

Shelter Care

Short-term, non-clinical 24 hour service for a Covered Individual/Family Member transitioning from one living situation to another or needing emergency and/or temporary housing and shelter.

Shelter Care:

- Must be provided face-to-face with the Covered Individual/Family Member
- Must include room, board, transportation, access to school services, access to medical care, and the appropriate level of supervision for the Covered Individual/Family Member based on needs, age, and level of care.
- Must be provided as a facility-based residential service or in a Service Provider's home that has been prior approved by the MSO
- Addresses an identified need for shelter care as determined by the Child and Family Team
- Cannot be billed simultaneously with Respite, Therapeutic Foster Care, In-patient Substance Abuse Services, Group After School Care, Camp, or Child Care/Supervision.
- Must maintain at a minimum a one-to-six staffing ratio, unless otherwise indicated by applicable standards of care
- Must comply with all applicable local, state, and federal rules, regulations, and standards of care

Unit of Service: daily

Credentialing Requirement:

- *For Facility-based Service:* Organizational providers must comply with all applicable licensure/certification requirements. Licensing/Certification requirements will also determine staff qualifications.
- *For Individual Providers:* Minimum of a High School Diploma or GED with at least one year of related experience with the target population.