abuse and Neglect Reporting System
DADS	Texas Department of Aging and Disability Services
DARS	Texas Department of Assistive and Rehabilitative Services
DSHS	Texas Department of State Health Services
HHSC	Texas Health and Human Services Commission
IDD	Intellectual and Developmental Disabilities
RFA	Request for Application
YES	Youth Empowerment Services

## Attachment E: Safe Driving Standard – Poor Driver Guidelines

Listed below are guidelines that the Texas Council Risk Management Fund, which provides liability insurance for Integral Care, follows to determine whether someone is a “poor driver” from review of the motor vehicle record or driver’s record from the Texas Department of Public Safety (“MVR”). These guidelines apply to any Contracted Provider and their employees who will drive an automobile that transports Clients as either a part of or incidental to any Services.

If any Contracted Provider or its employees has four (4) or more points based on the list below, they CANNOT TRANSPORT CLIENTS.

Based on a point system, a driver with four (4) or more points (as indicated below) is considered a “poor driver.” Organization Applicants who intend to provide services through its employees need to request each such employee’s driver record from the Texas Department of Public Safety and review those records against the guidelines above. Applicants who are not Organizations must request their own Texas DPS driver’s record and submit a copy to Integral Care’s Credentialing Department. Here are the guidelines used to determine a “poor driver”.

## Guidelines – Based on Citations During the Previous Three (3) Years

At-fault accident (not applicable if driver provides an accident report showing that driver was not at fault)	2 points
Moving violation	1 point
No <i>Motor Vehicle Insurance</i> violation	2 points
Driving while intoxicated (DWI)	4 points
Driving under the influence (DUI)	4 points
Incidents involving BOTH an at-fault accident AND a moving violation	2 points
Incidents involving two or more moving violations on the same day	1 point
Incidents involving a <i>No Motor Vehicle Insurance</i> violation and a moving violation on the same day	2 points
Incidents involving BOTH an at-fault accident AND a <i>No Motor Vehicle Insurance</i> Violation	4 points
Drug Offense	4 points
All MVRs that come back with a driver's license status of EXPIRED, DENIED, CANCELLED, SUSPENDED, or REVOKED	Automatic Exclusion

For online drive record info from the Texas Department of Public Safety contact:

<http://www.texasonline.state.tx.us/NASApp/txdps/TXDPSLicenseeManager>