



**NAME:** PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC)

**MEETING DATE:** FEBRUARY 10, 2022

**MEETING LOCATION:** VIRTUAL TEAMS MEETING

**PREPARED BY:** IRIS VANOVER, PNAC RECORDING SECRETARY

**MEETING MINUTES**

Item	Agenda Item	Discussion	Discussion Leader	Action
•	<b>Call to Order</b>	Lori Wilson called the meeting to order at 12:00PM.	Lori Wilson	None
•	<b>Review of Minutes &amp; Announcements</b>	<p><b>MEETING MINUTES</b>            Marva Overton made a motion to approve the January 13, 2022 PNAC meeting minutes.</p> <p>Lori Wilson seconded. All were in favor.</p> <p>The meeting minutes stand approved as written.</p> <p><b>ANNOUNCEMENTS</b>            Louise Lynch welcomed Ann Lemelle, the new Integral Care Ombudsman.</p>	Lori Wilson	None
•	<b>Unfinished Business</b>	<p><b>PNAC Focus Group Dates</b>            Monday January 31: 5:30 – 6:30 pm            Wed. Feb. 2<sup>nd</sup> from 4:30 – 5:30 pm            Thurs. Feb. 3<sup>rd</sup> from 12 – 1</p>	Lori Wilson	None
•	<b>Crisis Counseling Program (CCP) Extension</b>	<p>Ashlyn Parks presented the Crisis Counseling Program (CCP) Extension.</p> <p>Division: Crisis Services, Justice Initiatives, and Specialty Substance Use Treatment</p> <ul style="list-style-type: none"> <li>Funder: Travis County (ARPA)</li> </ul>	Ashlyn Parks	None

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		<ul style="list-style-type: none"> <li>Length of Extension: 60 days</li> <li>Total Funds: \$25,000</li> <li>Renewal Possible: Yes</li> <li>Location: Remote</li> <li>Existing Staff: 2.5 FTE</li> </ul>		
•	<b>ACTION Item:</b> <b>Select PNAC Report Volunteer to the Board of Trustees Committee, February 24, 2022 at 5:00PM</b>	Sonia Hartman volunteered to report on the PNAC Quarterly Report at the February Board of Trustees Committee.	Lori Wilson	None
•	<b>Authority Services Focus:</b>  <b>Client Satisfaction &amp; Concerns</b>	<p>The presentation included the following:</p> <ul style="list-style-type: none"> <li>Ombudsman's Functions</li> <li>Quality Experience</li> <li>2021 Resolutions of Client Issues</li> <li>Increased of Surveys</li> <li>Opportunities for FY22</li> </ul> <p>PNAC engaged in feedback. Discussion followed.</p>	Melody Moscal	None
•	<b>PNAC Responsibilities and Feedback</b>	Louise Lynch provided a detailed discussion of the PNAC Responsibilities and Feedback.	Louise Lynch	None
•	<b>Board Staff Ad Hoc Committee on Racial Equity Update</b>	<p>Emmitt Hayes, Liaison to PNAC and Board Member &amp; Louise F. Lynch updated the PNAC on the Board/Staff Ad Hoc Committee on Racial Equity.</p> <p>PNAC members engaged in feedback. Discussion followed.</p>	Emmitt Hayes, Member, Integral Care Board of Trustees & Louise Lynch	Monthly updates
•	<b>Board Recommendations</b>	There were no recommendations for the Board of Trustees (BOT) this month.	Lori Wilson	None
•	<b>Agenda Items for future meetings</b>	None	Lori Wilson	None

Item #                      Item    DISCUSSION    Discussion Leader                      Action

Item	Agenda Item	Discussion	Discussion Leader	Action
•	Citizens' Comments	None	Lori Wilson	None
•	Adjourn	Meeting adjourned at 1:31PM		