**Consumer Council Committee**

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| 12:00PM | January 26, 2021 | TEAMS Virtual Meeting |

**Timekeeper: Dr. Monica Beckford**

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| **Agenda Items** | **Time** | **Facilitator** |
|  | Welcome and Introductions  | 12:00PM | Chris Botello |
|  | Announcements  | 12:00 – 12:05 | All |
|  | Call Center and Hotline Update | 12:05 – 12:20 | Teresa Williams |
|  | PES Substance Use Integration | 12:20 – 12:35 | Catherine Conte |
|  | Board/Staff Ad hoc Committee Update on Racial Equality | 12:35 – 12:50 | Louise Lynch |
|  | COVID-19 Updates | 12:50 – 1:05 | Jacqueline Mosley  |
|  | Unfinished Business | 1:05 – 1:10 | All |
|  | Agenda Items for Next Quarter, Assign Facilitator & Timekeeper | 1:10 – 1:25 | Chris Botello |
|  | Adjourn- Next Quarterly Meeting: April 27, 2021  | 1:25 – 1:30PM | Chris Botello |