



NAME: PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC)

MEETING DATE: JANUARY 14, 2021

MEETING LOCATION: VIRTUAL TEAMS MEETING

PREPARED BY: IRIS VANOVER, PNAC RECORDING SECRETARY

MEETING MINUTES

Item #	Agenda Item	Discussion	Discussion Leader	Action
•	Call to Order	Lori Wilson called the meeting to order at 12:00PM.	Lori Wilson	None
•	Review of Minutes & Announcements	<p>MEETING MINUTES Alecia Little made a motion to approve the December 10, 2020 PNAC meeting minutes.</p> <p>Sonia Hartman seconded. All were in favor.</p> <p>The meeting minutes stand approved as written.</p> <p>ANNOUNCEMENTS None</p>	Lori Wilson	None
•	Unfinished Business Board/Staff Ad Hoc Committee on Racial Equity	<p>Mr. Hayes and Ms. Lynch provided an update on the Board/Staff Ad Hoc Committee on Racial Equity.</p> <p>PNAC members engaged in feedback. Discussion followed.</p>	Emmitt Hayes, Liaison to PNAC and Board Member & Louise Lynch	None
•	ACTION Item: Recommendation to approve the Connected Care Grant	David Weden presented the Connected Care Grant. As Integral Care begins pivoting from reacting to COVID-19 virtual care and telehealth tactical efforts, we are planning for the proactive creation of a comprehensive Connected Care Information Services platform for ongoing virtual care and telehealth services. This strategy includes the simultaneous deployment of a wide range of virtual services, including a patient portal, video consultations, remote patient monitoring, and mental health in-	David Weden	The recommendation will go before the Board of Trustees for approval.

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		<p>home services. Integral Care’s virtual Care and telehealth services plan is three-fold.</p> <p>Emmitt Hayes made a motion to approve the Connected Care Grant.</p> <p>Deborah Ratliff seconded. All were in favor.</p>		
•	A Review of Corrective/Preventive Actions from Recent Survey	<p>Melody Moscal provided a review of the Corrective/Preventive Actions from Recent Survey.</p> <p>Corrective Action Preventive Action (CAPA) is a collection of improvements to Integral Care’s processes. The goal of CAPA is eliminate the causes of non-conformances or undesirable situations. This non-conformance could be not meeting contractual requirements, client complaints, quality management systems, or the misinterpretations of how we are to follow our processes. For Integral Care, when these non-conformances are identified there are two parts the identification, and the root cause.</p> <p>PNAC members engaged in feedback. Discussion followed.</p>	Melody Moscal	None
•	Call Center and Hotline Update	<p>Teresa Williams provided an overview of the Call Center and Hotline Update.</p> <p>Overview: Total of calls presented to the Hotline, follow-up to the calls, appointments/intake and the business intelligence center.</p> <p>PNAC members engaged in feedback. Discussion followed.</p>	Teresa Williams	None
•	87th Legislative Session	<p>Muna Javaid provided a review of the 87th Legislative Session.</p> <ul style="list-style-type: none"> • 1115 Medicaid Transformation Waiver Accomplishments • Opportunity to Sustain 1115 Accomplishments • Austin State Hospital • Healthy Community Collaborative • Telehealth Parity • Bills Filed <p>PNAC members engaged in feedback. Discussion followed.</p>	Muna Javaid	None

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•	Board Recommendations	The PNAC recommends to the Board approval, the following: <ul style="list-style-type: none"> • Connected Care Grant 	Lori Wilson	None
•	Agenda Items for future meetings	No suggestions made.	Lori Wilson	None
•	Citizens' Comments	None	Lori Wilson	None
•	Adjourn	Meeting adjourned at 1:29PM		