



**PLANNING & OPERATIONS COMMITTEE MEETING**

*To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.*

**DATE:** Tuesday, May 21, 2024  
**TIME:** 5:30 PM  
**PLACE:** 1430 Collier Street – Board Room, Austin, Texas 78704

**AGENDA**

- I. Citizens' Comments** (Presentations are limited to 3 minutes)
- II. Approval of Minutes from April 16, 2024 Planning & Operations Meeting** (pg. 5)
- III. Recommendation to Approve, if Awarded, Travis County Supportive Services for Community Living RFP 2402-006-JL (Goal 3)** (West, pgs. 5-12)
- IV. Recommendation to Approve Quality Management Program Plan (QMPP) 2024-2026 (Goal 3)** (Lynch, pgs. 12-14)
- V. Information Item: The Planning Network and Advisory Committee (PNAC) Report (Goal 4)** (Hartman, pgs. 15-17)
- VI. Information Item: National Standards for Culturally and Linguistically Appropriate Services (CLAS) FY24 2<sup>nd</sup> Quarter (Goals 1-4)** (Banks, pgs. 17-21)
- VII. New Business**
  - Identify Consent/Non-Consent Agenda Items
- VIII. Citizens' Comments** (Presentations are limited to 3 minutes)
- IX. Adjournment**

*\*There may be a quorum of the Board present\**

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Note: The full packet is available on LiveBinders at: <https://www.livebinders.com/b/3590040>  
(Under the heading "Planning & Operations Committee")