

NAME: PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC)

MEETING DATE: October 11, 2018 **MEETING TIME: 12:00 NOON**

MEETING LOCATION: LARGE TRAINING ROOM, 1700 SOUTH LAMAR PREPARED BY: IRIS VANOVER, PNAC RECORDING SECRETARY

BOARD MEMBERS: NONE PRESENT

OTHER PARTICIPANTS & STAFF PRESENT:

MUNA JAVAID, BROOKE MARTIN, LESA BROWN-VALADES, KIM MACAKIAGE, SOFIA

MEMBERS PRESENT: DEBORAH BERESKY, ALONZO BRADLEY, LIZ SHELBY, LORI

LUJAN, PHYLLIS WOLF, HUGH SIMMONS, DAWN HANDLEY

MEETING MINUTES

WILSON

Item	Item		Discussion Leader	Action
1.	Call to Order	Deborah Beresky called the meeting to order at 12:05PM.	Deborah Beresky	None
2.	Review of Minutes & Announcements	MEETING MINUTES Alonzo Bradley made a motion to approve the August 9, 2018 PNAC meeting minutes. Lori Wilson seconded. All were in favor. The meeting minutes were approved as written. ANNOUNCEMENTS None	Deborah Beresky	None
3.	Unfinished Business	No Unfinished Business.	Deborah Beresky	None
4.	New Business None		1	

Item #	Item	DISCUSSION	Discussion	Action
			Leader	

5.	ACTION ITEMS: Deborah Beresky volunteered	d to present the PNAC report at the October 25, 2018 Board of Trust	ees Executive Con	nmittee meeting.
6.	Authority Services Focus: Consumer Satisfaction and Concerns	 Phyllis Wolf and Patrick Zavala provided a presentation on the Authority Services Focus [Consumer Satisfaction and Concerns]. The presentation highlighted the following: Integral Care's Commitment Ombudsman's Office Functions Ombudsman's Additional Functions Supporting Network Providers Comparison of Satisfaction Surveys Collected 2017-2018 Goals for FY19: Development of a more robust data set for Satisfaction with the inclusion of additional programs and trend analysis for to programs for continuous quality improvement. Development of a more robust dashboard to share with staff and the community the results of satisfaction surveys. Plan to explore other options for data collection with Programs and Communications during strategic planning and to develop a better correlation of the data results from the Ombudsman's Office and Satisfaction Surveys. 	Phyllis Wolf & Patrick Zavala	None
	Integral Care Priorities for the 86 th Legislature	Muna Javaid provided an overview of the Integral Care Priorities for the 86 th Legislature. Handouts provided detailed information on Integral Care's focus areas for the upcoming 86 th Legislative Session. PNAC engaged in feedback. Discussion followed.	Muna Javaid	None
	Certified Community Behavioral Clinic (CCBHC) Update	Kimberly Macakiage and Brooke Martin presented an update on the Certified Community Behavioral Clinic (CCBHC) Update.	Kimberly Macakiage & Brooke Martin	None

Item #	Item		iscussion eader	Action	
		 Goals as follows: GOAL 1: Develop a Substance Use Disorder Treatmen HUB GOAL 2: Increase access to routine and whole-person GOAL 3: Promote care continuity and health navigation 	care		
	SAFE LANDING: "A Pilot Program of Intensive Services and supports for Foster Care Youth with Complex Behavioral Health Needs"	Stacy Spencer provided and overview on the pilot program Foster Care Intensive Services and Supports for Youth with Complex Behavioral Needs. The program is designed to en youth in DFPS with complex behavioral needs receive a for home placement that is equipped to meet their needs so the youth can stabilize and transition to a more permanent placement. The pilot project will provide skilled foster pare with increased training and the hands-on assistance they reach to individualize the skills they have learned to successfully support each child in their care. It will also provide children youth with complex needs the supports and services they rein order to achieve and maintain permanency.	th Si ensure paster hat ents need	tacy Spencer	None
6.	Board Recommendations	None		PNAC	None
7.	Agenda Items for future meetings	 PNAC Officer Elections Contract Monitoring: Process & Trends Texas Veterans + Families Alliance Grant 		PNAC	None
8.	Citizens' Comments	None		PNAC	None
9.	Adjourn	Meeting adjourned at 1:31PM			