



PLANNING & OPERATIONS COMMITTEE MEETING

To improve the lives of people affected by behavioral health and developmental and/or intellectual challenges.

DATE: Thursday, April 19, 2018
TIME: 5:30 PM
PLACE: 1430 Collier Street – Board Room, Austin, Texas 78704

AGENDA

- I. Citizens' Comments** (Presentations are limited to 3 minutes)
- II. Approval of Minutes from March 22, 2018 Planning & Operations Meeting** (pgs. 2-3)
- III. Recommendation to Approve Draft Local Provider Network Development Plan (Goal 3)** (Lynch, pgs. 5-19)
- IV. Discussion Item: Chief Operations Officer Report – (Goal 2 &3)** (Handley, pg. 15)
 - Clinical Service Delivery
 - Program Support
- V. Information Item: Update on Access Optimization Efforts (Goal 2)** (Cardona-Beiler, Winston, Simmons, pgs. 15-16)
- VI. Information Item: Update Patient Satisfaction Measure on Board Dashboard (Goal 2)** (Moscal, Baker, pgs. 16-17)
- VII. Discussion Item: Clinical Innovations: Practice and Research (Goal 3)** (Casey, pgs. 17-18)
- VIII. New Business**
 - Identify Consent/Non-Consent Agenda Items
- IX. Citizens' Comments**

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PLANNING & OPERATIONS COMMITTEE MINUTES

DATE: Thursday, March 22, 2018
TIME: 5:30 PM
PLACE: 1430 Collier Street – Board Room
Austin, TX 78704

MEMBERS PRESENT: Dr. Guadalupe Zamora, Dr. David Springer, Emmit Hayes

MEMBERS ABSENT: Luanne Southern, Sarah Churchill Llamas

OTHER BOARD MEMBERS PRESENT: None

Integral Care staff were present

The Chair, Dr. Guadalupe Zamora, called the meeting to order at 5:33 p.m.

CITIZENS' COMMENTS

None.

APPROVAL OF MINUTES

The minutes of the February 15, 2018 meeting stand approved as submitted.

RECOMMENDATION TO APPROVE PARTICIPATION IN SAMHSA GRANT – TREATMENT FOR INDIVIDUALS WITH SERIOUS MENTAL ILLNESS, SERIOUS EMOTIONAL DISTURBANCE OR CO-OCCURRING DISORDERS EXPERIENCING HOMELESSNESS

(GOAL 2) Chris Laguna provided the Committee with background information on the application and grant. It includes \$500k for 5 years with Dell Medical School being the primary applicant. Integral Care is sub-recipient of funds and it will serve 300 individuals. Discussion ensued. Dr. Springer called for a motion to recommend to the Board the approval of proposed recommendation. Mr. Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

RECOMMENDATION TO APPROVE, IF AWARDED, SAMHSA EARLY DIVERSION GRANT

(GOAL 2) Laura Wilson Slocum gave background information on SAMHSA Early Diversion Grant that targets “Pre-arrest and jail diversion” meant to enhance MCOT overnight coverage. Discussion ensued. Dr. Springer called for a motion to recommend to the Board the approval of proposed recommendation. Mr. Hayes second. All in favor. Motion carried. *This item will be added to the consent agenda.*

INFORMATION ITEM: 1115 WAIVER UPDATE (GOAL 2)

Kim Macakiage gave a brief overview of changes to the Waiver and local partnerships. Mrs. Macakiage touched on the Transition schedule, project management plan, DY7-8 protocols, transition planning and analysis and performance. Discussion ensued.

RECOMMENDATION TO DISCONTINUE FIRST STEPS (GOAL 2)

Kim Macakiage provided the Committee background information on the First Steps project which is not sustainable with fee for service revenue. It is being discontinued due to services no longer contributing to 1115 Waiver measure achievement. Discussion ensued. Dr. Springer called for a motion to recommend to the Board the approval of proposed recommendation. Mr. Hayes second. All in favor. Motion carried. *This item will be added to the non-consent agenda.*

INFORMATION ITEM: P&O DASHBOARD (GOAL 3)

Dr. James Baker gave extensive overview of Dashboard data focusing on the 2nd Quarter data for Planning and Operations. Discussion ensued.

DISCUSSION ITEM: CHIEF OPERATIONS OFFICER (COO) REPORT

Dawn Handley provided the Committee with a brief verbal report regarding clinical service delivery and program support. Discussion ensued.

NEW BUSINESS

The items listed below were decided for Consent/Non-Consent Agenda:

Consent:

Recommendation to Approve Participation in SAMHSA Grant – Treatment for Individuals with Serious Mental Illness, Serious Emotional Disturbance or Co-Occurring Disorders Experiencing Homelessness (Goal 2)

Recommendation to Approve, if Awarded, SAMHSA Early Diversion Grant (Goal 2)

Non-Consent:

Information Item: 1115 Waiver Update (Goal 2)

Recommendation to Discontinue First Steps (Goal 2)

CITIZENS' COMMENTS

None.

ADJOURNED

The meeting adjourned at 6:36 p.m.

Guadalupe Zamora

Kendra Green, Recording Secretary

Date



Board of Trustees

Planning and Operations Committee

April 19, 2018



I. Citizens' Comments



II. Approval of Minutes from
March 22, 2018
Planning & Operations Meeting



III. Recommendation to Approve Draft Local
Provider Network Development Plan (LPND)
(Goal 3)

Louise Lynch, MSSW, LMSW-AP, CHC
Provider Network Authority Officer





2018 Local Planning Network Development (LPND) (Goal 3)

Louise F. Lynch, MSSW, LMSW-AP, CHC
Provider Network Authority Officer



About Local Network Development

House Bill 2439 (2007): Calls for a system of service in which consumers have choice from multiple providers

Requires all Local Mental Health Authorities (LMHAs) to assemble a network of service providers by:

- Providing management and oversight
- Ensuring mental health services are provided in their local area,
- Serve as a provider of last resort, and
- Consider public input, cost-benefit and consumer issues



LPND Rule

- Rational for any provision that would limit consumer choice or capacity offered by external providers
- Evaluate alternative measures to continue service delivery
- Explain the basis for volume of services LMHA will continue to provide
- Includes an amendment process if LMHA is unable to conduct procurement as planned



Rule Cont.

- Consider all opportunities for network expansion
- LMHA cannot apply more rigorous standards to providers
- Must pay fair and reasonable rates
- Rule provides and appeal process for providers
- Submit report describing results of procurement



Rule Cont.—Consumer Selection

- Consumer choice and access is a key factor in evaluation of proposed plan
- Provide consumers with a standardized provider profile
- Guidance on provider assignment
- Annual requirement to notify consumers of opportunity to change providers



Rule Cont.—Community Planning

- Planning and Network Advisory Committee involvement
- Consumer Council input
- Required Website posting and e-mail notification of stakeholders and advocacy groups



LPND Components

2018 Local Provider Network Development Plan includes:

- Local Service Area
- Current Services and Contracts
- Administrative Efficiencies
- Provider Availability
- Procurement Plans



Local Service Area

Population	1,199,323	Number of counties (total)	1
Square miles	990.2	♦ Number of urban counties	1
Population density	1,211	♦ Number of rural counties	0

Major populations centers (add additional rows as needed):

Name of City	Name of County	City Population ¹	County Population ²	County Population Density ³	County Percent of Total Population ⁴
Austin	Travis	790,390	1,199,323	1,211	4.77%



Current Services and Contracts

	FY 2017 service capacity (non-Medicaid only)	Estimated FY 2018 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2017*
Adult Services: Complete Levels of Care			
Adult LOC 1m	2	2	0
Adult LOC 1s	3,311	3,311	0
Adult LOC 2	91	91	0
Adult LOC 3	398	398	0
Adult LOC 4	58	58	0
Adult LOC 5	45	45	0



Current Services and Contracts

Child and Youth Services: Complete Levels of Care	FY 2017 service capacity (non-Medicaid only)	Estimated FY 2018 service capacity (non-Medicaid only)	Percent total non-Medicaid capacity provided by external providers in FY 2017*
Children's LOC 1	47	47	0
Children's LOC 2	420	420	0
Children's LOC 3	104	104	0
Children's LOC 4	4	4	0
Children's CYC	7	7	0
Children's LOC 5	3	3	0



Current Services and Contracts

Crisis Services	FY 2017 service capacity	Estimated FY 2018 service capacity	Percent total capacity provided by external providers in FY 2017*
Crisis Hotline	1,674	1,674	
Mobile Crisis Outreach Team	1,591	1,591	
Other (Please list all Psychiatric Emergency Service Center (PESC) Projects and other Crisis Services):			
PESC: Crisis Stabilization Units (CSU) [Austin Lakes, Austin Oaks, Cross Creek, Seton Shoal Creek]	349	349	100%
PESC: Crisis Respite	588	588	



Provider Availability

- Zeitgeist Wellness Group
- Deblin Health Concepts
- The Wood Group
- Primrose Health Solutions
- Seton Shoal Creek Hospital
- Southwest Key Programs
- Caritas of Austin



LPND Components

2018 Local Provider Network Development Plan includes:

- Rationale for Limitations
- PNAC Involvement
- Capacity Development
- Stakeholder Comment on Draft Plan and Integral Care Response



PNAC Involvement

Date	PNAC Activity and Recommendations
1/12/17	RFP for Emergency Residential Services for PNAC members to review and provide feedback opportunity
1/12/17	RFP for Short Term Crisis Residential Services for PNAC members to review and provide feedback opportunity
5/11/17	RFP for Temporary Nurse Staffing for PNAC members to review and provide feedback opportunity
11/9/17	Training/orientation for PNAC members by the Network Provider and Authority Officer
11/9/17	PNAC discussion of the Network Development Rule and review of the 2018 LPND plan template and feedback opportunities
3/8/18	PNAC discussion and review of 2018 LPND draft plan and approval to post for public comment.
4/12/18	PNAC discussion and review of the 2018 LPND draft plan with public comments. PNAC recommended to the Board of Trustees the approval of LPND.



Capacity Development

Service or Combination of Services to be Procured	Capacity to be Procured	Method (RFA or RFP)	Geographic Area(s) in Which Service(s) will be Procured	Posting Start Date	Posting End Date	Contract Start Date
Residential Respite Services	100%	RFP	Travis	May 2018	July 2018	9-1-2019
Crisis Respite Services	100%	RFP	Travis	May 2018	July 2018	9-1-2019



Stakeholder Comments on Draft Plan

Comment	Stakeholder Group(s)	LMHA/LBHA Response and Rationale
Thank you very much for taking the time to talk to me through our options. We have decided not to pursue contracting at this time. But I really appreciate you taking the time to reach out.	Layla Fry, Director of Operations, Youth and Justice Division, Southwest Key Programs	Comment accepted
I read the plan and it has the information that dealt with our response was accurate.	Jerry Parker, Chief Executive Officer, The Wood Group	Comment accepted



Next Steps

- Plan is submitted to HHSC by April 30, 2018
- Plan is reviewed by HHSC and approved or disapproved.
- If approved, the plan is posted on Integral Care Website.
- If disapproved, plan must be revised and resubmitted



Questions/Comments?



IV. Discussion Item: Chief Operations Officer Report (Goal 2 & 3)

Dawn Handley
Chief Operations Officer



V. Information Item: Update on Access Optimization Efforts (Goal 2)

Darilynn Cardona-Beiler, Director of Adult Behavioral Health Systems
Ken Winston, Director of Practice Management, IDD Services
Hugh Simmons, Director of Practice Management



Questions/Comments?



VI. Information Item: Update Patient Satisfaction Measure on Board Dashboard (Goal 2)

James Baker, MD, MBA, Systems Chief Medical Officer
Melody Moscal, ASQ, Certified Quality Manager/Organizational
Excellence, for Quality Management Program Manager



Questions/Comments?



VII. Discussion Item: Clinical
Innovations: Practice and Research
(Goal 3)

Kathleen Casey
Director of Practice Management



Questions/Comments?



VIII. New Business



IX. Citizens' Comments

