

Frequently Asked Questions: Stonegate Clinic

As Travis County continues to grow rapidly, the need for accessible, community-based health services is more important than ever. Integral Care owns and is currently remodeling a building on W. William Cannon Drive, which will be home to Integral Care's new Stonegate Clinic. Relocating several existing programs for adults and children to this location will improve access to quality healthcare services in a convenient location.

Where is Integral Care's Stonegate Clinic located?

Integral Care is opening a health clinic at 2501 W. William Cannon Drive Building 4 at the Stonegate Office Park. Integral Care owns the building.

What services will be provided at this location?

Primary health care, mental health care, medication services, counseling programs, case management, wellness programs, drug and alcohol treatment, and referrals to community resources. 15 healthcare providers will deliver care at this location.

When will the clinic open?

Integral Care's Stonegate Clinic is expected to open in December 2020. If COVID-19 rates continue to be high across the community, face-to-face services at this location will be limited or delayed.

What hours will the location be open?

Monday through Friday from 8am to 5pm.

Who will be served at this location?

This location will serve adults and children who live in Travis County.

How many people will be served annually?

This location has the capacity to serve about 2,200 people per year. Due to the coronavirus, Integral Care is currently providing a hybrid model of care, which includes limited face-to-face appointments as well as telehealth and telephone services. When operating at full capacity, about 100 people are expected to visit the clinic each day.

Will people need an appointment to get help?

Most people who come to Integral Care's Stonegate Clinic for healthcare services will have an appointment. Limited services are available on a walk-in basis.

How can people who need help get to this location?

Integral Care's Stonegate Clinic is located in Building 4 of the Stonegate One Office Park. Our clinic is in the building between the Stonegate Surgery Center building and the ARA Diagnostic Imaging building. There is abundant parking for individuals who have their own cars. Additionally, there are bus stops (routes 350, 485, 2) located within a block of the building. *Please note: there are separate entrances for adults and children.*

What are the fees for Integral Care services?

We offer a sliding fee scale, and accept Medicaid, Medicare and private insurance. We provide help even if you are unable to pay. Integral Care also has payment plans.

Who is Integral Care?

Integral Care helps people build health and well-being so everyone has the foundation to reach their full potential. We support adults and children living with mental illness, substance use disorder and intellectual and developmental disabilities in Travis County. Our services include a 24-hour helpline for anyone who needs immediate support, ongoing counseling to improve mental health, drug and alcohol treatment to help with recovery, and housing to regain health and independence. Integral Care helps provide a strong foundation for well-being. Founded in 1967, we are the Local Mental Health and Intellectual and Developmental Disability Authority for Travis County.

For More Information

Please contact neighbors@integralcare.org.