

PLANNING & OPERATIONS COMMITTEE MINUTES

DATE:

Tuesday, May 18, 2021

TIME:

5:30 PM

PLACE:

1430 Collier Street - Via TEAMS

Austin, TX 78704

MEMBERS PRESENT:

Dr. Guadalupe Zamora, Emmitt Hayes & Ed Calahan

MEMBERS ABSENT:

Dr. David Springer

OTHER BOARD MEMBERS PRESENT:

None

Integral Care staff were present

Chair, Dr. Guadalupe Zamora called the meeting to order at 5:30 p.m.

CITIZENS' COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the April 20, 2021 meeting stand approved as submitted.

RECOMMENDATION TO ACCEPT, IF AWARDED, THE RA1SE EXPANSION, TEXAS HEALTH AND HUMAN SERVICE COMMISSION GRANT (GOALS 2 & 3) Laura Wilson-Slocum and Julie Guirguis provided the Committee with information on the grant funded by HHSC through SAMHSA. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. This item will be added to the consent agenda.

RECOMMENDATION TO ACCEPT THE AWARD FROM AUSTIN PUBLIC HEALTH, RFA-001-SUBSTANCE MISUSE SERVICES - 2021-NPS (GOALS 2 & 3) Catherine Conte provided the Committee with information on the program which will be a collaboration between Integral Care and the Sobering Center. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. This item will be added to the consent agenda.

RECOMMENDATION TO APPROVE. IF AWARDED. THE FEDERAL COMMUNICATIONS COMMISSION (FCC) GRANT APPLICATION FOR CLIENT CONNECTED DEVICES (GOALS 2 & 3) Sunila Levi provided the Committee with an update on the Grant application. Discussion ensued. Emmitt Hayes called for a motion to recommend to the Board the approval of proposed recommendation. Ed Calahan second. All in favor. Motion carried. This item will be added to the consent agenda.

INFORMATION ITEM: JOINT COMMISSION ACCREDITATION SURVEY FOR BEHAVIORAL HEALTH (GOAL 2) Louise Lynch provided the Committee with an update on Integral Care's survey experience.

<u>INFORMATION ITEM: CALL CENTER PLAN OF IMPROVEMENT (GOAL 2)</u> Teresa Williams provided the Committee with an update on Call Center data. Discussion ensued.

DISCUSSION ITEM: CHIEF OPERATIONS OFFICER REPORT (GOALS 1-3) Marlene Buchanan provided the Committee with a Return to Clinic.

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

Recommendation to Accept, if Awarded, the RAISE Expansion, Texas Health and Human Service Commission Grant (Goals 2 & 3)

Recommendation to Accept the Award from Austin Public Health, RFA-001-Substance Misuse Services - 2021-NPS (Goals 2 & 3)

Recommendation to Approve, if Awarded, the Federal Communications Commission (FCC) Grant Application for Client Connected Devices (Goals 2 & 3)

Non-Consent:

None

CITIZENS' COMMENTS

None.

ADJOURNED

The meeting adjourned at 6:23 p.m.

Quadalube Zamora

June 15, 2021

Date