



PLANNING & OPERATIONS COMMITTEE MINUTES

DATE: Tuesday, October 20, 2020
TIME: 5:30 PM
PLACE: 1430 Collier Street – Via TEAMS
Austin, TX 78704

MEMBERS PRESENT: Dr. Guadalupe Zamora, Emmitt Hayes, Ed Calahan and Dr. David Springer

MEMBERS ABSENT: None

OTHER BOARD MEMBERS PRESENT: None

Integral Care staff were present

Chair, Dr. Guadalupe Zamora called the meeting to order at 5:30 p.m.

CITIZENS' COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the August 18, 2020 meeting stand approved as submitted.

RECOMMENDATION TO APPROVE REVISED QUALITY MANAGEMENT PROGRAM PLAN (QMPP) (GOAL 3) Louise Lynch provided information on proposed changes and improvements to the plan. Discussion ensued. Emmitt Hayes called for a motion to recommend to the Board the approval of proposed recommendation. Ed Calahan second. All in favor. Motion carried. *This item will be added to the consent agenda.*

INFORMATION ITEM: INTEGRAL CARE'S LATERAL JUSTICE GROUP (GOAL 1) Laura Wilson and Elizabeth Baker provided background information on the group which will address the intersection of criminal justice and behavioral health. Discussion ensued.

INFORMATION ITEM: EXCEPTIONAL ITEM (EI) 22, OUTPATIENT MENTAL HEALTH SERVICES FOR PEOPLE WITH IDD – PILOT PROJECT (GOAL 1) Sarah Kuykendall and Ken Winston provided the Committee with information regarding HHSC appropriating monies for the pilot. Discussion ensued.

INFORMATION ITEM: HOMELESSNESS OUTREACH STREET TEAM (HOST) UPDATE (GOAL 1) Darilynn Cardona-Beiler provided the Committee with background information on HOST and provided an update on FY21 Budget Allocation. Discussion ensued.

INFORMATION ITEM: EXPANDED MOBILE CRISIS OUTREACH TEAM (EMCOT) EXPANSION (GOAL 2) Marisa Aguilar and Laura Wilson Slocum provided the Committee with background information on EMCOT and provided an update on FY21 Budget Allocation. Discussion ensued.

INFORMATION ITEM: AUTHORITY SERVICES FOCUS: CLIENT, STAFF SATISFACTION AND CONCERNS (GOAL 3) Phyllis Wolf and Melody Moscal provided the Committee with survey data.

INFORMATION ITEM: AUTHORITY SERVICES REPORT: HHSC PERFORMANCE MEASURES FOR FY 2020 (GOAL 1) Louise Lynch provided information on AMH and CMH targets and discussed action plan. Discussion ensued.

DISCUSSION ITEM: CHIEF OPERATIONS OFFICER (COO) REPORT Marisa Aguilar and Brittany Whittington provided the Committee with information on the Crisis Call Diversion Program. Discussion ensued.

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

Recommendation to Approve Revised Quality Management Program Plan (QMPP)

Non-Consent:

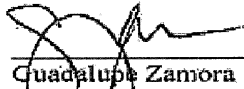
None

CITIZENS' COMMENTS

None.

ADJOURNED

The meeting adjourned at 7:24 p.m.



Guadalupe Zamora



Kendra Green, Recording Secretary

December 1, 2020
Date