



PLANNING & OPERATIONS COMMITTEE MINUTES

DATE: Tuesday, July 20, 2021
TIME: 5:30 PM
PLACE: 1430 Collier Street – Via TEAMS
Austin, TX 78704

MEMBERS PRESENT: Dr. Guadalupe Zamora, Emmitt Hayes & Ed Calahan

MEMBERS ABSENT: Dr. David Springer

OTHER BOARD MEMBERS PRESENT: None

Integral Care staff were present

Chair, Dr. Guadalupe Zamora called the meeting to order at 5:30 p.m.

CITIZENS' COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the June 15, 2021 meeting stand approved as submitted.

RECOMMENDATION TO CONTRACT WITH LONE STAR CIRCLE OF CARE FOR PRIMARY CARE SERVICES (GOAL 2) Marlene Buchanan provided the Committee with information on the contract which would provide primary health care to all individuals regardless of insurance status or ability to pay. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

RECOMMENDATION TO ACCEPT, IF AWARDED, THE COMMUNITY DIVERSION COORDINATOR GRANT APPLICATION: TEXAS JUDICIAL COMMISSION ON MENTAL HEALTH (GOALS 2 & 3) Sherry Blyth provided the Committee with information on the grant which will Cross System Coordination and Continuity of Care Planning. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

INFORMATION ITEM: NATIONAL STANDARDS FOR CULTURALLY AND LINGUISTICALLY APPROPRIATE SERVICES (CLAS) FY 21 (GOALS 1-3) Louise Lynch and Keisha Martinez provided the Committee with background information regarding CLAS. Ms. Lynch & Ms. Martinez touched on the Context of Trends in Health Care, Governance, Leadership and Workforce.

INFORMATION ITEM: CALL CENTER PLAN OF IMPROVEMENT (GOAL 2) Teresa Williams provided the Committee with an update on Call Center data.

DISCUSSION ITEM: CHIEF OPERATIONS OFFICER REPORT (GOALS 1-3) Kim Macakiage and Marc Olivares provided the Committee with an update on Value-Based Care.

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

Recommendation to Contract with Lone Star Circle of Care for Primary Care Services (Goal 2)

*Recommendation to Accept, if Awarded, the Community Diversion Coordinator Grant Application:
Texas Judicial Commission on Mental Health (Goals 2 & 3)*

Non-Consent:

None.

Information Item:

Discussion Item: Chief Operations Officer Report (Goals 1-3)


- *Value-Based Care Update*

CITIZENS' COMMENTS

None.

ADJOURNED

The meeting adjourned at 6:28 p.m.



Guadalupe Zamora



Kendra Drake, Recording Secretary

August 17, 2021

Date