



PLANNING & OPERATIONS COMMITTEE MINUTES

DATE: Tuesday, January 19, 2021
TIME: 5:30 PM
PLACE: 1430 Collier Street – Via TEAMS
Austin, TX 78704

MEMBERS PRESENT: Dr. Guadalupe Zamora, Emmitt Hayes and Ed Calahan

MEMBERS ABSENT: Dr. David Springer

OTHER BOARD MEMBERS PRESENT: None

Integral Care staff were present

Chair, Dr. Guadalupe Zamora called the meeting to order at 5:31 p.m.

CITIZENS' COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the December 1, 2020 meeting stand approved as submitted.

RECOMMENDATION TO APPROVE, IF AWARDED, THE FCC CONNECTED CARE GRANT (GOAL 3) David Weden provided the Committee with information on the grant which will provide a platform for ongoing virtual care and telehealth services. Discussion ensued. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

RECOMMENDATION TO APPROVE PLANNING NETWORK ADVISORY COMMITTEE (PNAC) APPLICANT (GOAL 3) Marva Overton provided the Committee with information regarding Schechem Saul's application and appointment to PNAC. PNAC recommends this appointment. Ed Calahan called for a motion to recommend to the Board the approval of proposed recommendation. Emmitt Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

INFORMATION ITEM: NATIONAL STANDARDS FOR CULTURALLY AND LINGUISTICALLY APPROPRIATE SERVICES (CLAS) FY 21 (GOAL 1-3) Louise Lynch provided the Committee with background information regarding CLAS. Ms. Lynch touched on the Context of Trends in Health Care, Governance, Leadership and Workforce. Discussion ensued.

INFORMATION ITEM: THE PLANNING NETWORK ADVISORY COMMITTEE (PNAC) REPORT (GOAL 3) Marva Overton provided the Committee with a quarterly PNAC report from September 2020 – January 2021.

INFORMATION ITEM: CALL CENTER DATA FOLLOW-UP (GOAL 2) Teresa Williams provided the Committee with an update on the Call Center and Hotline. Discussion ensued.

DISCUSSION ITEM: CHIEF OPERATIONS OFFICER REPORT (GOALS 1-3) Dawn Handley provided the Committee with an update on Staff vaccinations.

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

Recommendation to Approve Planning Network Advisory Committee (PNAC) Applicant (Goal 3)

Recommendation to Approve, if Awarded, the FCC Connected Care Grant (Goal 3)


Non-Consent:

CITIZENS' COMMENTS

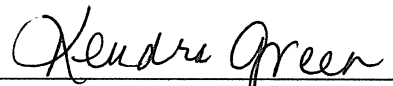
Jim Cahalan spoke about the issues with hold times getting through to the Call Center to get help for his daughter.

ADJOURNED

The meeting adjourned at 6:29 p.m.



Guadalupe Zamora



Kendra Green, Recording Secretary

March 16, 2021

Date