



Strategic Plan FY2026-28



MISSION

To support the health and well-being of Travis County residents living with mental health challenges, substance use disorders, and intellectual and developmental disabilities.

VISION

Mental Health and Well-Being for Everyone

VALUES

People
Access
Integrity
Excellence
Collaboration
Compassion
Community

PILLARS AND GOALS



LEADERSHIP

Lead through collaboration and system connection. Define and strengthen Integral Care's role as a leader, convener, and trusted collaborator across housing, healthcare, education, and justice systems — building long-term, trust-based partnerships that drive shared solutions and coordinated care for those most impacted.



CONTINUUM OF CARE

Deliver on a full Continuum of Care. Design and operationalize a full Continuum of Care to deliver responsive, innovative, evidence-based, accessible, suicide-safer, and person-centered healthcare.



ACCESS

Advance accessible, person-centered care for every community. Expand the reach and responsiveness of behavioral health services to better serve all individuals in our community and improve health equity and outcomes.



WORKFORCE

Strengthen workforce talent, well-being, and effectiveness. Invest in a healthy, supported, and high-performing workforce.



INNOVATION

Drive innovation with transformative technology and data systems. Upgrade and integrate core business systems to support streamlined operations, timely decision-making, and organizational effectiveness. Implement AI and automation throughout the organization's technology solutions.



SUSTAINABILITY

Optimize financial sustainability and stewardship. Secure flexible, unrestricted, mission-aligned funding to sustain and grow impact.