



# **FY 2024 BUDGET**

**Budget Work Session  
August 17, 2023**

**PEOPLE – EQUITY – INTEGRITY –  
QUALITY– COLLABORATION- COMPASSION**

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## Message from the CEO

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Dear Board of Trustees,

We present to you Integral Care's proposed Fiscal Year 2024 (FY24) budget. The budget was created through the collaborative efforts of the Budget Office, the Executive Management Team, the Program Directors, the Administrative Directors, and staff. Their input into acquiring funding, tracking, and blending finances helped create a budget that will guide us through the challenges ahead.

Integral Care's FY24 budget represents a picture in time of funding for the organization. We anticipate amendments as additional projects are authorized by the City of Austin, Travis County, Central Health, and other funding sources. The budget will be flexible and agile throughout the year while ensuring adjustments meet sound business practice and are in accordance with the various funding stream requirements.

Thank you for your continued commitment to our community and those we serve as well as your ongoing support of our staff. It takes all of us working together to support our mission "to improve the lives of adults and children living with mental illness, substance use disorder and intellectual and/or developmental disabilities in Travis County" as we strive to meet our vision of "Healthy Living for Everyone."

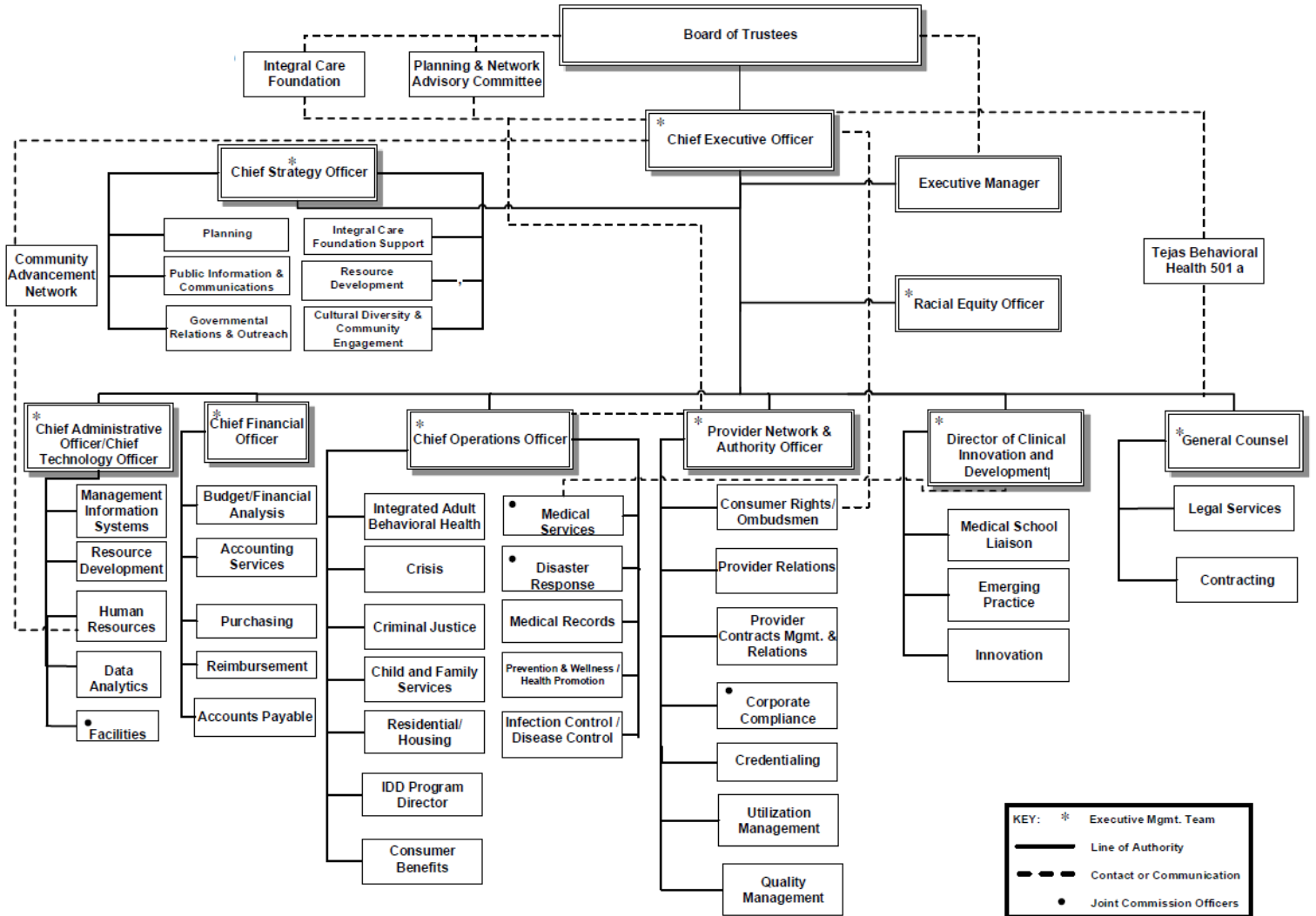
Sincerely,

A handwritten signature in black ink, appearing to read "David Evans", with a long horizontal line extending to the right.

David Evans

CEO

## FY24 Functional Organizational Chart





# Integral Care

## 2023-25 Goals & Strategies



### CULTIVATE WORKFORCE

Support team members' well-being, provide opportunities for growth, and recruit a team that reflects the people we support.

- Use innovative approaches to recruit and retain new team members and providers that reflect the people we support
- Provide opportunities for growth, advancement, well-being, and development
- Establish and maintain a culture based on our values
- Develop sustainable funding sources to support our workforce



### BUILD EQUITY

Build racial and health equity in the community and an inclusive environment for team members and providers.

- Provide care that fits the diverse needs of all people we serve
- Cultivate a culturally adaptive, diverse workforce and provider network
- Use data to track progress and inform decision-making to advance equity
- Secure and allocate funding that bolsters health equity



### DELIVER QUALITY HEALTH CARE

Provide responsive, innovative, evidence-based, suicide-safer health care to the individuals we support.

- Deliver accessible and timely care to meet community needs
- Provide training and support to team members and provider networks
- Enhance equitable access and engagement across the systems of care
- Increase flexible and value-based funding



### COLLABORATE

Collaborate with governmental, nonprofit, private sector, and community organizations to meet the needs of our community.

- Coalesce networks to coordinate behavioral health care delivery and outreach
- Optimize collaborative team member, provider and community trainings
- Maximize collaborative impact with team members and community stakeholders
- Collaborate with government, nonprofit, private sector and community organizations to expand and sustain services

*Our Values: People – Equity – Integrity – Quality – Collaboration – Compassion*

- *We will ensure internal and external stakeholder participation in a transparent budget process. This includes intentional community and workforce outreach and engagement efforts.*

## FY 23 Accomplishments: Board Approved Racial Equity Plan

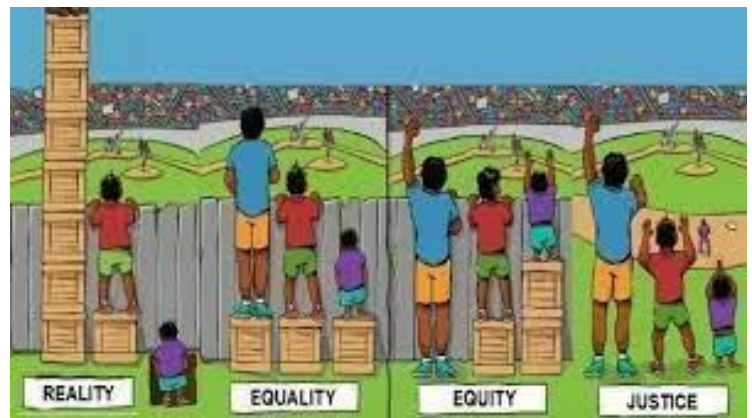
Aspects of the plan bear fruit in the Integral Care 2023-2025 Strategic Plan and are highlighted here for emphasis on the agency's commitment to the work.

### Background:

#### **Board/Staff Committee on Racial Equity Charge:**

The Integral Care Board/Staff Committee on Racial Equity is charged to focus attention, questioning and policy review on all aspects of the organization to identify racial inequalities and opportunities to employ equity practices to overcome and eradicate racism.

The charge of this committee and the importance of this work as it relates to Integral Care and our vision of Healthy Living for Everyone, is further emphasized by the media statement from the Center for Disease Control Director Rochelle P. Walensky, MD, MPH, noting that "racism is a serious public health threat that directly affects the well-being of millions of Americans" and The Hogg Foundation for Mental Health Declaration of Racism as a Mental Health Crisis.



#### **The Board and Integral Care leadership are committed to:**

- Identify racial inequities that exists within Integral Care's structure, culture, policies, programs, and practices and developing a culture of inclusion.
- Implement the necessary change in organizational culture that require increased transparency, vulnerability, and accountability to create an inclusive, authentic environment for the community and staff.
- Provide equitable access to prevention, treatment, and recovery services.

### Past Year Progress:

**To change the culture of the organization, the strategies and commitments above have come to life through key examples of the work over this past year:**

- **Establish a Racial Equity Baseline for Organizational Development, Structure & Accountability**
  - Completion of the Racial Equity Assessment Report presented to the Board of Trustees
  - Board/Staff Adhoc Committee reviewed the organization's accountability for racial equity plan
  - Care for Culture 2.0
  - RDEIB Training – introduction to race equity and developing shared language

– **Clients and Services**

- Integral Care’s six-year mortality analysis by race and ethnicity
- Texas Resilience and Recovery analysis to uncover disproportionate impact on service provision
- Conducted in geo-mapping to identify client population density before locating the St. John’s clinic

– **Employees, Contractors, and non-direct Contractors(vendors)**

- Review of Provider Network demographics compared to Travis County population
- Identify qualities, skills and competency of Chief Equity Officer
- Enhancing diversity recruitment strategies, including analysis of exit interviews and revisions of job descriptions to include race and health equity competencies
- Adopted standard language for racial equity for every procurement process

– **Community Engagement and Collaboration**

- Development of an equity page on Integral Care’s website
- Fostering and cultivating authentic community relationships
- Continually looking for opportunities to elevate the voice of the community





# Integral Care

## Guiding Principles for FY24 Budget



CULTIVATE  
WORKFORCE



BUILD  
EQUITY



DELIVER QUALITY  
HEALTH CARE



COLLABORATE

- Provide Opportunities to ensure stakeholder participation in a transparent budget process. We will ensure internal and external stakeholder participation in a transparent budget process. This includes intentional community and workforce outreach and engagement efforts.
- The budget operationalizes the FY 23-25 Strategic Plan. The four goals should be considered cross cutting and every opportunity should be given to their focus. These include; Cultivate Workforce, Build Equity, Deliver Quality Healthcare and Collaborate. These goals are not siloed and are most often addressed in strategic integrated approaches. They should be referenced in every budget discussion. We will examine the budget in a manner that ensures every person has access to the resources and services necessary to thrive and reach their full potential in their unique circumstances and experience.
- Budget for consumer-driven services reflecting quality, access, best practices, and best value, both provided internally and through an external network. We will focus on budgets that allow for consumer-driven services reflecting quality, addresses root causes of inequity, and prioritizes advancing equity.
- Commitment to maintenance of high quality, innovative technology and critical infrastructure from which we can grow into our desired future. We will commit to maintenance of high quality, innovative technology and critical infrastructure in order to cultivate a culturally adaptive, diverse workforce and provider network.
- Maintain organizational alignment with funding and finance requirements.
- The budget is a picture at a point and time and will be flexible and agile throughout the year while ensuring adjustments meet sound business practice and are in accordance with the various funding stream requirements. We will continually look for ways to integrate an equity lens while ensuring adjustments meet sound business practice, are in accordance with the various funding stream requirements, and bolsters racial and health equity.



## Primary Challenges/Opportunities of Implementing FY24 Budget

- Bringing new housing initiative on line
- Reviewing budget through Racial Equity Lens
- Cost of living in Austin area and continued inflation
- Identifying and supporting appropriate workforce
- Multiple Time-limited funding streams and project specific funding streams comprising the budget
- Property tax caps
- Value-based and alternate based payment models that are built on measures that rely on face-to-face visits
- Managed Care procurements by the state
- Implement Safety and Security Plan
- Transition of facilities – Manage Vacant Space
- Directed Payment Program – Behavioral Health Services - Adjust Budget for Reconciliation and EFMAP ending December 31, 2023
- Public Health Provider Charity Care Pool – Year 2 Planned Reduction – and EFMAP ending December 31, 2023
- Cost Reimbursement Contracts that have not increased total contract amount in many years
- Enhance and Add management financial reporting
- Evolving Homelessness collaboration and justice initiatives
- Development of an accountable business plan, tracking on budget implementation

## Integral Care Fiscal Year 2024 Proposed Annual Budget

- The proposed fiscal year (FY) 2024 budget of \$131,528,557 is a decrease of (\$22,089,176) or -14.38% from the FY2023 current budget \$153,617,733 as of June 2023.

Budget Category:	FY2024 Proposed Budget		FY2023 Budget (June 2023)		Change	
Operations	\$ 129,394,656	98.38%	\$ 138,056,038	89.87%	\$ (8,661,382)	-6.27%
Capital Projects	2,133,901	1.62%	15,561,695	10.13%	(13,427,794)	-86.29%
<b>Total Budget</b>	<b>\$ 131,528,557</b>	<b>100.00%</b>	<b>\$ 153,617,733</b>	<b>100.00%</b>	<b>\$ (22,089,176)</b>	<b>-14.38%</b>

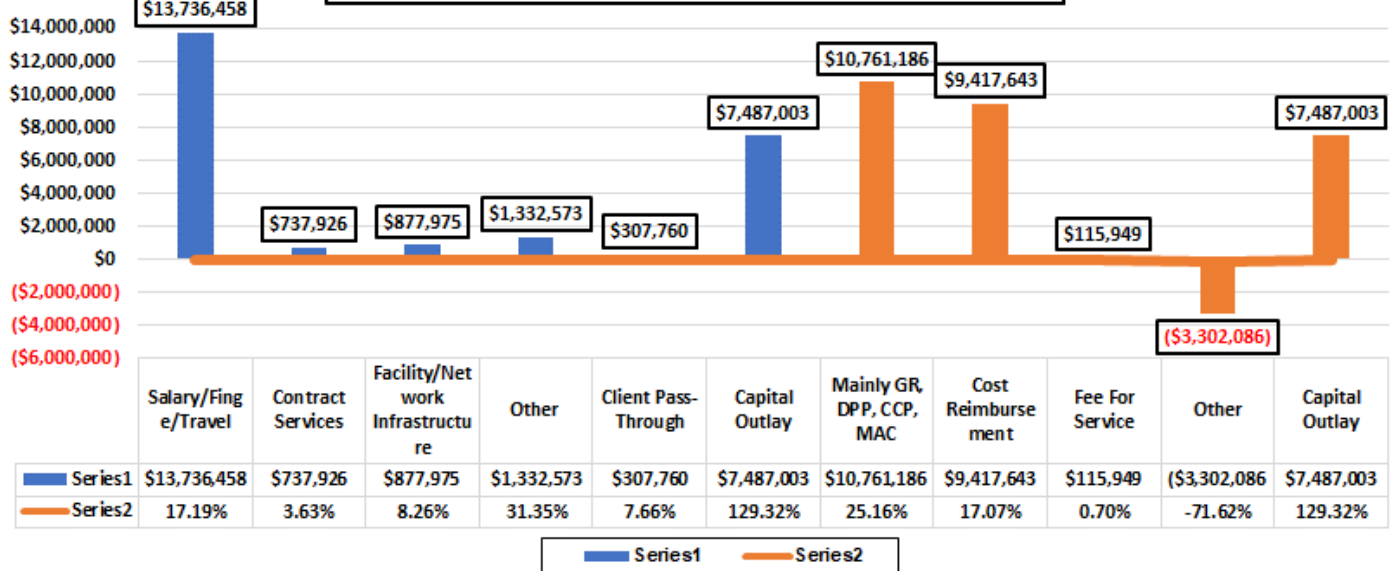
- Full Time Equivalent (FTE) Proposed FY 2024 Budget:

Proposed FY 2024 Full Time Equivalent Positions (FTE) Budget	FY 2024 Proposed Budget	FY 2023 Current Budget	Change	
	FTE	FTE	FTE	% Change
Program	980.92	1,070.22	(89.30)	-8.34%
Program Supports	11.30	15.90	(4.60)	-28.93%
Administrative / Authority	97.24	118.43	(21.19)	-17.89%
<b>Total</b>	<b>1,089.46</b>	<b>1,204.55</b>	<b>(115.08)</b>	<b>-9.55%</b>

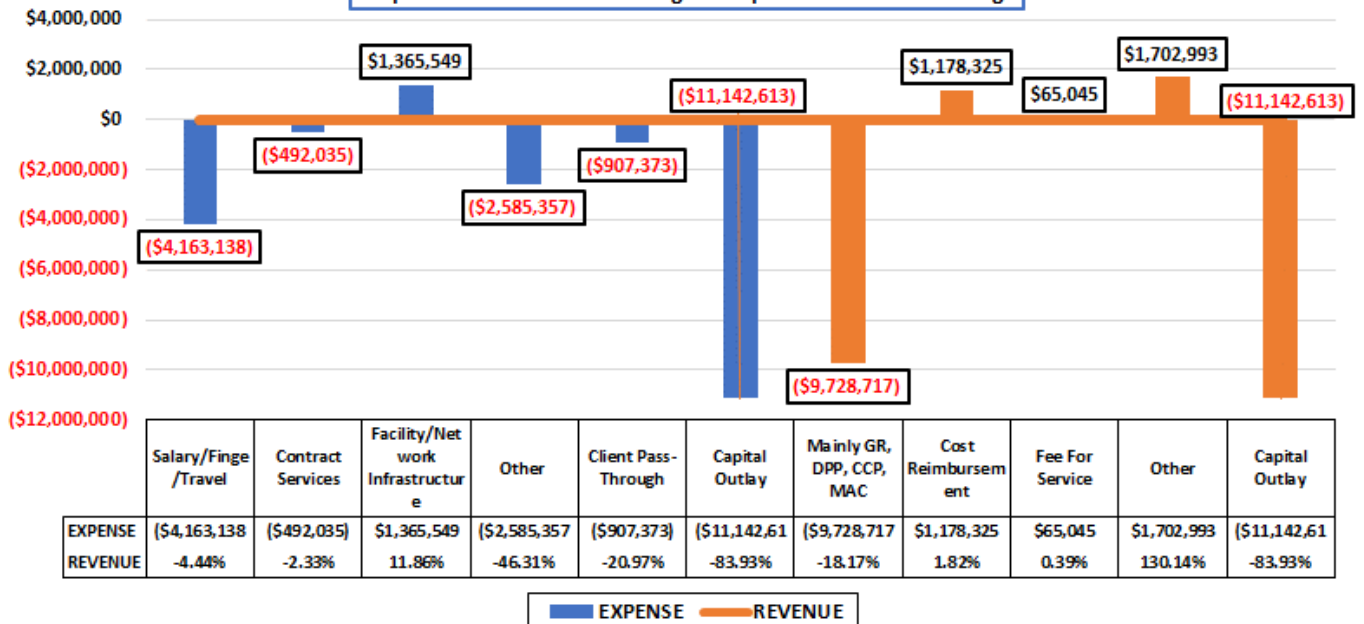
- Fund Balance Included in Proposed FY2024 Budget:

FY2024 Proposed Unrestricted Fund Balance Budget	FY 2024 Proposed Budget	FY 2023 Current Budget	Change	
	Amount	Amount	Amount	% Change
Reduction in Force (RIF) & Reorganization - 6 week notice	\$ 532,689	\$ -	\$ 532,689	100.00%
Vacant Space	881,273	450,129	431,144	95.78%
Unallowable Type Expenditures (2023 Total Budget \$183K)	190,400	164,676	25,724	15.62%
Fundraising Administrative Staff	107,300	-	107,300	100.00%
St. John's Renovation	-	3,000,000	(3,000,000)	-100.00%
<b>Total Unrestricted Fund Balance Budget</b>	<b>\$ 1,711,662</b>	<b>\$ 3,614,805</b>	<b>\$ (2,435,832)</b>	<b>-67.38%</b>

### FY 2023 - FY 2022 Original Expense & Revenue Change



### Proposed FY 2024 - FY2023 Original Expense & Revenue Change



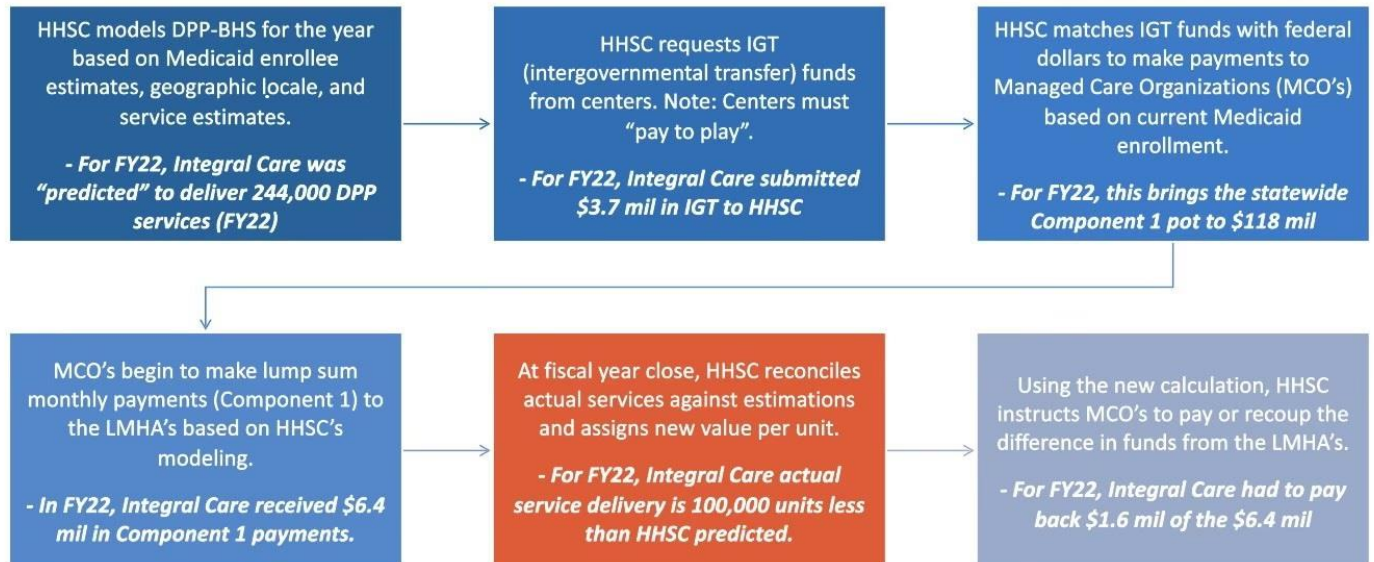
## FY2024 Proposed Budget Changes By Major Financing & Program Category

Major Financing & Program Category	Proposed FY2024		FY2023		Change		Full Time Equivalent (FTE)			
	Amount	% of Total	Amount	% of Total	Amount	% of Change	Proposed FY2024	FY 2023	Change	% of Change
Adult & Child MH	\$ 35,789,901	27.66%	\$ 39,972,467	28.95%	\$ (4,182,566)	-10.46%	350.50	393.33	(42.83)	-3.56%
Housing-Multi Family Apt	439,032	0.34%	459,725	0.33%	(20,693)	-4.50%	-	-	-	0.00%
IDD	8,268,862	6.39%	8,485,618	6.15%	(216,756)	-2.55%	103.81	108.26	(4.45)	-4.11%
FFS Contract Max	5,272,526	4.07%	6,606,341	4.79%	(1,333,815)	-20.19%	44.99	56.75	(11.77)	-20.73%
Cost Reimbursement	62,619,409	48.39%	65,141,318	47.18%	(2,521,909)	-3.87%	481.63	511.88	(30.25)	-5.91%
Program Supports	4,105,538	3.17%	2,900,736	2.10%	1,204,802	41.53%	11.30	15.90	(4.60)	-28.93%
Administrative / Authority	12,899,388	9.97%	14,489,833	10.50%	(1,590,445)	-10.98%	97.24	118.43	(21.19)	-17.89%
<b>Operating - Total</b>	<b>\$ 129,394,656</b>	<b>100%</b>	<b>\$ 138,056,038</b>	<b>100%</b>	<b>\$ (8,661,382)</b>	<b>-6.27%</b>	<b>1,089.46</b>	<b>1,204.55</b>	<b>(115.08)</b>	<b>-81.12%</b>
Capital Outlay	2,133,901		15,561,695		(13,427,794)	-86.29%	-	-	-	-
<b>Total</b>	<b>\$ 131,528,557</b>	<b>100%</b>	<b>\$ 153,617,733</b>	<b>100%</b>	<b>\$ (22,089,176)</b>	<b>-14.38%</b>	<b>1,089.46</b>	<b>1,204.55</b>	<b>(115.08)</b>	<b>-81.12%</b>

Proposed FY 2024 Full Time Equivalent Positions (FTE) Reduction In Force (RIF), Program Reorganization Budget & Other											
Major Financing Category	RIF		Program Reorg		Total		Total RIF & Reorg	Other		Total	
	Vacant	Filled	Vacant	Filled	Vacant	Filled		Transfers	All Other	FTE	% of Total
Adult & Child MH	(15.80)	(2.50)	(3.35)	(14.10)	(19.15)	(16.60)	(35.75)	(3.86)	(3.22)	(42.83)	37.22%
IDD	-	-	-	(2.00)	-	(2.00)	(2.00)	0.70	(3.15)	(4.45)	3.86%
FFS Contract Max	-	-	-	(9.89)	-	(9.89)	(9.89)	(3.45)	1.57	(11.77)	10.22%
Cost Reimbursement	(7.75)	(1.00)	(1.00)	(3.00)	(8.75)	(4.00)	(12.75)	6.13	(23.63)	(30.25)	26.29%
Program Supports	(2.00)	(3.00)	-	-	(2.00)	(3.00)	(5.00)	0.40	-	(4.60)	4.00%
Administrative / Authority	(9.27)	(12.00)	-	-	(9.27)	(12.00)	(21.27)	0.08	0.01	(21.19)	18.41%
<b>Total</b>	<b>(34.82)</b>	<b>(18.50)</b>	<b>(4.35)</b>	<b>(28.99)</b>	<b>(39.17)</b>	<b>(47.49)</b>	<b>(86.66)</b>	<b>(0.00)</b>	<b>(28.42)</b>	<b>(115.08)</b>	<b>100%</b>
<b>% of Total Category</b>	<b>65.30%</b>	<b>34.70%</b>	<b>13.05%</b>	<b>86.95%</b>	<b>45.20%</b>	<b>54.80%</b>	<b>100.00%</b>				

Proposed Program Reorganization			
Major Financing Category	Program	Vacant	Filled
Adult & Child MH	15th Program	(3.35)	(11.95)
Adult & Child MH	Chronic Disease Mgmt	-	(2.15)
IDD	Community Behavioral S	-	(2.00)
FFS Contract Max	OPTUM	-	(7.00)
FFS Contract Max	OBOT UTSA	-	(2.89)
Cost Reimbursement	Mood Disorder	(1.00)	(2.00)
Cost Reimbursement	UT EPINET	-	(0.40)
Cost Reimbursement	TCHAT	-	(0.60)
<b>Total</b>		<b>(4.35)</b>	<b>(28.99)</b>
<b>% of Total Category</b>		<b>13.05%</b>	<b>86.95%</b>

## Component 1 Payment Methodology – FY22



## Going Forward

- DPP services will continue to be reconciled annually. At present, MCO's are still making FY23 monthly lump sum payments based on pre-Covid modeling estimates.
- For FY23, again, Integral Care will not know what the final settlement will be until the utilization of all centers compared to the model can be determined.
- Texas Council has requested partial year FY23 data from all the centers to create an estimate for centers to use in anticipation of the next reconciliation.
- Factors within Integral Care control that support DPP efforts include:
  - Consistently documenting insurance in myAvatar. Otherwise, DPP eligible services are provided, but are not credited in the DPP program because they are never billed.
  - Continued agency-wide collaboration to improve the collection of financial data.
  - Meeting minimum duration requirements for services.
  - Review of DPP qualifying procedure codes to maximize appropriate use of eligible procedure codes.

## FISCAL YEAR 2024 PROPOSED BUDGET CENTER TOTAL

	FY 2024 ANNUAL BUDGET	PERCENT OF TOTAL	CHANGE FY 2023 CURRENT	PERCENT BUDGET CHANGE	FY 2023 BUDGET (as of June 2021)	PERCENT OF TOTAL
<b>REVENUES</b>						
<b>Local Funds:</b>						
City of Austin	\$ 15,493,737	11.78%	\$ 495,991	3.31%	\$ 14,997,746	9.76%
Travis County	12,708,101	9.66%	(78,161)	-0.61%	12,786,262	8.32%
Central Health/Community Care Collaborative	8,617,843	6.55%	-	0.00%	8,617,843	5.61%
Other Local	2,476,266	1.88%	(7,305,172)	-74.68%	9,781,438	6.37%
Fund Balance	1,711,662	1.30%	(1,903,143)	-52.65%	3,614,805	2.35%
Total Local Funds	\$ 41,007,609	31.18%	\$ (8,790,485)	-17.65%	\$ 49,798,094	32.42%
<b>State Funds:</b>						
HHSC (Mental Health)	\$ 42,182,551	32.07%	\$ 957,034	2.32%	\$ 41,225,517	26.84%
HHSC (Substance Use)	1,360,903	1.03%	(641,992)	-32.05%	2,002,895	1.30%
HHSC (Intellectual Development Disabilities)	4,612,884	3.51%	146,745	3.29%	4,466,139	2.91%
Other State	3,475,293	2.64%	180,736	5.49%	3,294,557	2.14%
Total State Funds	\$ 51,631,631	39.26%	\$ 642,523	1.26%	\$ 50,989,108	33.19%
<b>Federal Funds:</b>						
Medicare/Medicaid/HMO	\$ 12,230,814	9.30%	\$ 253,657	2.12%	\$ 11,977,157	7.80%
SAMHSA	\$ 3,756,262	2.86%	\$ (2,301,537)	-37.99%	\$ 6,057,799	3.94%
Other Federal	6,119,780	4.65%	348,357	6.04%	5,771,423	3.76%
Total Federal Funds	\$ 22,106,856	16.81%	\$ (1,699,523)	-7.14%	\$ 23,806,379	15.50%
<b>Direct Paymen Plan &amp; Charity Care Pool</b>						
Direct Payment Program (DPP) BHS	2,782,461	2.12%	(5,241,691)	-65.32%	8,024,152	5.22%
Charity Care Pool (PHP-CCP)	14,000,000	10.64%	(7,000,000)	-33.33%	21,000,000	13.67%
Total DPP & PHP-CCP	\$ 16,782,461	12.76%	\$ (12,241,691)	-98.66%	\$ 29,024,152	18.89%
<b>TOTAL REVENUES</b>	<b>\$ 131,528,557</b>	<b>100.00%</b>	<b>\$ (22,089,176)</b>	<b>-14.38%</b>	<b>\$ 153,617,733</b>	<b>100.00%</b>
<b>EXPENDITURES</b>						
Salaries & Fringe Benefits	\$ 88,532,549	67.31%	\$ (6,674,047)	-7.01%	\$ 95,206,596	61.98%
Travel / Workshop	970,319	0.74%	38,074	4.08%	932,245	0.61%
Prescription Drugs & Medicine	114,341	0.09%	(91,604)	-44.48%	205,945	0.13%
Capital Outlay	2,224,810	1.69%	(11,725,306)	-84.05%	13,950,116	9.08%
Contracts & Consultants	20,596,859	15.66%	(560,850)	-2.65%	21,157,709	13.77%
Other (Facility, Equipment, Supplies, etc.)	15,307,273	11.64%	(889,981)	-5.49%	16,197,254	10.54%
Client Support Costs	3,540,598	2.69%	(658,244)	-15.68%	4,198,842	2.73%
Reserve	241,808	0.18%	(1,527,218)	-86.33%	1,769,026	1.15%
<b>TOTAL EXPENDITURES</b>	<b>\$ 131,528,557</b>	<b>100.00%</b>	<b>\$ (22,089,176)</b>	<b>-14.38%</b>	<b>\$ 153,617,733</b>	<b>100.00%</b>
<b>TOTAL FTE'S</b>	<b>1089.46</b>		<b>(115.08)</b>	<b>-9.55%</b>	<b>1204.55</b>	
<b>Summary:</b>						
Operations	\$ 129,394,656	98.38%				
Capital Projects	2,133,901	1.62%				
Total Budget	\$ 131,528,557	100.00%				



## FISCAL YEAR 2024 PROPOSED BUDGET OPERATIONS

	FY 2024 ANNUAL BUDGET	PERCENT OF TOTAL	CHANGE FY 2023 CURRENT	PERCENT BUDGET CHANGE	FY 2023 BUDGET (as of June 2023)	PERCENT OF TOTAL
<b>REVENUES</b>						
<b>Local Funds:</b>						
City of Austin	\$ 13,359,836	10.32%	\$ (182,791)	-1.35%	\$ 13,542,627	9.81%
Travis County	12,708,101	9.82%	(78,161)	-0.61%	12,786,262	9.26%
Central Health/Community Care Collaborative	8,617,843	6.66%	-	0.00%	8,617,843	6.24%
Other Local	2,476,266	1.91%	1,093,382	79.07%	1,382,884	1.00%
Fund Balance	1,711,662	1.32%	1,096,857	178.41%	614,805	0.45%
Total Local Funds	\$ 38,873,708	30.04%	\$ 1,929,287	5.22%	\$ 36,944,421	26.76%
<b>State Funds:</b>						
HHSC (Mental Health)	\$ 42,182,551	32.60%	\$ 957,034	2.32%	\$ 41,225,517	29.86%
HHSC (Substance Use)	1,360,903	1.05%	(641,992)	-32.05%	2,002,895	1.45%
HHSC (Intellectual Development Disabilities)	4,612,884	3.56%	146,745	3.29%	4,466,139	3.24%
Other State	3,475,293	2.69%	180,736	5.49%	3,294,557	2.39%
Total State Funds	\$ 51,631,631	39.90%	\$ 642,523	1.26%	\$ 50,989,108	36.93%
<b>Federal Funds:</b>						
Medicare/Medicaid/HMO	\$ 12,230,814	9.45%	\$ 253,657	2.12%	\$ 11,977,157	8.68%
SAMHSA	\$ 3,756,262	2.90%	\$ (2,301,537)	-37.99%	\$ 6,057,799	4.39%
Other Federal	6,119,780	4.73%	348,357	6.04%	5,771,423	4.18%
Total Federal Funds	\$ 22,106,856	17.08%	\$ (1,699,523)	-7.14%	\$ 23,806,379	17.24%
<b>Direct Paymen Plan &amp; Charity Care Pool</b>						
Direct Payment Program (DPP) BHS	2,782,461	2.15%	(3,128,717)	-52.93%	5,911,178	4.28%
Charity Care Pool (PHP-CCP)	14,000,000	10.82%	(6,404,952)	-31.39%	20,404,952	14.78%
Total DPP & PHP-CCP	\$ 16,782,461	12.97%	\$ (9,533,669)	-36.23%	\$ 26,316,130	19.06%
<b>TOTAL REVENUES</b>	<b>\$ 129,394,656</b>	<b>100.00%</b>	<b>\$ (8,661,382)</b>	<b>-6.27%</b>	<b>\$ 138,056,038</b>	<b>100.00%</b>
<b>EXPENDITURES</b>						
Salaries & Fringe Benefits	\$ 88,532,549	68.42%	\$ (6,674,047)	-7.01%	\$ 95,206,596	68.96%
Travel / Workshop	970,319	0.75%	38,074	4.08%	932,245	0.68%
Prescription Drugs & Medicine	114,341	0.09%	(91,604)	-44.48%	205,945	0.15%
Capital Outlay	90,909	0.07%	(62,483)	-40.73%	153,392	0.11%
Contracts & Consultants	20,596,859	15.92%	(560,850)	-2.65%	21,157,709	15.33%
Other (Facility, Equipment, Supplies, etc.)	15,307,273	11.83%	874,990	6.06%	14,432,283	10.45%
Client Support Costs	3,540,598	2.74%	(658,244)	-15.68%	4,198,842	3.04%
Reserve	241,808	0.19%	(1,527,218)	-86.33%	1,769,026	1.28%
<b>TOTAL EXPENDITURES</b>	<b>\$ 129,394,656</b>	<b>100.00%</b>	<b>\$ (8,661,382)</b>	<b>-6.27%</b>	<b>\$ 138,056,038</b>	<b>100.00%</b>
<b>TOTAL FTE'S</b>	<b>1089.46</b>		<b>(115.08)</b>	<b>-9.55%</b>	<b>1204.55</b>	



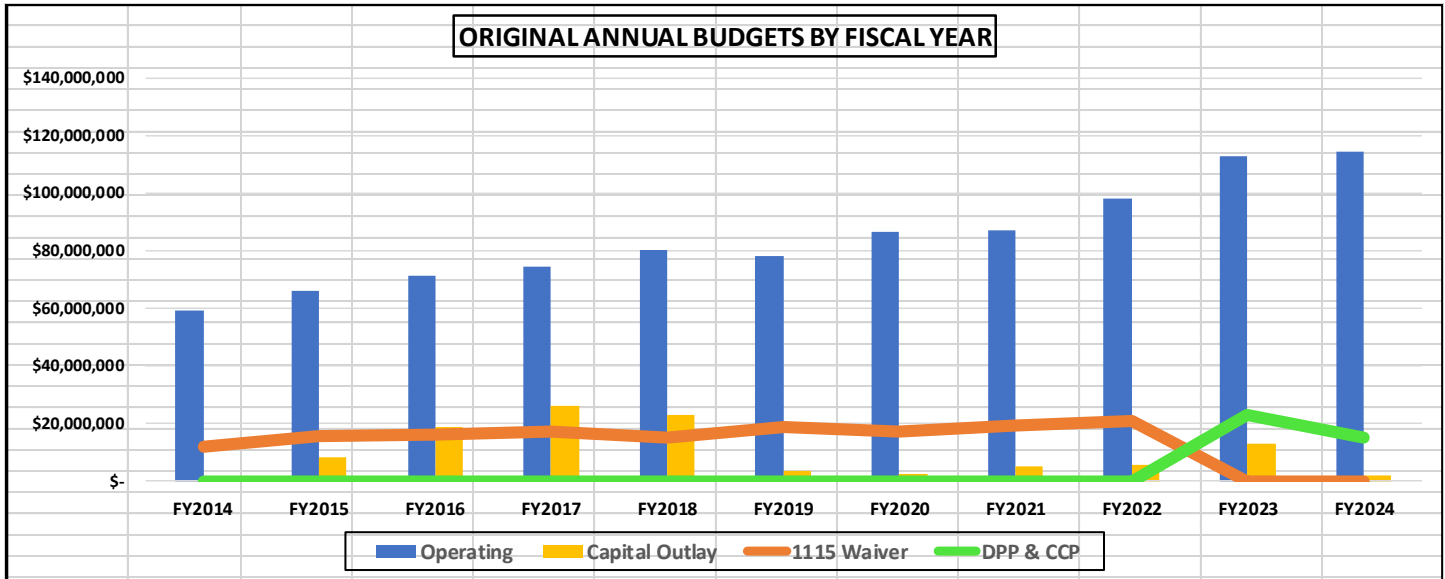
## FISCAL YEAR 2024 PROPOSED BUDGET CAPITAL PROJECTS

	FY 2024 ANNUAL BUDGET	PERCENT OF TOTAL	CHANGE FY 2023 CURRENT	PERCENT BUDGET CHANGE	FY 2023 BUDGET (as of June 2023)	PERCENT OF TOTAL
<b>REVENUES</b>						
<u>Local Funds:</u>						
City of Austin	\$ 2,133,901	100.00%	\$ 678,782	46.65%	\$ 1,455,119	9.35%
Other Local	-	0.00%	(8,398,554)	-100.00%	8,398,554	53.97%
Fund Balance	-	0.00%	(3,000,000)	-100.00%	3,000,000	19.28%
Total Local Funds	\$ 2,133,901	100.00%	\$ (10,719,772)	-83.40%	\$ 12,853,673	82.60%
<u>State Funds:</u>						
HHSC (Mental Health)	\$ -	0.00%	\$ -	-	\$ -	0.00%
Total State Funds	\$ -	0.00%	\$ -	-	\$ -	0.00%
<u>Federal Funds:</u>						
Medicare/Medicaid/HMO	\$ -	0.00%	\$ -	-	\$ -	0.00%
SAMHSA	-	0.00%	-	-	-	0.00%
Other Federal	-	0.00%	-	-	-	0.00%
Total Federal Funds	\$ -	0.00%	\$ -	-	\$ -	0.00%
<u>Direct Paymen Plan &amp; Charity Care Pool</u>						
Direct Payment Program (DPP) BHS	-	0.00%	(2,112,974)	-100.00%	2,112,974	13.58%
Charity Care Pool (PHP-CCP)	-	0.00%	(595,048)	-100.00%	595,048	3.82%
Total 1115 Waiver Funds	\$ -	0.00%	\$ (2,708,022)	-100.00%	\$ 2,708,022	17.40%
TOTAL REVENUES	\$ 2,133,901	100.00%	\$ (13,427,794)	-86.29%	\$ 15,561,695	100.00%
<b>EXPENDITURES</b>						
Capital Outlay	\$ 2,133,901	100.00%	\$ (11,662,823)	-84.53%	\$ 13,796,724	88.66%
Contracts & Consultants	-	0.00%	-	-	-	0.00%
Other (Facility, Equipment, Supplies, etc.)	-	0.00%	(1,764,971)	-100.00%	1,764,971	11.34%
TOTAL EXPENDITURES	\$ 2,133,901	100.00%	\$ (13,427,794)	-86.29%	\$ 15,561,695	100.00%

Note: At this time this budget does not include the Seabrook Housing Project.

## FY24 Proposed Budget by Major Financing Sources & Major Financing Types

Major Financing Sources		Proposed FY 2024 Budget										
Major Financing Sources	GR, DPP, CCP, MAC, City & County Interlocal Match		Cost Reimbursement		Fee For Service (FFS) & FFS Contract Max		Other		Capital Outlay		Total	
	Amount	#	Amount	#	Amount	#	Amount	#	Amount	#	Amount	#
City of Austin	\$ 1,868,591	1	\$ 11,491,245	21	\$ -		\$ -		\$ 2,133,901	2	\$ 15,493,737	24
Travis County	1,411,054	1	9,997,054	20	1,299,993	4	-		-		12,708,101	25
Central Healthcare District / (CCC)	-		8,100,000	1	517,843	2	-		-		8,617,843	3
Other Local	-		2,505,440	9	105,164	2	1,299,943	6	-		3,910,547	17
Other Local - Contra Budget Unearned CR	-		(1,434,281)	1	-		-		-		(1,434,281)	1
Fund Balance	-		-	0	-		1,711,662	1	-		1,711,662	1
HHSC Mental Health	17,246,982	7	24,865,569	30	70,000	1	-		-		42,182,551	38
HHSC Substance Abuse	-		-		2,660,508	10	-		-		2,660,508	10
HHSC SA-Contra Budget Unearned FFSCM	-		-		(1,299,605)	1	-		-		(1,299,605)	1
HHSC Intellectual & Developmental Disabilities	2,701,339	2	1,911,545	8	-		-		-		4,612,884	10
Other State	-		3,453,604	7	21,689	1	-		-		3,475,293	8
Medicare; Medicaid; MCO; Client Pay; Priv Ins	-		-		12,230,814	40	-		-		12,230,814	40
SAMHSA	-		3,756,262	5	-		-		-		3,756,262	5
Other Federal	3,800,000	1	1,105,097	4	1,214,683	1	-		-		6,119,780	6
Direct Payment Plan (DPP - BHS)	2,782,461	2	-		-		-		-		2,782,461	2
Charity Care Pool - (PHP - CCP)	14,000,000	1	-		-		-		-		14,000,000	1
Total	\$ 43,810,427	15	\$ 65,751,535	106	\$ 16,821,089	62	\$ 3,011,605	7	\$ 2,133,901	2	\$ 131,528,557	192
% of Total	33.31%	7.81%	49.99%	55.21%	12.79%	32.29%	2.29%	3.65%	1.62%	1.04%	100.00%	100%



FY ORIGINAL BUDGET											
FY	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021	FY2022	FY2023	Proposed FY2024
Operating	\$59,524,114	\$66,282,836	\$ 71,337,879	\$ 74,299,518	\$ 80,457,247	\$ 78,092,521	\$ 86,485,562	\$ 87,338,893	\$ 98,360,953	\$113,108,098	\$114,365,950
1115 Waiver	12,181,546	15,692,091	16,394,472	17,313,179	15,198,172	18,910,880	17,385,450	19,185,970	20,823,365	-	-
DPP & CCP	-	-	-	-	-	-	-	-	-	23,068,912	15,028,706
Capital Outlay	-	8,446,287	18,616,690	26,352,978	22,906,383	3,440,000	2,765,000	5,258,498	5,789,511	13,276,514	2,133,901
Total	\$71,705,660	\$90,421,214	\$106,349,041	\$117,965,675	\$118,561,802	\$100,443,401	\$106,636,012	\$111,783,361	\$124,973,829	\$149,453,524	\$131,528,557

## FY2024 PROJECTED CLIENTS

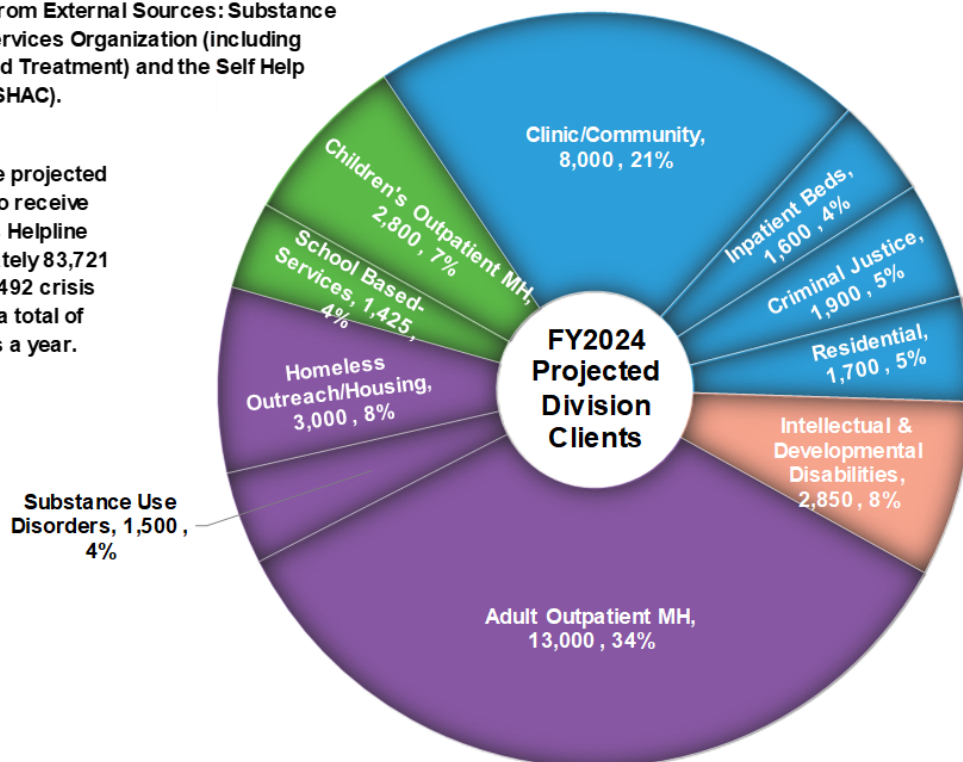
Division	FY2024 Projection		FY2024 Change from FY2023 Revised Projection		FY2023 Revised Projection	
	Clients	% of Total	Incr / (Decr)	Incr / -Decr	Revised	% of Total
<b>Adult Behavioral Health</b>	17,500	100.00%	1,300	8.02%	16,200	100.00%
Adult Outpatient MH	13,000	74.29%	500	4.00%	12,500	77.16%
Homeless Outreach/Housing	3,000	17.14%	500	20.00%	2,500	15.43%
Substance Use Disorders	1,500	8.57%	300	25.00%	1,200	7.41%
<b>Child &amp; Family Services</b>	4,225	100.00%	275	6.96%	3,950	100.00%
Children's Outpatient MH	2,800	66.27%	300	12.00%	2,500	63.29%
School Based-Services	1,425	33.73%	(25)	-1.72%	1,450	36.71%
<b>Crisis Services</b>	13,200	100.00%	1,150	9.54%	12,050	100.00%
Clinic/Community	8,000	60.61%	500	6.67%	7,500	62.24%
Inpatient Beds	1,600	12.12%	-	0.00%	1,600	13.28%
Criminal Justice	1,900	14.39%	100	5.56%	1,800	14.94%
Residential	1,700	12.88%	550	47.83%	1,150	9.54%
<b>Intellectual &amp; Developmental Disabilities</b>	2,850	100.00%	175	6.54%	2,675	100.00%
<b>External Data Sources</b>	4,110	100.00%	(71)	-1.70%	4,181	100.00%
	see note (1)		see note (1)		see note (1)	

### Notes:

(1) The FY2024 projection of consumers served includes duplication of consumers within and across the divisions, therefore not totaled due to duplication of client count.

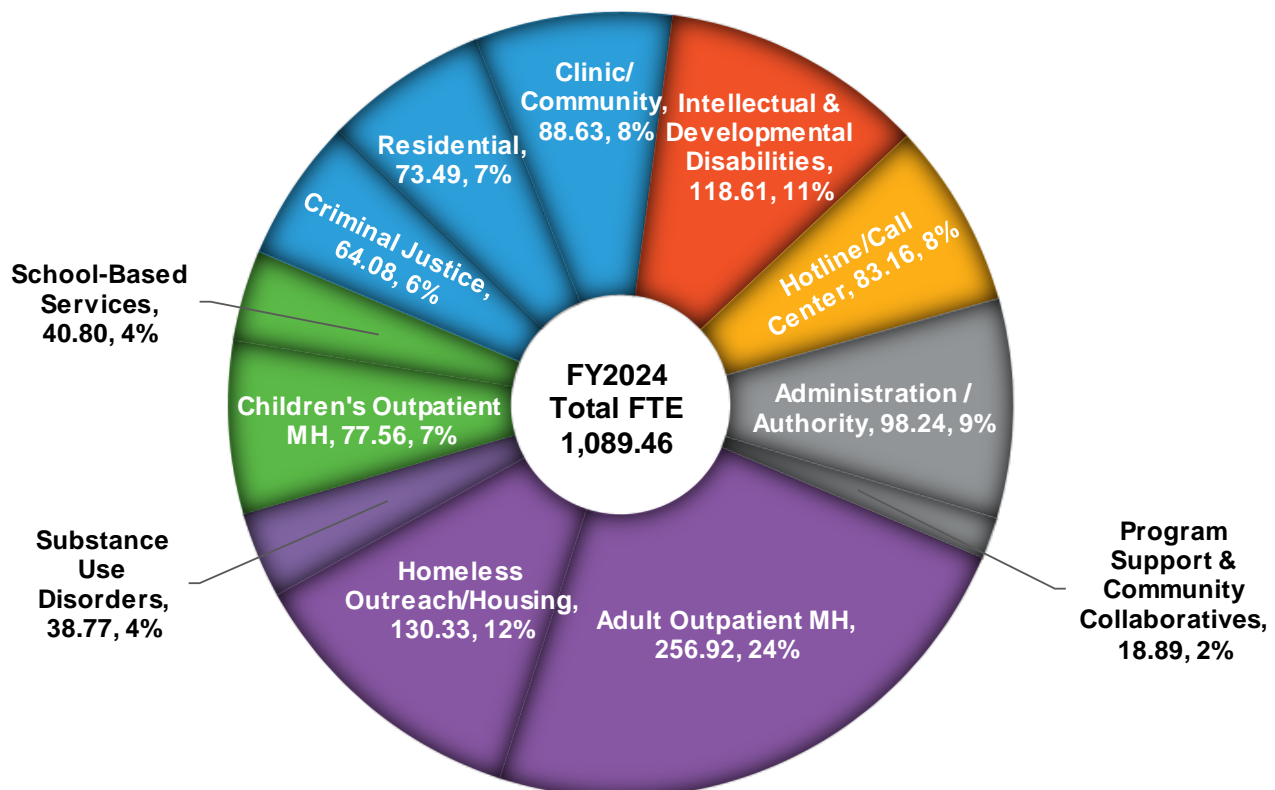
(2) Data Reported from External Sources: Substance Abuse Managed Services Organization (including Medication Assisted Treatment) and the Self Help Advocacy Center (SHAC).

(3) In addition to the projected number of clients to receive services, the Crisis Helpline handles approximately 83,721 crisis calls and 28,492 crisis Follow-up calls for a total of 112,213 crisis calls a year.



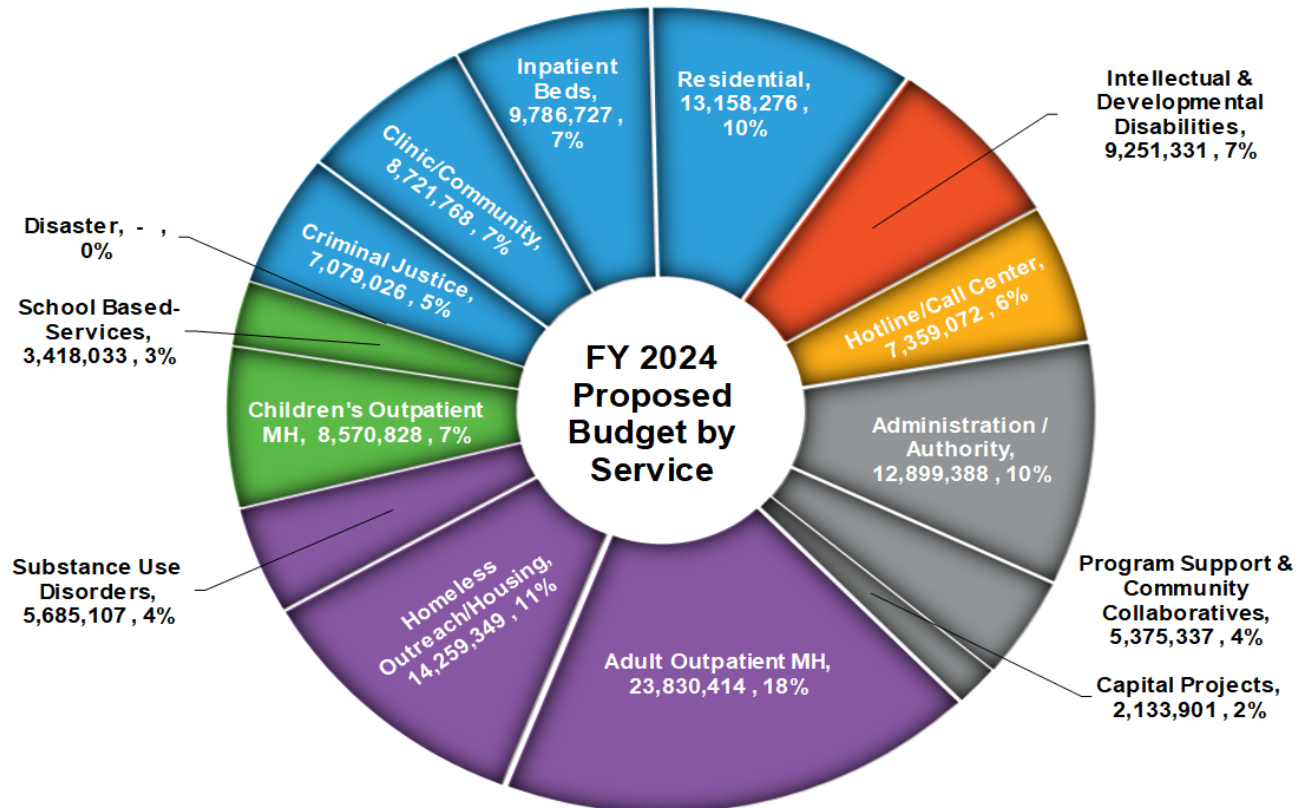
## FY2024 PROPOSED FULL TIME EQUIVALENT (FTE) POSITION BUDGET

Division	FY2024 Proposed Budget		Change 2023 Current		FY2023 Budget (as of June 2023)	
	FTE	% of Total	Incr / (Decr)	Incr / -Decr	Current	% of Total
<b>Adult Behavioral Health Total</b>	<b>426.02</b>	<b>39.10%</b>	<b>-49.94</b>	<b>-10.49%</b>	<b>475.95</b>	<b>43.69%</b>
Adult Outpatient MH	256.92	23.58%	(43.33)	-14.43%	300.25	24.93%
Homeless Outreach/Housing	130.33	11.96%	(2.01)	-1.52%	132.34	10.99%
Substance Use Disorders	38.77	3.56%	(4.60)	-10.60%	43.37	3.60%
<b>Child &amp; Family Services Total</b>	<b>118.36</b>	<b>10.86%</b>	<b>-3.65</b>	<b>-2.99%</b>	<b>122.01</b>	<b>11.20%</b>
Children's Outpatient MH	77.56	7.12%	(1.95)	-2.45%	79.51	6.60%
School-Based Services	40.80	3.74%	(1.70)	-4.00%	42.50	3.53%
<b>Crisis Services Total</b>	<b>226.20</b>	<b>20.76%</b>	<b>-31.45</b>	<b>-12.21%</b>	<b>257.64</b>	<b>23.65%</b>
Clinic/Community	88.63	8.14%	(8.53)	-8.78%	97.16	8.07%
Residential	73.49	6.75%	(21.72)	-22.81%	95.20	7.90%
Inpatient Beds	0.00	0.00%	0.00		0.00	0.00%
Criminal Justice	64.08	5.88%	(1.20)	-1.84%	65.28	5.42%
Disaster	0.00	0.00%	0.00		0.00	0.00%
<b>Disabilities</b>	<b>118.61</b>	<b>10.89%</b>	<b>-4.65</b>	<b>-3.77%</b>	<b>123.26</b>	<b>10.23%</b>
<b>Hotline/Call Center</b>	<b>83.16</b>	<b>7.63%</b>	<b>-0.10</b>	<b>-0.12%</b>	<b>83.26</b>	<b>6.91%</b>
Administration / Authority	98.24	9.02%	-22.19	-18.42%	120.43	10.00%
Collaboratives	18.89	1.73%	-3.12	-14.16%	22.00	1.83%
<b>Total</b>	<b>1,089.46</b>	<b>100.00%</b>	<b>(115.08)</b>	<b>-9.55%</b>	<b>1204.55</b>	<b>100.00%</b>



## FY2024 PROPOSED SERVICE BUDGET SUMMARY

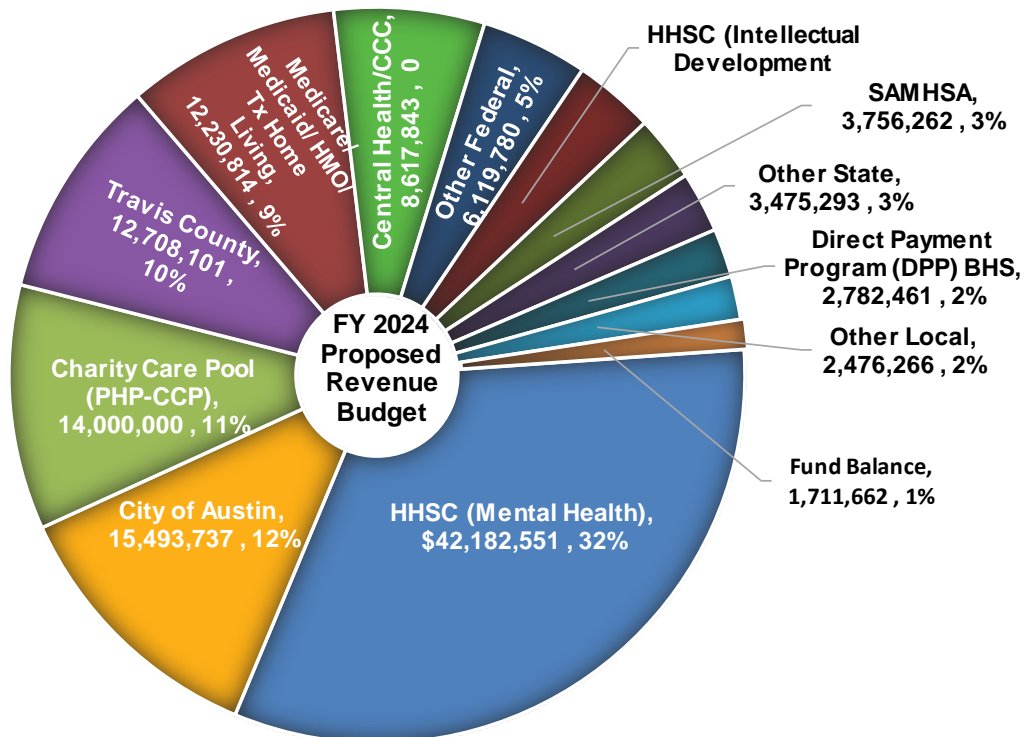
Division	FY2024 Proposed Budget		Change 2023 Current Budget		FY2023 Budget (as of June 2023)	
	Total	% of Total	Incr/(Decr)	Incr/-Decr	Current	% of Total
<b>Adult Behavioral Health</b>	\$ 43,774,870	33.28%	\$ (6,401,767)	-12.76%	\$ 50,176,637	32.66%
Adult Outpatient MH	23,830,414	18.12%	(5,641,545)	-19.14%	29,471,959	19.19%
Homeless Outreach/Housing	14,259,349	10.84%	(379,904)	-2.60%	14,639,253	9.53%
Substance Use Disorders	5,685,107	4.32%	(380,318)	-6.27%	6,065,425	3.95%
<b>Child &amp; Family Services</b>	11,988,861	9.12%	(600,592)	-4.77%	12,589,453	8.20%
Children's Outpatient MH	8,570,828	6.52%	(516,869)	-5.69%	9,087,697	5.92%
School Based-Services	3,418,033	2.60%	(83,723)	-2.39%	3,501,756	2.28%
<b>Crisis Services</b>	38,745,797	29.46%	(1,526,714)	-3.79%	40,272,511	26.22%
Residential	13,158,276	10.00%	(538,603)	-3.93%	13,696,879	8.92%
Inpatient Beds	9,786,727	7.44%	(500,000)	-4.86%	10,286,727	6.70%
Clinic/Community	8,721,768	6.63%	(620,713)	-6.64%	9,342,481	6.08%
Criminal Justice	7,079,026	5.38%	132,602	1.91%	6,946,424	4.52%
Disaster	-	0.00%	-	0.00%	-	0.00%
<b>Intellectual &amp; Developmental Disabilities</b>	9,251,331	7.03%	(226,210)	-2.39%	9,477,541	6.17%
<b>Hotline/Call Center</b>	7,359,072	5.60%	318,715	4.53%	7,040,357	4.58%
Administration / Authority	12,899,388	9.81%	(1,590,445)	-10.98%	14,489,833	9.43%
Program Support & Community Collaboratives	5,375,337	4.09%	1,365,631	34.06%	4,009,706	2.61%
Capital Projects	2,133,901	1.62%	(13,427,794)	-86.29%	15,561,695	10.13%
<b>Total</b>	<b>\$131,528,557</b>	<b>100.00%</b>	<b>\$ (22,089,176)</b>	<b>-14.38%</b>	<b>\$ 153,617,733</b>	<b>100.00%</b>





## FY2024 PROPOSED REVENUE BUDGET BY FUNDER SUMMARY

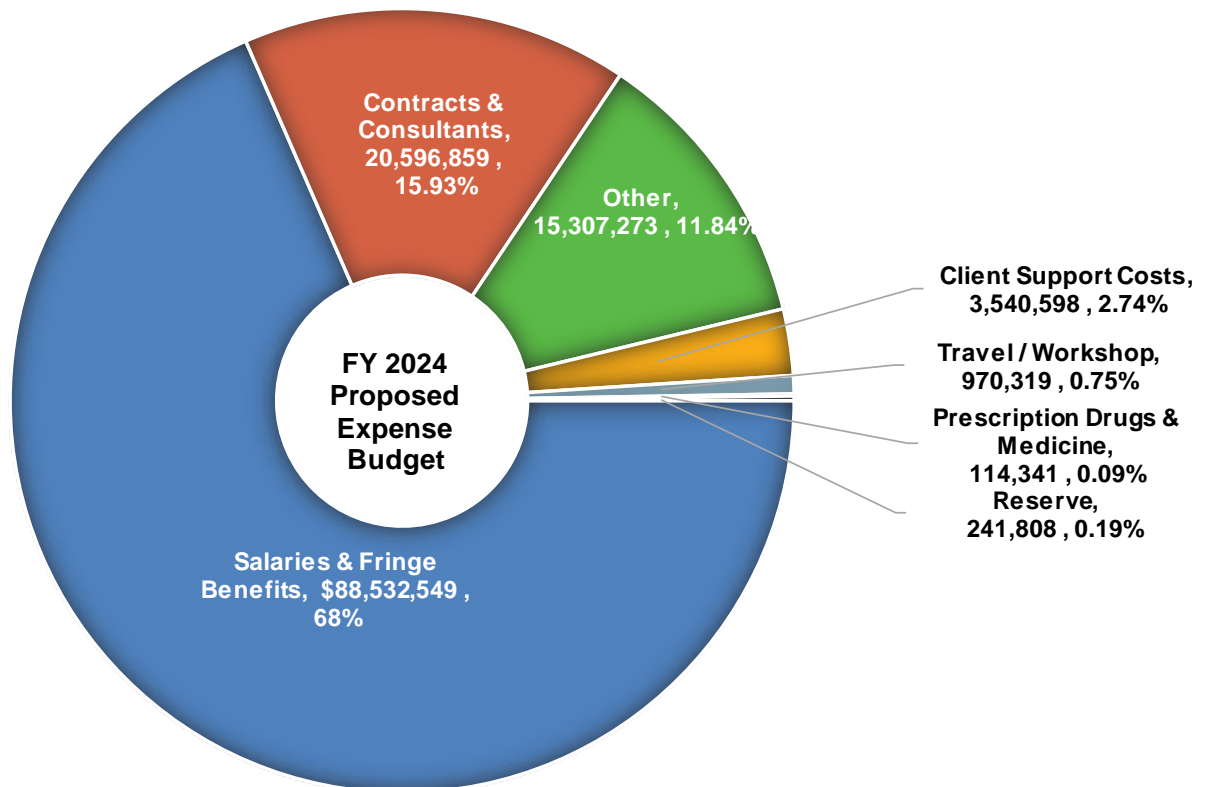
Funder	FY2024 Proposed Budget		Change 2023 Current Budget		FY2023 Budget (as of June 2023)	
	Total	% of Total	Incr/(Decr)	Incr-/Decr	Current	% of Total
HHSC (Mental Health)	\$ 42,182,551	32.07%	\$ 957,034	2.32%	\$ 41,225,517	26.84%
City of Austin	15,493,737	11.78%	495,991	3.31%	14,997,746	9.76%
Charity Care Pool (PHP-CCP)	14,000,000	10.64%	(7,000,000)	-33.33%	21,000,000	13.67%
Travis County	12,708,101	9.66%	(78,161)	-0.61%	12,786,262	8.32%
Medicare/ Medicaid/ HMO/ Tx Home Living	12,230,814	9.30%	253,657	2.12%	11,977,157	7.80%
Central Health/CCC	8,617,843	6.55%	-	0.00%	8,617,843	5.61%
Other Federal	6,119,780	4.65%	348,357	6.04%	5,771,423	3.76%
HHSC (Intellectual Development Disabilities)	4,612,884	3.51%	146,745	3.29%	4,466,139	2.91%
SAMHSA	3,756,262	2.86%	(2,301,537)	-37.99%	6,057,799	3.94%
Other State	3,475,293	2.64%	180,736	5.49%	3,294,557	2.14%
Direct Payment Program (DPP) BHS	2,782,461	2.12%	(5,241,691)	-65.32%	8,024,152	5.22%
Other Local	2,476,266	1.88%	(7,305,172)	-74.68%	9,781,438	6.37%
Fund Balance	1,711,662	1.30%	(1,903,143)	-52.65%	3,614,805	2.35%
HHSC (Substance Use)	1,360,903	1.03%	(641,992)	-32.05%	2,002,895	1.30%
<b>Total</b>	<b>\$ 131,528,557</b>	<b>100.00%</b>	<b>\$(22,089,176)</b>	<b>-14.38%</b>	<b>\$ 153,617,733</b>	<b>100.00%</b>





## FY2024 PROPOSED EXPENSE BUDGET SUMMARY

Division	FY2024 Proposed Budget		Change 2023 Current Budget		FY2023 Budget (as of June 2023)	
	Total	% of Total	Incr/(Decr)	Incr-/Decr	Current	% of Total
Salaries & Fringe Benefits	\$ 88,532,549	67.31%	\$ (6,674,047)	-7.01%	\$ 95,206,596	61.98%
Contracts & Consultants	20,596,859	15.66%	(560,850)	-2.65%	21,157,709	13.77%
Other (Facility, Equipment, Supplies, etc.)	15,307,273	11.64%	(889,981)	-5.49%	16,197,254	10.54%
Client Support Costs	3,540,598	2.69%	(658,244)	-15.68%	4,198,842	2.73%
Travel / Workshop	970,319	0.74%	38,074	4.08%	932,245	0.61%
Prescription Drugs & Medicine	114,341	0.09%	(91,604)	-44.48%	205,945	0.13%
Reserve	241,808	0.18%	(1,527,218)	-86.33%	1,769,026	1.15%
Capital Outlay	2,224,810	1.69%	(11,725,306)	-84.05%	13,950,116	9.08%
<b>Total</b>	<b>\$ 131,528,557</b>	<b>100.00%</b>	<b>\$ (22,089,176)</b>	<b>-14.38%</b>	<b>\$ 153,617,733</b>	<b>100.00%</b>



## Acronyms

ACT	Assertive Community Treatment
AOT	Asserted Outpatient Treatment
ARPA	American Rescue Plan Act
BIPoC	Black, Indigenous and People of Color
CCBHC	Certified Community Behavioral Health Clinic
CCC	Community Care Collaborations
CCP	Charity Healthcare Program
CDC	Center for Disease Control & Prevention
CDBG	Community Development Block Grant
CFDA	Catalog of Federal Domestic Assistance
CFS	Child and Family Services
CHR-P	Clinical High Risk Psychosis
CHW	Community Health Worker
CLAS	Culturally and Linguistically Appropriate Services
CLOIP	Community Living Option Information Process
COA	City of Austin
COPSD	Co-Occurring Psychiatric Substance Abuse Disorder
COVID	Coronavirus Disease
CMHC	Community Mental Health Centers
CPRIT	Cancer Prevention and Research Institute of Texas
CR	Cost Reimbursement
CSCD	Community Supervision and Corrections Department
DAA	Downtown Austin Alliance
DACC	Downtown Alliance Community Court
DADS	Texas Department of Aging and Disability Services
DPP - BHS	Direct Payment Plan - Behavioral Health Service
DVHAP	Del Valle Healthy Adolescent Project
EFMAP	Enhanced Federal Medical Assistance Percentage
EMCOT	Expanded Mobile Crisis Outreach Team
EPINET	Early Psychosis Intervention Network in Texas
FACT or Forensic ACT	Forensic Assertive Community Treatment
FFS	Fee for Service
FFSCM	Fee for Service with Contract Maximum
FMAP	Federal Medical Assistance Percentage
FTE	Full Time Equivalent
FWV	Families With Voices
FY	Fiscal Year
GARE	Government Alliance on Race Equity
GPRA	Government Performance Results Act
HCC	Healthy Community Collaborative
HEAL	Housing-Focused Encampment Assistance Link
HHS	Health and Human Services
HHSC	Texas Health and Human Services Commission
HIV	Human Immunodeficiency Virus
HMO	Health Maintenance Organization
HOST	Homeless Outreach Street Team
HRSA	Health Resources & Services Administration

HUD	Housing and Urban Development
IDD	Intellectual and Development Disabilities
ISD	Independent School District
ISOFAC	Isolation Facility
IT	Information Technology
MAC	Medicaid Administrative Claiming
MAT	Medication Assisted Treatment
MCOT	Mobile Crisis Outreach Team
MFP	Money Follows the Person
MH	Mental Health
MHAT	Mental Health Awareness Training
MHFA	Mental Health First Aid
MIS	Management Information System
MOU	Memorandum of Understanding
NAS-MAT	Neonatal Abstinence Syndrome-Medication Assisted Treatment
NCTI	National Curriculum & Training Institute
OBOT	Opioid Office Based Treatment
OPMH	Outpatient Mental Health
PATH	Projects for Assistance in Transition from Homelessness
PHP-CCP	Public Health Providers - Charity Care Pool
PIR	Parenting In Recovery
PNAC	Planning Network Advisory Committee
PSH	Permanent Supported Housing
QMHP	Qualified Mental Health Professional
RA1SE	Recovery After an 1st Schizophrenia Episode
RRH	Rapid ReHousing
SA	Substance Abuse
SAFE	Stop Abuse For Everyone
SAMHSA	Substance Abuse and Mental Health Services Administration
SAMSO	Substance Abuse Managed Service Organization+C18
SHAC	Self Help and Advocacy Center
SOC	System Of Care
TAIP	Treatment Alternative to Incarceration Program
TANF	Temporary Assistance for Needy Families
TBD	To Be Determined
TCHAT	Texas Child Health Access Thru Telemedicine
TCOOMMI	Texas Correctional Office of Offenders with Medical or Mental Impairments
TDCJ	Texas Department of Criminal Justice
TDHCA	Texas Department of Housing and Community Affairs
TRA	Treatment for Adults
TRF	Treatment for Females
TTTF	Taking Texas Tobacco Free Program
TWC	Texas Workforce Commission
TxHLvg	Texas Home Living Waiver
TXMOUD	Texas Medication for Opioid Use Disorder
UTDMS	University of Texas Dell Medical School
VA	Veteran's Affairs
VOCA	Victims of Crime Act
YAFAC	Youth and Family Assessment Center