

## Resolution of Concerns

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**If you have a suggestion or concern about Integral Care's services or believe your rights have been violated, please contact any of the following:**

**Ann Lemelle, Integral Care Ombudsman**

(512) 440-4086

P.O. Box 3548, Austin, TX 78764-3564

**DADS Consumer Rights**

(800) 458-9858

P.O. Box 149030, Austin, TX 78714-9030

**Texas Health and Human Services Commission**

**Office of Consumer Services & Rights**

**Protection**

(800) 252-8154

P.O. Box 12688, Austin, TX 78711-2668

**Texas Abuse, Neglect and Exploitation Hotline**

(800) 252-5400

**Disability Rights Texas, Inc.**

(512) 454-4816 or (800) 223-4206

**The Joint Commission**

(800) 994-6610

[complaint@jointcommision.org](mailto:complaint@jointcommision.org)

**Complaints Concerning the Practice of Pharmacy may be filed with the Texas Board of Pharmacy**

(512) 305-8000 or (800) 821-3205

William P. Hobby Building Tower 3, Suite 600

333 Guadalupe Street | Austin, TX 78701

[www.pharmacy.texas.gov](http://www.pharmacy.texas.gov)