



Consumer Council Committee

12:00PM	July 25, 2023	Collier 3
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Agenda Items	Time	Facilitator
Welcome and Introductions	12:00 – 12:15PM	Deborah Beresky
Announcements	12:15 – 12:30	All
SOAR Program	12:30 – 12:45	Wanda Torres
Proposed Satisfaction Survey Signage and Script: Kiosk Rollout	12:45 – 1:00	Molly Krietsch
Authority Services Focus: Client Satisfaction and Concerns	1:00 – 1:15	Louise Lynch & Ann Lemelle
Process Improvements for Intake	1:15 – 1:30	David West
Agenda Items for Next Quarter October 31, 2023	1:30PM	All
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