



PLANNING & OPERATIONS COMMITTEE MEETING

To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.

DATE: Tuesday, July 20, 2021
TIME: 5:30 PM
PLACE: Via TEAMS
(833) 720-0754
Conference ID: 137 093 943#

AGENDA

- I. Citizens' Comments** (Presentations are limited to 3 minutes)
- II. Approval of Minutes from June 15, 2021 Planning & Operations Meeting** (pgs. 2-3)
- III. Recommendation to Contract with Lone Star Circle of Care for Primary Care Services (Goal 2)**
(Buchanan, pgs. 5-10)
- IV. Recommendation to Accept, if Awarded, the Community Diversion Coordinator Grant Application: Texas Judicial Commission on Mental Health (Goals 2 & 3)** (Blyth, pgs. 11-14)
- V. Information Item: National Standards for Culturally and Linguistically Appropriate Services (CLAS) FY 21 (Goal 1-3)** (Lynch, pgs. 15-25)
- VI. Information Item: Call Center Plan of Improvement (Goal 2)** (Williams, pgs. 26-29)
- VII. Discussion Item: Chief Operations Officer Report (Goals 1-3)** (Handley, pgs. 29-36)
 - **Value-Based Care Update** (Macakiage, Olivares)
- VIII. New Business**
 - Identify Consent/Non-Consent Agenda Items
- IX. Citizens' Comments** (Presentations are limited to 3 minutes)
- X. Adjournment**

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Note: The full packet is available on LiveBinders at: <https://www.livebinders.com/b/2823514>
(Under the heading "Planning & Operations Committee")