

Request for Applications

I. Introduction

Integral Care seeks to collaborate with local individuals and organizations to strengthen our contracted community provider network.

We want to ensure that Integral Care and its diverse network of contracted community-based providers can meet the unique needs of all individuals seeking mental health, substance use disorder, and intellectual and developmental disability services throughout our service area.

To support our Vision of “Healthy Living for Everyone,” Integral Care is committed to supporting the health and well-being of adults and children throughout Travis County. Integral Care proudly improves the lives of individuals affected by behavioral health and developmental and/or intellectual challenges by providing innovative and quality services.

Network providers are key to the overall success of the individuals who depend on our agency for their healthcare needs. Integral Care is seeking applications from individual and organizational providers in support of our agency goals to:

1. Deliver accessible and timely care to meet community needs.
2. Provide equitable access to prevention, treatment, and recovery services.
3. Create an inclusive and culturally competent staff and contracted provider base that reflects the community and clients receiving services from Integral Care.

II. General Information

AUSTIN-TRAVIS COUNTY MENTAL HEALTH AND MENTAL RETARDATION CENTER, dba INTEGRAL CARE “Integral Care” or “Local Authority” (Local Mental Health Authority ‘LMHA’ and Local Intellectual and Developmental Disability Authority ‘LIDDA’) is the Texas Health and Human Services (“HHS”) designated authority established to plan, coordinate, develop policy, develop and allocate resources, supervise, and ensure the provision of community-based mental health and intellectual and developmental disability (IDD) services for the residents of Travis County, Texas. Integral Care receives funding from many diverse sources that enables it to provide a variety of services for people who have needs related to behavioral health and/or intellectual/developmental disabilities.

Integral Care’s Mission:

To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.

Integral Care’s Vision:

Healthy Living for Everyone

Pursuant to 25 Texas Administrative Code §412.55 and 40 Texas Administrative Code §2.55, the LMHA and LIDDA have the authority to acquire services to address needs of mental health and/or intellectual/developmental disabilities needs by certain procurement methods. This Request for Applications (RFA) invites and encourages the submission of applications (each, an “Application” and collectively, the “Applications,” and any party applying, an “Applicant”) from those interested in entering one or more contracts (each a “Contract” and collectively the “Contracts”) with Integral Care. Each qualified Applicant(s) under this RFA (each a “Successful Applicant” and collectively, the “Successful Applicants”) will be eligible to enter a Contract with Integral Care to provide one or more of the community-based services more specifically described in Section VII of this RFA. (“Services”).

The individuals who will be served under this arrangement (each, a “Client” and collectively, “Clients”) must always (a) meet the then-current requirements of the funder of the services, and (b) reside in Travis County, Texas. An individual’s designation as a Client may only be made by the Local Authority and must be documented in their record. This RFA invites the submission of Applications from those interested in being considered for a Contract with Integral Care for the purpose of offering Services for Clients.

Integral Care’s Board of Trustees and local leadership are committed to:

- Identifying any racial inequities that exist within Integral Care’s structure, culture, policies, programs, and practices and developing a culture of inclusion.
- Implementing the necessary changes in organizational culture that increase transparency, vulnerability, and accountability to create an inclusive, authentic environment for the community and staff.

- Providing equitable access to prevention, treatment, and recovery services.
- To change the culture of the organization, the strategies and commitments above must come to life throughout the following areas:
 - Establishing a Racial Equity Baseline for Organizational Development, Structure & Accountability: Embedding racial equity as part of Integral Care’s culture
 - Clients and Services: Addressing identified barriers to racial equity and inclusion in client services and program practices
 - Employees, Contractors, and non-direct Contractors (vendors): Create an inclusive and culturally competent staff and contracted provider base that reflects the community and clients receiving services from Integral Care
 - Community Engagement and Collaboration: Align efforts on diversity, racial equity and inclusion with groups and organizations within the community to help create shared values, consistent language, policy, and equitable practices throughout the community

[Strategic Plan](#)

[Racial Equity Assessment](#)

[CLAS Standards](#)

III. Eligibility Requirements

To be eligible to receive a Contract with the Local Authority, an Applicant must:

- 1) Demonstrate the ability to provide Services in compliance with Local Authority’s Contract requirements.
- 2) Comply on an ongoing basis with the then-current version of Local Authority’s Provider Manual. The most up-to-date version of the Provider Manual can be found on Integral Care’s website.
- 3) Meet minimum training, educational, licensing and credentialing requirements for Services delivered under this RFA, as described in this RFA.

- 4) Provide official documentation indicating that Applicant and, as applicable, each employee of Applicant who will provide Services, has undergone screening for tuberculosis within the prior year and thereafter complete such screening on an annual basis. Applicant shall also follow Local Authority's policies and procedures for further requirements if screening results in a positive reading.
- 5) Be eligible or registered to do business in Texas.
- 6) Meet minimum training, educational, licensing and credentialing requirements described in this RFA for Service delivered under this RFA.

IV: Required Provider Training

To be eligible to provide Services under a Contract with Integral Care, a Successful Applicant is required to, among other things, successfully complete mandatory pre-Services training in 1.) Client Rights, Abuse, Neglect, Exploitation, Client Grievance, 2.) HIPAA/Confidentiality, 3.) Infection Control, 4.) Corporate Compliance, 5.) CPR, and 6.) Standard First Aid. Successful Applicants who receive a Contract must also complete refresher trainings annually. Some pre-Services training and annual refresher training may be completed in class at Integral Care, some may be taken through a third-party vendor, and some may be completed by accessing Integral Care's web-based training. Information on options for completing required pre-Services training, as well as information on any additional training requirements specific to the Service(s) to be considered for inclusion in the Contract, will be sent to each Successful Applicant once the Application has been received and processed.

Integral Care does not reimburse Applicants or Contracted Providers for any costs associated with required pre-Services or annual training. Time spent completing required pre-Services and annual refresher training is not billable to Integral Care.

V: Responsibilities

Local Authority Responsibilities

The Local Authority will ensure provision of service coordination/case management to most Clients and facilitate a Client's selection of service providers, authorize Services, review claims and pay for appropriate authorized services rendered by the service providers in its network. The Local Authority is also responsible for utilization management and quality assurance. The Local Authority ensures that contracted Services addressing client needs are provided as required by HHS and other funders. The Local Authority does not guarantee that any referrals will be made to any service provider within its network of providers. The Local Authority ensures these provisions with an understanding there may be specific responsibilities that differ for certain service providers.

Service Provider Responsibilities

Each Successful Applicant must submit all original documentation reflecting Services provision and will maintain additional secondary records regarding Services rendered to Clients and allow the Local Authority access to such records upon request. Each Successful Applicant is required to comply with all state and federal laws regarding the confidentiality of Clients' records and nondiscrimination. Successful Applicants providing Services will actively assist in the disbursement of Client and advocate satisfaction surveys, and will obtain prior authorization, provide acceptable levels of care, and maintain acceptable levels of liability insurance, and appropriate licenses and accreditations. Each Successful Applicant name, contact information and certain other pertinent information may be used, along with a description of its facilities, care, and Services, in any information distributed by the Local Authority listing its service providers. Successful Applicants must comply with the rules and standards adopted under Section 534.052 of the Texas Health and Safety Code, applicable local, state, and federal laws, rules and regulations, and the applicable contract between the Local Authority and HHS and/or any other funding entity, as applicable.

VI: Instructions for Submission of Applications

To facilitate and ensure an objective review, Applicants must follow the instructions below regarding Application submission. Integral Care reserves the right not to evaluate any Application that is not submitted according to the following instructions.

The following six attachments/links are provided to assist in the Application process:

Attachment A: Service Rate Chart

Attachment B: Key Persons List

Attachment C: Local Authority's Bars to Employment/Contracting

Attachment D: E-Verify Information

Attachment E: Acronyms Glossary

Attachment F: Safe Driving Standard: Poor Driver Guidelines

Applicants must submit the completed Application online via the appropriate form (e.g., Application for Individuals or Application for Organizations). Applications will be processed upon receipt. In the future, other open enrollment periods for various services may be announced to ensure availability of adequate numbers of Services providers to meet the volume of demand for those Services. False statements or information provided by an Applicant may result in disqualification from or termination of enrollment into the network. The Local Authority reserves the right to reject Applications, to waive technicalities, and to accept any advantages deemed beneficial to the Local Authority and the Clients. Each Applicant is responsible for ensuring that documents are submitted completely and within the time frame specified by Integral Care. The Local Authority expressly reserves the right not to evaluate any Application documents that are incomplete or late.

Each Application may be disclosed as provided by the Texas Public Information Act, Chapter 552 of the Texas Government Code, and any other applicable laws, rules and/or regulations. Applicants must clearly identify any claimed trade secrets and confidential information contained in the Application.

VII: Services/Rates

Applicant agrees that, if chosen to receive a Contract, it will accept the fees listed below as payment in full for approved Services contained within the Contract. Credentialing is required for submission of claims, bills, and to receive compensation for Services. Successful Applicants shall ONLY submit a claim or bill or collect compensation from Local Authority for any Services for which it has submitted an Application, been approved, and given a Contract to provide. Applicant agrees that compensation for providing services not covered by its approved Application and Contract will be solely between the Client and the Applicant, and subject to the Contract terms. The Client must be informed in writing of his/her obligation to pay for services not included in Applicant’s Contract before they are provided, and that the Local Authority is not responsible for payment for such services.

Services/Rates Charts

Behavioral Health Services (Adult)	Service Requires a Professional License, Certification, or Registration	Rate	Additional Information
Acute In-patient Mental Health Services	Yes	\$5215.50 per episode of care	Organization Providers Only
Adult Mental Health (AMH) In-home Respite	Yes	\$236.60 per day	Organization Providers Only
AMH- Out-of-Home Respite	Yes	\$147.12 per day	Organization Providers Only
AMH Supervised Living	Yes	\$147.12 per day	Organization Providers Only
AMH Supported Home Living	Yes	\$22.41 per hour	Organization Providers Only
Community Support – Representative Payee	No	\$141.00 per month	Organization Providers Only

Home Health Aide	Yes	\$40.00 per hour	Organization Providers Only
Peer Support Specialist	Yes	\$40.00 per hour	
Psychological Testing and Evaluation	Yes	\$125.00 per hour with a maximum of 5 hours per Client	
Skilled Psychiatric Nursing (RN) - Comprehensive Assessment	Yes	\$130.00 per assessment	Organization Providers Only Rates apply to Services received by uninsured Clients
Skilled Psychiatric Nursing (RN) – Visit	Yes	\$120.00 per visit	Organization Providers Only Rates apply to Services received by uninsured Clients

Child and Family Services Managed Service Organization (CFS Flex Funds, Children’s Partnership, Children Without Placement, CPS Reintegration, Families with Voices, Parenting In Recovery, Travis County Family Drug Treatment Court, Safe Place)	Service Requires a Professional License, Certification, or Registration	Rate	Additional Information
Advocacy	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
After-School Group Supports	No	\$15.00 per Client per hour	

Animal Assisted Therapy – Equine EAGALA Certified	Yes	\$85.00 per hour	
Animal Assisted Therapy – Equine PATH Certified	Yes	\$72.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Animal Assisted Therapy – Pet Therapy	Yes	\$50.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if services are provided in the Client’s home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care
Aquatic Therapy	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client’s home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care
Art Therapy	Yes	\$85.00 per hour	
Audiology	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.

Behavioral Aide	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Behavioral Support/Therapy	Yes	\$75.00 per hour	
Behavioral Technician	Yes	\$40.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Camp, non-accredited	No	\$90.00 per day	
Camp, accredited	Yes	\$9.84 per hour ceiling for ACA Certified camp	Organization Providers Only
Case Management	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Children Without Placement (CWOP) Site-Based Mentoring	No	\$30.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Cognitive Behavioral Therapy, Individual	Yes	\$85.00 per hour	

Cognitive Behavioral Therapy, Group	Yes	\$17.00 per hour per Client up to a maximum of 7 Clients per group	
Counseling, Individual/Family	Yes	\$70.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care
Counseling, Group	Yes	\$17.00 per hour per Client up to a maximum of 7 Client per group	
Crisis Intervention/Support	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Dance/Movement Therapy	Yes	\$85.00 per hour	
Dialectical Behavior Therapy (DBT)	Yes	\$85.00 per hour	

Dietary Services	Yes	\$55.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Eye Movement Desensitization and Reprocessing Therapy (EMDR)	Yes	\$125.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or in the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Employment Assistance	No	\$22.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Life Skills Training	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Massage Therapy	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.

Medication Management	Yes	\$45.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Mentoring, Family	No	\$30.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Mentoring, Individual	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Music Therapy	Yes	\$85.00 per hour	
Nursing (RN)	Yes	\$60.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.

Occupational Therapy	Yes	\$80.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Parent Coach	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Parent Coach, Certified	Yes	\$40.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Parent Coach, Therapeutic	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Physical Therapy	Yes	\$80.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care

Play Therapy	Yes	\$85.00 per hour	
Pro-social Skills Acquisition Group	No	\$22.00 per hour	
Psychological Assessment/Evaluation	Yes	\$125.00 per hour with a maximum of five (5) hours per Client	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Psychological Counseling/Therapy (PhD)	Yes	\$125.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client's home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care
Recreation Therapy	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Respite Level I – Hourly	No	\$13.00 per hour	Must be less than 10 hours in a calendar day. A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.

Respite Level I – Daily	No	\$130.00 per day	Must be ten or more hours in a calendar day. A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Respite Level II – Hourly	No	\$25.00 per hour	Must be less than 10 hours in a calendar day
Speech Therapy	Yes	\$65.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if Services are provided in the Client’s home and/or if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Supported Employment	No	\$22.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Trauma Focused Therapy	Yes	\$85.00 / hour	
Tutoring	No	\$25.00 per hour	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English and the provider is certified as bilingual by Integral Care.
Wraparound Team Meeting	No	\$25.00 per hour or professional rate if licensed	A rate increase of \$5.00 per hour may be available for this Service if the Client requires the Service be provided in a language other than English

			and the provider is certified as bilingual by Integral Care.
Other Evidence-Based Therapy (must specify in application)	Yes	Negotiated rate depending on therapy type and credential	

Child and Family Services (YES Waiver)	Service Requires a Professional License, Certification, or Registration	Rate	Additional Information
Animal Assisted Therapy – Equine (EAGALA Certified)	Yes	\$77.44 per hour	
Animal Assisted Therapy – Equine (PATH Certified)	Yes	\$77.44 per hour	
Animal Assisted Therapy – Pet (Certified)	Yes	\$77.44 per hour	
Art Therapy	Yes	\$77.44 per hour	
Community Living Supports (bachelor’s Level)	No	\$25.00 per hour	
Community Living Supports (master’s Level)	No	\$33.00 per hour	
Employment Assistance	No	\$22.00 per hour	
Family Supports (must be, or have been, the primary caregiver to a child diagnosed	No	\$24.00 per hour	

with a Severe Emotional Disturbance)			
In-Home Respite	No	\$16.00 per hour	
Music Therapy	Yes	\$77.44 per hour	
Non-Medical Transportation	No	Current Integral Care Mileage Rate	Rate cannot exceed \$0.55 per mile
Nutritional Counseling	Yes	\$55.28 per hour	N/A
Out-of-Home Respite: Accredited Full-Day Camp	Yes	Not to exceed \$9.84 per hour	Organization Providers Only
Out-of-Home Respite: DFPS General Residential Operational (GRO) Facility	Yes	\$115.00 per day	Organization Providers Only
Out-of-Home Respite: DFPS Residential Child Care Child Placing Agency	Yes	\$67.98 per day	Organization Providers Only
Out-of-Home Respite: DFPS Residential Child Care – Foster Family	Yes	\$88.62 per day	Organization Providers Only
Out-of-Home Respite: Licensed Childcare Center	Yes	\$5.32 per hour (ages 3-5); \$5.17 per hour (ages 6 and older)	Organization Providers Only
Out-of-Home Respite: Licensed Childcare Center (TRSP Certified)	Yes	\$5.61 per hour (ages 3-5); \$5.54 per hour (ages 6 and older)	Organization Providers Only

Out-of-Home Respite: Licensed Childcare Home	Yes	\$4.90 per hour (ages 3-5); \$4.86 per hour (ages 6 and older)	
Out-of-Home Respite: Licensed Childcare Home (TRSP Certified)	Yes	\$5.17 per hour (ages 3-5); \$5.62 per hour (ages 6 and older)	
Out-of-Home Respite: Registered Childcare Home	Yes	\$4.75 per hour (ages 3-5); \$3.83 per hour (ages 6 and older)	
Out-of-Home Respite: Registered Childcare Home (TRSP Certified)	Yes	\$4.99 per hour (ages 3-5); \$4.08 per hour (ages 6 and older)	
Paraprofessional Services	No	\$24.00 per hour	
Recreation Therapy	Yes	\$77.44 per hour	
Supported Employment	No	\$22.00 per hour	
Supported Family Based Alternatives – Child Placement Agency	Yes	\$69.25 per day	Organization Providers Only
Supported Family Based Alternatives – Foster Family	Yes	\$67.98 per day	Organization Providers Only

Intellectual and Developmental Disabilities (IDD) Services	Service Requires a Professional License, Certification, or Registration	Rate	Additional Information
Audiology	Yes	\$50.00 per hour	
Behavior Support/Therapy	Yes	\$75.00 per hour	
Behavior Technician	Yes	\$40.00 per hour	
Community Support (CFC PAS/HAB)	No	\$16.00 per hour	
Community Support – Bill Payer	No	\$81.00 per month	Organization Providers Only
Community Support – Representative Payee	No	\$141.00 per month	Organization Providers Only
Community Support – Representative Payee and Bill Payer Combination	No	\$175.00 per month	Organization Providers Only
Dental Services	Yes	Maximum of \$1000.00 per Client per Individual Plan of Care year	
Determination of Intellectual Disability (DID) Assessment	Yes	\$500.00 per assessment	
Dietary Services	Yes	\$55.00 per hour	
Individualized Skills and Socialization (ISS) Onsite	Yes	\$5.89 per hour thru \$22.43 per hour depending on Client's LON	Organization Providers Only

Individualized Skills and Socialization (ISS) Offsite	Yes	\$8.51 per hour thru \$22.43 per hour depending on Client's LON and the Enhanced Staffing Level required	Organization Providers Only
Occupational Therapy	Yes	\$70.00 per hour	
Physical Therapy	Yes	\$75.00 per hour	
Respite, Daily	No	\$8.50 per hour	Must be 10 or less hours in a calendar day
Respite, Hourly	No	\$85.00 per day	Must be greater than 10 hours in a Calendar day
Speech Therapy	Yes	\$75.00 per hour	
TxHmL In-home Respite	No	\$8.50 per hour	
TxHmL Transportation	No	\$16.00 per hour	

Substance Use Disorder Services (SAMSO)	Service Requires a Professional License, Certification, or Registration	Rate	Additional Information
Acudetox	Yes	\$25.00 per treatment	
Aftercare Recovery Services	Yes	\$19.00 per Client, per group	

ASAM Level 2.1 Intensive Outpatient Services	Yes	\$119.00 - \$225.00 per day	Organization Providers Only Minimum of 3 days per calendar week.
ASAM Level 3.1 Low Intensity Residential	Yes	\$200.00 per day	Organization Providers Only
ASAM Level 3.1 Low Intensity Residential w/child	Yes	\$250.00 per day	Organization Providers Only
ASAM Level 3.5 High Intensity Residential	Yes	\$250.00 per day	Organization Providers Only
ASAM Level 3.5 High Intensity Residential w/child	Yes	\$300.00 per day	Organization Providers Only
ASAM Level 3.7 Medically Monitored Detox	Yes	\$350.00 per day	Organization Providers Only
ASAM Level 4.0 Medically Managed Intensive Patient Detox	Yes	\$757.65 per day	Organization Providers Only
Diagnostic Assessment (no medical)	Yes	\$48.00 per assessment	
Diagnostic Assessment (with medical)	Yes	\$48.00 per assessment	
Medication Assisted Therapy	Yes	\$17.00 per day for methadone bundled treatment; \$24.00 per day for buprenorphine bundled treatment.	Organization Providers Only
Observation Services	Yes	\$225.00 per day	Organization Providers Only

Other Adjunctive Therapies	Yes	\$15.00-\$65.00 per hour or per treatment depending on therapy modality	
Peer Recovery Support/Self-Help, Individual	Yes	\$25.00 per hour	
Peer Recovery Support/Self-Help, Group	Yes	\$25.00 per hr. per group	
Preventative Medicine Group Counseling	Yes	\$19.00 per Client per hour	
Psychotherapy, Individual (53+ minutes)	Yes	\$51.00 per session	
Psychotherapy, Group	Yes	\$19.00 per Client per hour	
Supported Transitional Housing	No	\$31.00 per day	
Supported Transitional Housing w/child	No	\$60.00 per day	

Attachment A: Key Persons List

NAME	TITLE	BUSINESS ADDRESS
Ruth Ahearn	Practice Administrator– Housing and Health Care for the Homeless Initiatives	3000 Oak Springs Dr., Austin, TX 78702
Rene Alli	Senior Accountant	1430 Collier St., Austin, TX 78704
Aurora Amador	Interim Practice Administrator	6600 E Ben White Blvd., Austin, TX 78741
Anna Arage	Deputy Chief Financial Officer	1430 Collier St., Austin, TX 78704
Russell Bach, MD	Associate Medical Director	5015 S. IH-35, Austin, TX 78744
Mesha Barnes	Executive Manager	1430 Collier St., Austin, TX 78704
Marlene Buchanan	Director of Systems of Care	1430 Collier St., Austin, TX 78704
Barbara Buie	Associate Director of Human Resources	1430 Collier St., Austin, TX 78704
Andrea Bullock	Business Manager	5225 N. Lamar Blvd., Austin, TX 78751
Sherry Blyth	Director of Practice Management	1430 Collier St., Austin, TX 78704
Lesa Brown-Valades	Associate Director of Utilization Management	1700 S. Lamar Blvd., Austin, TX 78704
Brian Callanan	Facilities Manager	1430 Collier St., Austin, TX 78704
Kathleen Casey	Director of Clinical Innovation and Development	1430 Collier St., Austin, TX 78704
Patricia Corrigan-Strickland	Director of Pharmacy	5015 S. IH-35, Austin, TX 78744
Jodie Eldridge	Director of Resource Development	1700 S. Lamar Blvd., Ste. 230 Austin, TX 78704
Laura Evanoff	Practice Manager	3000 Oak Springs Dr., Austin, TX 78702
Stephanie Flores	Director of OneData	1430 Collier St., Austin, TX 78704
David L. Evans	Chief Executive Officer	1430 Collier St., Austin, TX 78704
Rodney Guinn	Director of Human Resources	1430 Collier St., Austin, TX 78704
Brooke Hammond	Director of Operations	1430 Collier St., Austin, TX 78704
Dawn Handley	Chief Operations Officer	1430 Collier St., Austin, TX 78704
Aleisha Hernandez	Director of Learning and Development	1430 Collier St., Austin, TX 78704
Kali Holyfield	Practice Manager – Housing Administration and ACT	3000 Oak Springs Dr., Austin, TX 78702
Nancy Jones	Credentialing Coordinator	1430 Collier St., Austin, TX 78704
Matthew Kinman	Facilities Manager	1430 Collier St., Austin, TX 78704
Sarah Kuykendall	IDD Practice Manager	5225 N. Lamar Blvd., Austin, TX 78751
Lisa Ott Laky	General Counsel	1430 Collier St., Austin, TX 78704
Ann Lemelle	Ombudsman	1430 Collier St., Austin, TX 78704
Louise F. Lynch	Provider Network & Authority	1430 Collier St., Austin, TX 78704

	Officer	
Betsy Messelt	Relief Financial Analyst	1430 Collier St., Austin, TX 78704
Jacqueline Mosley	Director of Medical Analytics	1430 Collier St., Austin, TX 78704
Anne Nagelkirk	Chief Strategy Officer	1700 S. Lamar Blvd., Ste. 230 Austin, TX 78704
Ziyad Nuwayhid, MD	Chief Medical Officer	1430 Collier St., Austin, TX 78704
Melody Palmer-Arizola	Practice Administrator	1430 Collier St., Austin, TX 78704
Hans Riedel	Director of Facilities	1430 Collier St., Austin, TX 78704
Michelle Riffle	Budget Analyst	1430 Collier St., Austin, TX 78704
Scott Ruff	Chief Technology Officer	1430 Collier St., Austin, TX 78704
Emilio Salinas	Health Informatics Coordinator	1430 Collier St., Austin, TX 78704
Erika Swanner	Fundraising Manager	1700 S. Lamar Blvd., Ste. 230 Austin, TX 78704
Della M. Thompson	Director of Budget and Financial Analysis	1430 Collier St., Austin, TX 78704
Melody Visser	Quality Mgmt. Program Mgr.	1430 Collier St., Austin, TX 78704
Mark Watson	Accounting Services Director	1430 Collier St., Austin, TX 78704
David Weden	Chief Administrative Officer/Chief Financial Officer	1430 Collier St., Austin, TX 78704
Teresa Williams	Director of Clinical Services	1430 Collier St., Austin, TX 78704
Ken Winston	Director of Practice Management	5225 N. Lamar Blvd., Austin, TX 78751
Trish Young Brown	Board Chair	P.O. Box 3548, Austin, TX 78764-3548
Emmitt Hayes	Board Vice Chair	P.O. Box 3548, Austin, TX 78764-3548
Deborah Smith	Board Secretary/Treasurer	P.O. Box 3548, Austin, TX 78764-3548
H. Ed Calahan	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Sally Hernandez	Ex-Officio Board Member	P.O. Box 3548, Austin, TX 78764-3548
Hal Katz	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Sarah Churchill Llamas	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Ann Kitchen	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Luanne Southern	Board Member	P.O. Box 3548, Austin, TX 78764-3548
Guadalupe Zamora, MD	Board Member	P.O. Box 3548, Austin, TX 78764-3548

Attachment B: Bars to Employment/Contracting

The names of all Integral Care prospective employees and contract providers are cleared through a pre-employment/contracting criminal history and registry clearance. The clearance will search data from the Texas Department of Public Safety, Crime Records Division Criminal History Search, the U.S. Department of Health and Human Services Office of the Inspector General (OIG) List of Excluded Individuals, Texas Health and Human Services, OIG Exclusions List, the DADS Nurse Aide Registry and Employee Misconduct Registry, and the DSHS Client Abuse and Neglect Reporting System (“CANRS”). Additionally, a Federal Bureau of Investigation (FBI) fingerprint clearance is conducted for those individuals who have resided outside the state of Texas within the two years immediately prior to the Application date or whose services will be funded through the Child and Family Services System of Care. A conviction for any of the offenses listed below is a bar to employment with and to providing services under a Contract with Local Authority:

(a) A person for whom the facility or the individual employer is entitled to obtain criminal history record information may not be employed in a facility or by an individual employer if the person has been convicted of an offense listed in this subsection:

- (1) an offense under Chapter 19, Penal Code (criminal homicide);
- (2) an offense under Chapter 20, Penal Code (kidnapping and unlawful restraint);
- (3) an offense under Section 21.02, Penal Code (continuous sexual abuse of young child or children), Section 21.11, Penal Code (indecent with a child);
- (4) an offense under Section 22.011, Penal Code (sexual assault);
- (5) an offense under Section 22.02, Penal Code (aggravated assault);
- (6) an offense under Section 22.04, Penal Code (injury to a child, elderly individual, or disabled individual);
- (7) an offense under Section 22.041, Penal Code (abandoning or endangering child);
- (8) an offense under Section 22.08, Penal Code (aiding suicide);
- (9) an offense under Section 25.031, Penal Code (agreement to abduct from custody);
- (10) an offense under Section 25.08, Penal Code (sale or purchase of a child);
- (11) an offense under Section 28.02, Penal Code (arson);
- (12) an offense under Section 29.02, Penal Code (robbery);
- (13) an offense under Section 29.03, Penal Code (aggravated robbery);
- (14) an offense under Section 21.08, Penal Code (indecent exposure);
- (15) an offense under Section 21.12, Penal Code (improper relationship between educator and student);

- (16) an offense under Section 21.15, Penal Code (improper photography or visual recording);
- (17) an offense under Section 22.05, Penal Code (deadly conduct);
- (18) an offense under Section 22.021, Penal Code (aggravated sexual assault);
- (19) an offense under Section 22.07, Penal Code (terroristic threat);
- (20) an offense under Section 33.021, Penal Code (online solicitation of a minor);
- (21) an offense under Section 34.02, Penal Code (money laundering);
- (22) an offense under Section 35A.02, Penal Code (Medicaid fraud);
- (23) an offense under Section 36.06, Penal Code (obstruction or retaliation);
- (24) an offense under Section 42.09, Penal Code (cruelty to livestock animals) or under Section 42.092, Penal Code (cruelty to nonlivestock animals); or
- (25) a conviction under the laws of another state, federal law, or the Uniform Code of Military Justice for an offense containing elements that are substantially similar to the elements of an offense listed under this subsection.

(b) A person may not be employed in a position the duties of which involve direct contact with a client in a facility or may not be employed by an individual employer before the fifth anniversary of the date the person is convicted of:

- (1) an offense under Section 22.01, Penal Code (assault), that is punishable as a Class A misdemeanor or as a felony;
- (2) an offense under Section 30.02, Penal Code (burglary);
- (3) an offense under Chapter 31, Penal Code (theft), that is punishable as a felony;
- (4) an offense under Section 32.45, Penal Code (misapplication of fiduciary property or property of a financial institution), that is punishable as a Class A misdemeanor or a felony;
- (5) an offense under Section 32.46, Penal Code (securing execution of a document by deception), that is punishable as a Class A misdemeanor or a felony;
- (6) an offense under Section 37.12, Penal Code (false identification as peace officer); or
- (7) an offense under Section 42.01(a)(7), (8), or (9), Penal Code (disorderly conduct).

In addition, Integral Care will not enter into a Contract with an Applicant that:

1. Has been convicted of other types of criminal offenses that may be considered a contraindication to contracting with Local Authority, in Local Authority's sole discretion;

2. Is listed as “revoked” in the Nurse Aide Registry;
3. Is listed as “unemployable” in the Employee Misconduct Registry; or
4. Is listed as having a confirmed finding with CANRS.

No applicant will be contracted, or allowed to provide contracted services, if the application is falsified in any way. Falsification of the application for contracting, or provision of contracted services, is grounds for contract termination.

Attachment C: E-Verify

E-verify is an Internet-based system that allows businesses to determine the eligibility of individuals to work in the United States. Integral Care requires proof of US citizenship and/or other authorization required by law to legally work in the United States. Organizational applicants are required to submit I-9 verification information through the E-verify system on each organizational group member applying for credentialing under the contract. Individuals applying for contracting will be required to show original I-9 documents and sign the I-9 form in person at Integral Care. For a list of acceptable I-9 documents go to: <https://www.uscis.gov/i-9-central/acceptable-documents>. Integral Care will provide the Social Security Administration (SSA) and, if necessary, the Department of Homeland Security (DHS), with information from each prospective individual contractor’s Form I-9 to confirm work authorization through the E-verify System.

Attachment D: Acronyms Glossary

LIDDA	Local Intellectual and Developmental Disabilities Authority
LMHA	Local Mental Health Authority
CANRS	Client Abuse and Neglect Reporting System
DADS	Department of Aging and Disabilities Services
DARS	Department of Assistive and Rehabilitative Services
DSHS	Department of State Health Services
HHSC	Health and Human Services Commission
IDD	Intellectual and Developmental Disabilities
RFA	Request for Application
YES	Youth Empowerment Services
YFAC	Youth and Family Assessment Center

Attachment E: Safe Driving Standard – Poor Driver

Guidelines

These guidelines apply to any Successful Applicant who will drive an automobile that transports Clients as part of any Services under a Contract with Integral Care.

If any Successful Applicant has four (4) or more points based on this list, they CANNOT TRANSPORT CLIENTS.

Listed below are guidelines that the Texas Council Risk Management Fund, which provides liability insurance for Integral Care, follows to determine whether someone is a “poor driver” from review of the motor vehicle record or driver’s record from the Texas Department of Public Safety (“MVR”). Integral Care follows these guidelines for Successful Applicants who will drive an automobile that transports Clients, whether as part of or incidental to the Contract services.

Based on a point system, a driver with four (4) or more points (as indicated below) is considered a “poor driver.” Please note that if a driver can provide an accident report clearly showing that the driver was not at fault for an accident violation, two points will not be assessed. Applicants who intend to provide services through the Applicant’s employees (“Organizations”) need to request each such employee’s

driver record from the Texas Department of Public Safety and review those records against the guidelines above. Applicants who are not Organizations must request their own Texas DPS driver’s record and submit a copy to Integral Care’s Credentialing Department. Here are the guidelines used to determine a “poor driver”.

Guidelines – Based on Citations During the Previous Three (3) Years

At-fault accident	2 points
Moving violation	1 point
No <i>Motor Vehicle Insurance</i> violation	2 points
Driving while intoxicated (DWI)	4 points
Driving under the influence (DUI)	4 points
Incidents involving BOTH an at-fault accident AND a moving violation	2 points
Incidents involving two or more moving violations on the same day	1 point
Incidents involving a <i>No Motor Vehicle Insurance</i> violation and a moving violation on the same day	2 points
Incidents involving BOTH an at-fault accident AND a <i>No Motor Vehicle Insurance</i> Violation	4 points
Drug Offense	4 points
All MVRs that come back with a driver’s license status of EXPIRED, DENIED, CANCELLED, SUSPENDED, or REVOKED	Automatic Exclusion

For online drive record info from the Texas Department of Public Safety contact:

<http://www.texasonline.state.tx.us/NASApp/txdps/TXDPSLicenseeManager>