



**PLANNING & OPERATIONS COMMITTEE MEETING**

*To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.*

**DATE:** Tuesday, February 20, 2024  
**TIME:** 5:30 PM  
**PLACE:** 1430 Collier Street – Board Room, Austin, Texas 78704

**AGENDA**

- I. Citizens' Comments** (Presentations are limited to 3 minutes)
- II. Approval of Minutes from January 16, 2024 Planning & Operations Meeting** (pg. 5)
- III. Recommendation to Approve, if Awarded, the SB26 - Supporting Mental and Emotional Resiliency in Texans (SMART) Innovation (Goal 3)** (Buchanan, pgs. 5-9)
- IV. Recommendation to Approve, if Awarded, the Jennie K. Scaife Charitable Foundation (Goal 3)** (Spencer, pgs. 9-15)
- V. Information Item: Health Disparities Report Card FY23 (Goal 3)** (Qadri, Whittington, pgs. 15-21)
- VI. Information Item: Authority Services Focus: Client Satisfaction and Concerns Report (Goal 3)** (Lynch, Lemelle, pgs. 22-30)
- VII. Information Item: The Planning Network and Advisory Committee (PNAC) Report (Goal 4)** (Lynch, pgs. 31-33)
- VIII. Information Item: National Standards for Culturally and Linguistically Appropriate Services (CLAS) FY23, 4<sup>th</sup> & 1<sup>st</sup> Quarter (Goals 1-4)** (Banks, pgs. 33-45)
- IX. Information Item: Chief Operations Officer Report 1<sup>st</sup> Quarter (Goals 1-4)** (Handley, pg. 46)
- X. New Business**
  - Identify Consent/Non-Consent Agenda Items
- XI. Citizens' Comments** (Presentations are limited to 3 minutes)
- XII. Adjournment**

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Note: The full packet is available on LiveBinders at: <https://www.livebinders.com/b/3571579>  
(Under the heading "Planning & Operations Committee")