



**NAME:** PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC)  
**MEETING DATE:** OCTOBER 12, 2017  
**MEETING TIME:** 12:00 NOON

**MEMBERS PRESENT:** DEBORAH K. BERESKY, PATRICIA BOURESSA, DREW GLASS, LIZ SHELBY, LORI WILSON

**BOARD MEMBERS:** NONE PRESENT

**MEETING LOCATION:** LARGE TRAINING ROOM  
**PREPARED BY:** IRIS VANOVER, PNAC RECORDING SECRETARY

**OTHER PARTICIPANTS & STAFF PRESENT:**  
 LOUISE LYNCH, CHANTEL VALENTIN, MUNA JUVAID, DEBORAH RATLIFF, LAURA GOLD, SHERRY BLYTH

**MEETING MINUTES**

Item #	Item		Discussion Leader	Action
1.	<b>Call to Order</b>	Patricia Bouressa called the meeting to order at 12:05PM.	Patricia Bouressa	None
2.	<b>Review of Minutes &amp; Announcements</b>	<p><b>MEETING MINUTES</b>            Liz Shelby made a motion to approve the September 14, 2017 PNAC meeting minutes.</p> <p>Deborah Beresky seconded.</p> <p>All were in favor. Motion carried.</p> <p>The meeting minutes were approved as written.</p> <p><b>ANNOUNCEMENTS</b>            Integral Care presents its continuing community forum series this fall with a focus on a federal requirement called Pre-Admission Screening and Resident Review (PASRR). Learn about PASRR and how Integral Care and other community partners are making a difference in the lives of people with Intellectual and Developmental Disabilities in Austin.</p> <p>Join Integral Care on November 2, 2017. The forum will conclude with a Q&amp;A. A light lunch will be available at 11:00am. The program begins at 11:30am in the large training room.</p>	<p>PNAC</p> <p>Louise Lynch</p>	<p>None</p> <p>None</p>

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3.	<b>Unfinished Business</b>	No Unfinished Business.	Patricia Bouressa	None
4.	<b>New Business</b>			
5.	<b>Action Items</b>			
<p>Laura Gold informed the PNAC about the Mental Health First Aid (MHFA) grant and how it will provide the funds needed to continue to expand community outreach, collaborate with Bluebonnet Trails, &amp; provide no-cost MHFA trainings to diverse residents of Travis, Williamson, and Bastrop counties. Implementation of the program is expected to increase the mental health literacy among adults who work in diverse environments such as YMCA, recreational centers, Big Brothers Big Sisters, PTAs, Capital Metro, places of worship, neighborhood associations, Boys &amp; Girls Clubs, Boy Scouts and Girl Scouts, &amp; CASA volunteers.</p> <p>Marva Overton made a motion to recommend to the Board of Trustees approval of the St. David's Foundation Healthy Minds Health Access Grant – Mental Health First Aid (MHFA) if awarded.</p> <p>Deborah Beresky seconded.</p> <p>All were in favor. Motion carried.</p>				
6.	Presentation: The Importance of Clinical Continuity	<p>The Recovery Unplugged drug and alcohol addiction treatment approach is primarily music-oriented; however, they realize the importance of traditional foundations and have developed a care model that seamlessly blends proven practices and innovation. While learning the basics of songwriting, performing and leveraging the creative process to break down emotional barriers, patients also undergo medically supervised detox, comprehensive rehab and behavior modification and continued aftercare.</p> <p>Below are a few questions that were addressed:</p> <p>Q. How do clients pay for their services? A. Private pay, community partners and out of network insurance.</p> <p>Q. Are bilingual staff available to provide services? A. Yes</p>	Joseph Gorordo, LCDR Director of Outreach, Recovery Unplugged	None

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	Survey Results: What is in the name?	<p>Q. How does the general public know how to access your services?  A. People interested in music rehab therapy can type that on the google search and Recovery Unplugged will come up at the top of the list</p> <p>The PNAC engaged in additional feedback. Discussion followed.</p> <p>Peer Support Specialists were the first group that got to really think and voice their opinions about the term “Consumer” and the possibility of changing that term.</p> <p>From their feedback an anonymous survey was created and distributed to key stakeholders including Peers, the Consumer Council, the Trauma Informed Care Implementation Team and our Provider Network &amp; Advisory Council.</p> <ul style="list-style-type: none"> <li>• Total approximately 60 people were asked to participate and 45 individuals took our survey.</li> <li>• That is approximately a 75% response rate!</li> </ul> <p>Client received the most votes with 19 votes or 43.18% making it the winner!</p>	Deborah Ratliff	
SB292	Authority Services Focus: Consumer Satisfaction and Concerns	<p>Sherry Blyth provided a verbal report on SB292.</p> <p>The summary of this bill is as follows:  Relating to the creation of grant programs to reduce recidivism, arrest, and incarceration of individuals with mental illness.</p> <p>The current survey of 10 questions using trauma informed care criteria. Fourteen tablets are in a five day rotation based upon a deployment matrix. The unit managers are notified of their</p>	Sherry Blyth	None
			Louise Lynch	

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	Local Provider Network Development Training	<p>upcoming survey period. QM sets up surveys on the tablets for program sites and community based staff. The tablets are collected and QM uploads results and emails results to unit managers.</p> <p>Accomplishments:</p> <ul style="list-style-type: none"> <li>• Increased Satisfaction Surveys from 452 in 2016 to 1,266 in 2017</li> <li>• Increased language access beyond English and Spanish by the addition of Chinese, Vietnamese, Arabic, Nepali and Korean.</li> <li>• Expanded survey collection to other Integral Care programs and the mobile teams.</li> </ul> <p>This agenda item was deferred for the November PNAC meeting.</p>	Louise Lynch	PNAC to review the LPND handout and ready to discuss in detail at the November PNAC meeting.
6.	<b>Board Recommendations</b>	The PNAC recommends the Board of Trustees approval of the St. David's Foundation Healthy Minds Health Access Grant – Mental Health First Aid (MHFA) if awarded.	PNAC	None
7.	<b>Agenda Items for future meetings</b>	<ol style="list-style-type: none"> <li>1. Survivors of Domestic Violence – Eloise Sepeda</li> <li>2. Contract Monitoring – Ellyn Eisenberg</li> </ol>	PNAC	None
8.	<b>Citizens' Comments</b>	None	PNAC	None
9.	<b>Adjourn</b>	Meeting adjourned at 1:28PM		