



## PLANNING & OPERATIONS COMMITTEE MINUTES

**DATE:** Tuesday, May 17, 2022  
**TIME:** 5:30 PM  
**PLACE:** 1430 Collier Street – Board Room  
Austin, TX 78704

**MEMBERS PRESENT:** Dr. Guadalupe Zamora, Ed Calahan & Emmitt Hayes

**MEMBERS ABSENT:** None

**OTHER BOARD MEMBERS PRESENT:** None

**Integral Care staff were present**

Chair, Dr. Guadalupe Zamora called the meeting to order at 5:30 p.m.

### **CITIZENS' COMMENTS**

None.

### **APPROVAL OF MINUTES**

The minutes of the March 22, 2022 meeting stand approved as submitted.

**RECOMMENDATION TO APPROVE REVISED QUALITY MANAGEMENT PROGRAM PLAN (GOAL 3)** Louise Lynch provided the Committee with information on the QMPP. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

**RECOMMENDATION TO APPROVE, IF AWARDED, CLINICAL HIGH RISK-PSYCHOSIS (CHR-P), SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES GRANT (SAMHSA) (GOAL 2)** Juliana Guirguis provided the Committee with information on the grant which will be funded by SAMHSA. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

**INFORMATION ITEM: NATIONAL STANDARDS FOR CULTURALLY AND LINGUISTICALLY APPROPRIATE SERVICES (CLAS) FY22 2ND QTR. (GOALS 1-3)** Louise Lynch and George Muldrow provided the Committee with background information regarding CLAS. Ms. Lynch and Mr. Muldrow touched on the Context of Trends in Health Care, Governance, Leadership and Workforce.

**INFORMATION ITEM: NATIONAL COMMITTEE FOR QUALITY ASSURANCE'S CLOSING CONFERENCE WITH INTEGRAL CARE IDD SERVICES MARCH 7, 2022 (GOAL 3)** Amber Jones and Sarah Kuykendall provided the committee with an update on the NCQA Closing Conference.

**NEW BUSINESS**

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

*Recommendation to Approve Revised Quality Management Program Plan (Goal 3)*

*Recommendation to Approve, if Awarded, Clinical High Risk-Psychosis (CHR-P), Substance Abuse and Mental Health Services Grant (SAMHSA) (Goal 2)*

Non-Consent:

None.

The June Planning & Operations Meeting will be canceled in June due to the Texas Council Conference.

**CITIZENS' COMMENTS**

None.

**ADJOURNED**

The meeting adjourned at 6:43 p.m.



Dr. Guadalupe Zamora



Kendra Drake, Recording Secretary

July 19, 2022

Date