



PLANNING & OPERATIONS COMMITTEE MEETING

To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.

DATE: Thursday, May 24, 2018
TIME: 5:30 PM
PLACE: 1430 Collier Street – Board Room, Austin, Texas 78704

AGENDA

- I. **Citizens' Comments** (Presentations are limited to 3 minutes)
- II. **Approval of Minutes from April 19, 2018 Planning & Operations Meeting** (pgs. 2-3)
- III. **Recommendation to Approve, if Awarded, Travis County Purchasing Office RFS for Transition Aged Youth (Goal 2)** (Wilson Slocum, pgs. 5-8)
- IV. **Recommendation to Approve, if Awarded, Second Chance Act – Comprehensive Community Based Adult Reentry Program (Goal 2)** (Blyth, pgs. 8-9)
- V. **Recommendation to Approve, if Awarded, Integrated Dual Disorder Treatment (Goal 2)** (Cardona-Beiler, pgs. 9-10)
- VI. **Recommendation to Approve, if Awarded, ACT Expansion (Goal 2)** (Cardona-Beiler, pgs. 10-11)
- VII. **Recommendation to Approve, if Awarded, Rapid Rehousing (Goal 2)** (Cardona-Beiler, pgs. 11-12)
- VIII. **Recommendation to Approve, if Awarded, Projects for Assistance in Transition from Homelessness (PATH) (Goal 2)** (Cardona-Beiler, pgs. 12-13)
- IX. **Discussion Item: Chief Operations Officer Report – (Goal 2 &3)** (Handley, pg. 13)
 - Clinical Service Delivery
 - Program Support
- X. **Information Item: Staff Report on Former Cloud 9 Pilot (Goal 1)** (Cardona-Beiler, pg. 14)
- XI. **New Business**
 - Identify Consent/Non-Consent Agenda Items
- XII. **Citizens' Comments**

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Note: The full packet is available on Integral Care's webpage at: <http://integralcare.org/agendas-minutes/> (Under the heading "Planning & Operations Committee") P&O Committee packets will not be available to staff/public at the meeting. Only Agendas will be available.



PLANNING & OPERATIONS COMMITTEE MINUTES

DATE: Thursday, April 19, 2018
TIME: 5:30 PM
PLACE: 1430 Collier Street – Board Room
Austin, TX 78704

MEMBERS PRESENT: Dr. Guadalupe Zamora, Sarah Churchill Llamas, Emmit Hayes

MEMBERS ABSENT: Luanne Southern, Dr. David Springer

OTHER BOARD MEMBERS PRESENT: None

Integral Care staff were present

The Chair, Dr. Guadalupe Zamora, called the meeting to order at 5:29 p.m.

CITIZENS' COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the March 22, 2018 meeting stand approved as submitted.

RECOMMENDATION TO APPROVE DRAFT LOCAL PROVIDER NETWORK DEVELOPMENT PLAN (GOAL 3)

Louise Lynch gave background information on the LPND. The plan started with HB 2439 which called for a system in which consumers have a choice from multiple providers. Discussion ensued. Sarah Churchill Llamas called for a motion to recommend to the Board the approval of proposed recommendation. Mr. Hayes second. All in favor. Motion carried. *This item will be added to the non-consent agenda.*

DISCUSSION ITEM: CHIEF OPERATIONS OFFICER (COO) REPORT

Dawn Handley provided the Committee with a brief verbal report regarding clinical service delivery and program support. Discussion ensued.

INFORMATION ITEM: UPDATE ON ACCESS OPTIMIZATION EFFORTS (GOAL 2)

Darilynn Cardona-Beiler, Hugh Simmons and Ken Winston gave an update on Access Optimization Efforts which included ABH Clinic Operations, Child and Family Services and IDD. Discussion ensued.

INFORMATION ITEM: UPDATE ON PATIENT SATISFACTION MEASURE ON BOARD DASHBOARD (GOAL 2)

Melody Moscal discussed the Patient Satisfaction Measure and spoke as to why scores dropped below 95% for the first and second quarters, how it can be increased and goals to improve. Discussion ensued.

DISCUSSION ITEM: CLINICAL INNOVATIONS: PRACTICE AND RESEARCH (GOAL 3)

Kathleen Casey updated the Committee on Clinical Innovations which is a new onset of the Dell Medical School. She spoke about major research initiatives and how research studies must now have IRB approval. The research focuses on transition aged youth. Discussion ensued.

NEW BUSINESS

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

None

Non-Consent:

Recommendation to Approve Draft Local Provider Network Development Plan

CITIZENS' COMMENTS

None.

ADJOURNED

The meeting adjourned at 6:50 p.m.

Guadalupe Zamora

Kendra Green, Recording Secretary

Date



Board of Trustees

Planning and Operations Committee

May 24, 2018



I. Citizens' Comments



II. Approval of Minutes from
April 19, 2018
Planning & Operations Meeting



III. Recommendation to Approve, if
Awarded, Travis County Purchasing
Office RFS for Transition-Aged Youth
(Goal 2)

Laura Wilson Slocum, Practice Administrator
Crisis Services and Justice Initiatives



Transitional Transformations (T Squared)

- Collaboration with Integral Care and NAMI
- Coordinated specialty care model
- Target Population: Transition-aged youth ages 17 to 24
- Special focus of recruitment efforts to be made for emerging adults who: 1) have experienced trauma, 2) identify as GLBTQI, 3) live in rural areas outside of the city limits
- Safety net for those who do not qualify for RA1SE



T Squared Services

- Community-based engagement prior to enrollment of services
- Community-based services provided by a LPHA Team Lead, a Supportive Employment and Education Specialist (SEES) QMHP, a QMHP, a part-time Peer Specialist, a part-time Family Partner, and four hours a week of PA/APN
- Complimentary trainings, support groups, and peer education to be provided by our partners, NAMI Austin, to include:
 - In Our Own Voice presentation series
 - In Our Own Voice training
 - Family and Friends workshop
 - Numerous NAMI Austin Support Groups



Award Information

- Funder: Travis County Purchasing Office
- Division: Health and Human Services
- Total Funds per year: \$ 360,100
- Match Requirement: None
- Initial Contract: FY 2019
- Renewal Possible: 5 years
- Location: Travis County
- Staff: 3 full time; 3 part-time



Transition-Aged Youth

PNAC recommended approval of the Board of Trustees on May 10, 2018



Questions/Comments?



IV. Recommendation to Approve, if Awarded, Second Chance Act – Comprehensive Community Based Adult Reentry Program (Goal 2)

Sherry Blyth
Director of Practice Management



Questions/Comments?



V. Recommendation to Approve, if Awarded, Integrated Dual Disorder Treatment (Goal 2)

Darilynn Cardona-Beiler
Adult Behavioral Health Systems Director



Questions/Comments?



VI. Recommendation to Approve, if Awarded, ACT Expansion (Goal 2)

Darilynn Cardona-Beiler
Adult Behavioral Health Systems Director



Questions/Comments?



VII. Recommendation to Approve, if Awarded, Rapid Rehousing (Goal 2)

Darilynn Cardona-Beiler
Adult Behavioral Health Systems Director



Questions/Comments?



VIII. Recommendation to Approve, if Awarded, Projects for Assistance in Transition from Homelessness (PATH) (Goal 2)

Darilynn Cardona-Beiler
Adult Behavioral Health Systems Director



Questions/Comments?



IX. Discussion Item:
Chief Operations Officer Report
(Goal 2 & 3)

Dawn Handley
Chief Operations Officer



X. Information Item: Staff Report on Former Cloud 9 Pilot (Goal 1)

Darilynn Cardona-Beiler
Adult Behavioral Health Systems Director



XI. New Business



XII. Citizens' Comments

