



PLANNING & OPERATIONS COMMITTEE MINUTES

DATE: Tuesday, December 2, 2025
TIME: 5:30 PM
PLACE: 1430 Collier Street
Austin, TX 78704

MEMBERS PRESENT: Dr. Guadalupe Zamora, Emmitt Hayes, Ed Calahan, Stephanie Bazan and Lynn Sherman

MEMBERS ABSENT: Deborah Smith

OTHER BOARD MEMBERS PRESENT:

Integral Care staff were present

Chair Dr. Guadalupe Zamora called the meeting to order at 5:30 p.m.

PUBLIC COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the July 22, 2025 meeting stand approved as submitted.

RECOMMENDATION TO APPROVE, IF AWARDED, THE HEALTH AND HUMAN SERVICES TEXAS HEALTHY COMMUNITY COLLABORATIVE This item is being moved to January.

RECOMMENDATION TO APPROVE BP 09.08 “APPOINTMENT AND REAPPOINTMENT OF NETWORK PROVIDERS” Teresa Williams provided the Committee with an update on the changes to the policy. Stephanie Bazan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes seconded the motion. All in favor. Motion carried. *This item will be added to the consent agenda.*

RECOMMENDATION TO APPROVE BP 09.12 “NON-DISCRIMINATORY, CULTURALLY, AND LINGUISTICALLY COMPETENT SERVICES” Teresa Williams provided the Committee with an update on the changes to the policy. Lynn Sherman called for a motion to recommend to the Board the approval of proposed recommendation. Ed Calahan seconded the motion. All in favor. Motion carried. *This item will be added to the consent agenda.*

INFORMATION ITEM: CHIEF OPERATIONS OFFICER REPORT Dawn Handley provided the Committee with an update on the COO Report which focused on Highlights within the Agency.

INFORMATION ITEM: COMMITTEE RESTRUCTURE DISCUSSION Dawn Handley led a discussion on Committee Restructure. Discussion ensued. *This item will be added to the non-consent agenda.*

NEW BUSINESS

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

Recommendation to Approve BP 09.08 "Appointment and Reappointment of Network Providers"

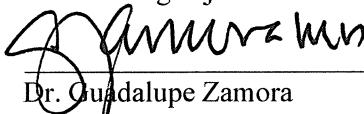
Recommendation to Approve BP 09.12 "Non-Discriminatory, Culturally, and Linguistically Competent Services"

Non-Consent:

- *Information Item: Committee Restructure Discussion*

ADJOURNED

The meeting adjourned at 6:32 p.m.



Dr. Guadalupe Zamora



Kendra Drake, Recording Secretary

January 22, 2026

Date